



Legislation Text

File #: 17-0934, **Version:** 1

Resolution to Approve a Purchase Order to Cogsdale Corporation for Annual Software Maintenance and Support Agreement for FY2018 (\$88,603.83)

Attached for your review and action is a resolution approving a purchase order to Cogsdale Corporation in the amount of \$88,603.83 for maintenance and support of the Water Utility Management System and Online Utility Billing Payment software for FY2018.

Budget/Fiscal Impact: This expenditure is planned and budgeted in the approved FY2018 Information Technology Services Unit budget. There are no additional funds being requested.

The Cogsdale software is primarily used by the Customer Services Unit for supporting Water Utilities, Solid Waste, Airport, and Administration, customer account management, billing and financial tracking. During the course of the year software upgrades and annual maintenance are required and as the developer of this proprietary software, Cogsdale, is the sole source provider.

It is imperative to maintain the agreement with Cogsdale Corporation to receive application updates and maintain support. The City has a perpetual license to run the Cogsdale Corporation software.

Cogsdale Corporation complies with the requirements of the City's Non-discrimination and Living Wage ordinances.

Prepared by: Joshua Baron, IT Applications Delivery Manager

Reviewed by: Tom Shewchuk, Director, Information Technologies Service Unit

Reviewed by: Tom Crawford, Financial Services Administrator and CFO

Approved by: Howard S. Lazarus, City Administrator

Whereas, Cogsdale Corporation, the developer of this proprietary software, is the only vendor that can provide such Water Utility Customer Information System maintenance and enhancements;

Whereas, Renewing a maintenance agreement with Cogsdale Corporation for these applications is necessary to receive applications updates and maintain customer support;

Whereas, The annual costs for the maintenance agreement with Cogsdale Corporation are not to exceed \$88,603.83;

Whereas, Cogsdale Corporation complies with the requirements of the City's Non-discrimination and Living Wage ordinances; and

Whereas, Sufficient funding for the maintenance fee for these applications is budgeted for and available in the FY2018 Information Technology Services Unit budget;

RESOLVED, That City Council approve a purchase order with Cogsdale Corporation for the renewal of the Customer Information System software annual maintenance and support agreement for FY2018 in the amount of \$88,603.83; and

RESOLVED, That the City Administrator be authorized to take all necessary actions to implement this Resolution regardless of fiscal year.