



Legislation Text

File #: 09-0672, **Version:** 1

Resolution to Approve a Purchase Order to Cogsdale Corporation for the Renewal of the Water Utility Customer Information System Annual Software Maintenance Agreement for FY2010 (not to exceed \$48,660.00)

Attached for your review and action is a resolution to approve the renewal of the annual maintenance agreement with Cogsdale Corporation for the City's software used for customer information, water utility billing and invoicing, and analysis and reporting for FY2010 in the amount not to exceed \$48,660.00.

The Cogsdale software is primarily used by the Customer Services Unit for Water Utilities, Solid Waste, Airport, and Administration, customer account management, billing purposes and financial tracking. During the course of the year software upgrades and annual maintenance are required and as the developer of this proprietary software, Cogsdale is the sole source provider.

It is imperative to maintain the agreement with Cogsdale Corporation to receive application updates and maintain support. The City has a perpetual license to run the Cogsdale Corporation software.

The accompanying resolution authorizes the creation of a purchase order to Cogsdale Corporation in the amount not to exceed \$48,660.00 for maintenance of the Water Utility Customer Information System for FY2010.

Cogsdale Corporation received Human Rights and Living Wage compliance approval on June 15, 2009.

Prepared by: Russell Hanshue, Applications Delivery Manager Information Technology

Reviewed by: Tom Crawford, Director, CFO and Financial and Administrative Services Administrator

Approved by: Roger Fraser, City Administrator

Whereas, Cogsdale Corporation, the developer of this proprietary software, is the only vendor that can provide such Water Utility Customer Information System maintenance and enhancements;

Whereas, Renewing a maintenance agreement with Cogsdale Corporation for these applications is necessary to receive applications updates and maintain customer support;

Whereas, Cogsdale Corporation received Human Rights and Living Wage compliance approval on June 15, 2009; and

Whereas, Sufficient funding for the maintenance fee for these applications is budgeted for and available in the FY2010 Information Technology Services Unit budget;

RESOLVED, That City Council approve a purchase order with Cogsdale Corporation for the renewal of the Customer Information System software maintenance agreement for FY2010 in the amount not to exceed \$48,660.00; and

RESOLVED, That the City Administrator is authorized to take all necessary actions to implement this Resolution.