



Legislation Text

File #: 17-0136, Version: 1

Resolution to Approve the Purchase of the Cireson Business Management Solution Software and Professional Consulting Services (\$81,125.00), and Appropriate the Necessary Funds **(8 Votes Required)**

Attached for your review and consideration is a resolution to approve the purchase of a Business Management Solution and additional professional consulting and implementation services, at a cost of \$81,125.00.

Budget/Fiscal Impact: The current Service Management System cannot be updated and has outlived its useful life. The IT department compared three different solutions and recommend Cireson based on cost, integration to our existing Microsoft SCSM environment, and its ability to manage all IT service requests and all City IT assets. To fund the \$81,125.00 increase, an appropriation of \$81,125.00 from the Information Technology operating reserve is requested.

Software and Maintenance	\$29,425.00
Service Management Implementation	\$16,300.00
Asset Management Implementation	\$35,400.00
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Total	\$81,125.00

The City is heavily invested in the Microsoft suite of products to manage servers, databases, and the deployment of software across the enterprise.

Cireson service management and asset management solutions are built on the Microsoft platform the City currently utilizes to manage computers and software Citywide.

Approval of this resolution will allow IT Department to purchase the Business Management Solution and related professional consulting and implementation services from Cireson.

Prepared by: Jason McKinley, ITSU Senior Application Specialist

Reviewed by: Tom Shewchuk ITSU Director

Reviewed by: Tom Crawford, Chief Financial Officer

Approved by: Howard S. Lazarus, City Administrator

Whereas, The IT departments goal is to replace our current Service Management System with the Cireson Business Management Solution;

Whereas, This Business Management Solution is crucial to the IT operations and the management of all IT service requests and assets; and

Whereas, Funding for this expenditure is available from the Information Technology operating reserves;

RESOLVED, That City Council approve the purchase from Cireson of Business Management

software and consulting services in the amount of \$81,125.00;

RESOLVED, That City Council appropriate \$81,125.00 from the Information Technology operating reserves to the IT Help Desk Software Purchase Budget (0014-092-8400-1926-2650) to be available for expenditure without regard to fiscal year;

RESOLVED, That the Mayor and City Clerk be authorized and directed to execute the necessary contract documentation for the above purchase subject to approval as to substance by the City Administrator and approval as to form by the City Attorney; and

RESOLVED, That the City Administrator be authorized to take all necessary actions to implement this Resolution.