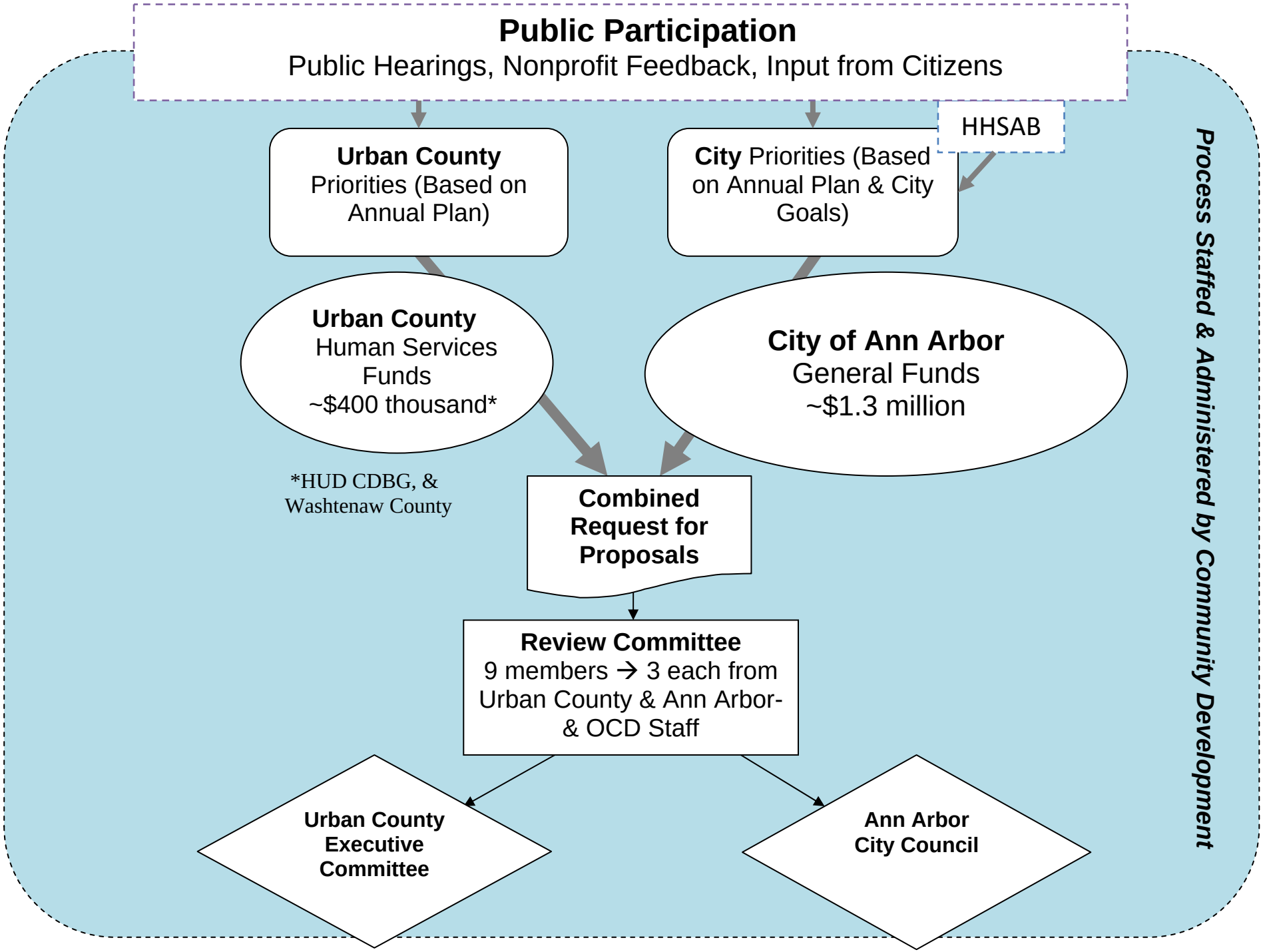2009-11 Decision-making Process for Human Service Funds