

INTERAGENCY AGREEMENT FOR COLLABORATIVE TECHNOLOGY AND SERVICES SCHEDULE 5

This is a Schedule issued under the terms and conditions of InterAgency Agreement for Collaborative Technology and Services, effective _____, 2011. Delivery of Services under this Schedule shall be performed in accordance with the general terms and conditions of the above referenced InterAgency Agreement and more particularly as described below:

- 1. Service Title:** Video Surveillance System (ONSSI System)

- 2. Service Description:** County will provide access to the main configuration server and for license sharing of the system and its components.

- 3. Provider:**
Washtenaw County Information Technology

- 4. Subscriber(s):**
City of Ann Arbor

- 5. Provider Responsibilities:**
 - Provide access to server that run the system
 - Provide network access to the system (in most cases)
 - Provide data backup services
 - Provide standard configuration services on a mutually agreeable schedule
 - Provide an acceptable security model for subscriber cameras to be isolated
 - Installation of Servers in Data Centers and other offsite locations
 - Packaging and Client distribution to WC computers (If applicable)
 - Any global changes will be discussed prior to the change with the Subscriber

- 6. Subscriber Responsibilities:**
 - Configuration and installation of cameras
 - Assignment of appropriate security to cameras
 - Purchase of Camera hardware, network hardware, wiring, and installation. In some installations, subscriber may be asked to provide additional network switches for camera connections if they use all available ports or none are available
 - Video export or burning of DVDs
 - Any global changes will be discussed prior to the change with the Provider
 - Assist provider with system availability issues

7. Performance Expectations:

- Provider agrees to provide system performance at a mutually agreeable level
- Any major planned service outages will be discussed with the Subscribers at a minimum 10 business days prior planned service outages
- Provider will ensure 24 hour, 7 day a week availability of Management Server and provide 4 hour response and best effort resolution on unplanned system outages.
- Provider will plan service outages to occur during non-core operating hours, where core operating hours are defined as Monday – Friday 8:00am 5:00pm; excluding holidays
- Provider will respond within 1 business day and offer best effort resolution on global system settings changes

8. Communications Protocol

- Scheduling of planned service outages will be communicated through email addressed to subscriber point of contact no later than 10 working days prior to planned service outages.
- Notification will be given to subscriber points of contacts 30 minutes prior to any planned system outages.

9. Role of Contractors

- Contractors providing any service to the OnSSI Systems will have access to City’s Data Center as per current agreement

- Contractors will abide by security protocols, including receiving proper background checks, prior to being provided with unescorted access to the City’s Data Centers.

10. Termination:

- Either party may choose to terminate this Agreement with or without cause by giving sixty (60) days written notice to the other party of its intent to terminate with the following conditions being met prior to termination:
 - o Payment of any remaining costs owed provider
- The terminating party relinquishes any ownership of the system and the licenses of the system become the property of the remaining party.

11. Subscriber Fee:

- **Payment Schedule:**

Payment Number	Description	Amount
1	Startup Costs and First Year On Going Costs	\$66,964
2	Year 2 On Going Costs	\$0
3	Year 3 On Going Costs	\$0

- **Date Due:** July 1st of each year beginning July 1, 2011
- **Expiration Date:** June 30, 2014

12. Reference Material: ONSSI StartUp Costs.xls

Subscriber

CITY OF ANN ARBOR

Provider

WASHTENAW COUNTY

By _____

John Hieftje, Mayor

By: _____

Verna McDaniel (Date)

County Administrator

By _____

Jacqueline Beaudry, City Clerk

APPROVED AS TO SUBSTANCE

ATTESTED TO:

By _____

Tom Crawford (Date)

Interim City Administrator

Lawrence Kestenbaum (Date)

County Clerk/Register

APPROVED AS TO CONTENT:

Daniel Rainey

Director, Information Technology

Andy Brush

Interim Manager, Information Technology

APPROVED AS TO FORM:

APPROVED AS TO FORM:

Stephen K. Postema

City Attorney

Curtis N. Hedger

Office of Corporation Counsel