



Legislation Details (With Text)

File #: 09-0674 **Version:** 1 **Name:** 7/20/09 Two Year Service Delivery Manager Agreement w/Washtenaw County
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Title: Resolution to Approve a 23-Month Service Agreement with Washtenaw County for Provision of Information Technology Management Services (Not to Exceed \$132,000.00)

Sponsors:

Indexes:

Code sections:

Attachments: 1. City-County Service Delivery Manager.pdf

Date	Ver.	Action By	Action	Result
7/20/2009	1	City Council	Approved	Pass

Resolution to Approve a 23-Month Service Agreement with Washtenaw County for Provision of Information Technology Management Services (Not to Exceed \$132,000.00)

Your approval is requested for a 23-Month Service Agreement with Washtenaw County for provision of Information Technology Management Services.

In March 2009 the City of Ann Arbor and Washtenaw County collaborated on a joint datacenter initiative and successfully relocated the Washtenaw County datacenter to the datacenter in Ann Arbor's City Hall. Since then, staffs from both the City and County Information Technology organizations have been developing plans outlining further opportunities for collaboration.

One area where there is a new opportunity for collaboration is in the oversight of certain City IT staff by a County IT Manager. The City staff in question, three to four employees responsible for Infrastructure Administration and Support, will be managed by the County IT manager responsible for the same IT function within Washtenaw County's Information Technology Department.

The advantages of this resource sharing arrangement include a reduced staffing burden for the City and County, and consistence in leadership and management for staff performing similar functions at the City and County - which is particularly important to the success of the future collaboration efforts.

Under the service agreement, Washtenaw County will be providing an existing County Information Technology Manager to the City to serve as a City Information Technology Manager 50% of their time. The City will provide this County employee with office space within the City's Information Technology Service Unit, give direction and oversight pertaining to the County manager's City role and provide 50% of the County employee's salary and benefit costs, not to exceed \$66,000 annually.

The service agreement has a 23-month term, concluding at the end of FY2011, but can be ended by either party, for any reason, with a 30 day notice.

Prepared by Dan Rainey, Director, Information Technology Service Unit

Reviewed by Tom Crawford, CFO and Financial and Administrative Services Administrator

Approved by Roger W. Fraser, City Administrator

Whereas, The City of Ann Arbor Information Technology Service Unit and the Washtenaw County Information Technology Department have a history of successful collaboration;

Whereas, The City of Ann Arbor and Washtenaw County desire to continue to find opportunities for collaboration;

Whereas, The City of Ann Arbor Information Technology Service Unit and the Washtenaw County Information Technology Department have a common need for a manager to oversee Infrastructure Administration and Support services;

Whereas, Partnering with Washtenaw County in sharing an existing County Information Technology Manager will save the both organizations \$60,000.00 annually;

Whereas, Partnering with Washtenaw County in sharing an existing County Information Technology Manager will provide consistency in management and leadership over further Infrastructure Administration and Support collaborations;

Whereas, Funding for a shared County Information Technology Manager is planned for and budgeted in the FY2010 Information Technology Fund and planned for in the FY2011 Information Technology Budget; and

Whereas, The City of Ann Arbor and Washtenaw County agreed to evenly split the full annual costs for a common Information Technology Infrastructure Support and Administration Manager;

RESOLVED, That the City Council approve partnering with Washtenaw County in an IT Management Partnership as proposed and approve a contract with Washtenaw County for the provision of Infrastructure Administration and Support Services, not to exceed \$132,000.00 to be expended without regard to fiscal year, as part of the City/County partnership;

RESOLVED, That the Mayor and City Clerk be authorized and directed to execute the contract for services with Washtenaw County after approval as to substance by the City Administrator and approval as to form by the City Attorney; and

RESOLVED, That the City Administrator be authorized to take all necessary administrative actions in connection with implementation of the services in support of the County/City Partnership.