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October 22, 2007

Jacqueline Beaudry, Clerk
City of Ann Arbor
100 N. Fifth Ave., P.O. Box 8647
Ann Arbor, MI 48107

Dear Ms. Beaudry:

As part of Comcast's commitment to keep you informed about important developments that affect our customers in your community, I am writing to notify you of changes and additions in the channel lineup effective November 28, 2007. Customers will be notified by newspaper notice.

We are pleased to announce the addition of History HD (channel 212), TBS HD (channel 196) and USA Network HD (channel 195).

At the same time, CSPAN 2 will be repositioned from Value Pak Basic Service to Digital Starter channel 104. Leased Access will be repositioned from Limited Basic Service channel 15 to channel 190 (digital converter required). Michigan Government Television (MGTV) will be repositioned from channel 188 to 187. Jewelry TV will be repositioned from channel 282 to channel 188. AZN will be repositioned from channel 191 to 186.

Also, effective January 1, 2008, some of our installation rates are changing. Customers will be notified of these changes with a bill message and bill insert.

<u>Residential Charges</u>	<u>Current</u>	<u>New</u>
Technician Visit (see below)	N/A	\$19.95
Video Installation	\$50.00	\$20.00
High Speed Internet Installation	\$59.00	\$40.00
Digital Voice Installation	\$99.00	\$29.95

The Technician Visit service charge will be added to any installation activity that requires a home visit. Only one \$19.95 fee will be charged per visit.

Comcast will continue to enrich the cable experience and be a partner in your community. Please direct any customer calls about Comcast products, services and prices to 1-888-COMCAST. Our Customer Account Executives are available 24 hours a day, 7 days a week. As always, feel free to contact me directly at 734-254-1888 with any questions you may have.

Sincerely,

Frederick G. Eaton
Government Affairs Manager
Comcast, Midwest Region
41112 Concept Drive
Plymouth, MI 48170