



## Legislation Details (With Text)

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**Title:** Resolution to Approve a Purchase Order to Azteca Systems for the Renewal of the Annual Cityworks Maintenance and Support Agreement for FY2009 (\$42,020.00)

**Sponsors:**

**Indexes:**

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Date	Ver.	Action By	Action	Result
10/6/2008	1	City Council	Approved	Pass

Resolution to Approve a Purchase Order to Azteca Systems for the Renewal of the Annual Cityworks Maintenance and Support Agreement for FY2009 (\$42,020.00)

Attached for your review and approval is a resolution which authorizes a purchase order in the amount of \$42,020.00 for the renewal of the Cityworks annual maintenance and support agreement with Azteca Systems.

Cityworks is a Geographical Information System (GIS) centric asset management system used for managing asset and maintenance activities. Cityworks uses a central database to create and track service requests and work orders based upon a customer request or an asset's preventative maintenance schedule. One of the strengths of Cityworks is that by being GIS centric, work can be managed on a geographical basis, allowing for productivity to be maximized by optimizing staff deployments and work orders by geographic vicinity instead of just task type.

Cityworks has previously been implemented within Public Services' Call Center, Solid Waste, Systems Planning, Field Operations (Forestry, Parks, Streets, Utilities, etc.), Facilities Maintenance, Safety Services' Community Standards and Community Services' Parks Maintenance and, Planning and Development. In the last year Cityworks implementations has occurred for Streets Maintenance, Backflow Preventor Inspection program, and the Water Treatment Plant. In May, a new service was launched allowing citizens to request and track CityWorks service requests online.

The maintenance and support agreement includes technical support and periodic upgrades for Cityworks. The City's current agreement with Azteca Systems includes 20 named (single seat) and 17 concurrent (floating) licenses and one web interface license.

The annual maintenance cost of \$42,020.00 is included in the FY2009 Information Technology budget and Azteca Systems received Human Rights and Living Wage approval on May 16, 2008.

Prepared by: Kathleen McMahon, Information Technology Services Unit  
Reviewed by: Dan Rainey, Director, Information Technology Services Unit

Tom Crawford, CFO and Finance and Administration Area Administrator

Whereas, Cityworks is an geographic information systems centric enterprise asset management system;

Whereas, The City uses Cityworks to geographically optimize staff deployments and work orders resulting in more effective use of the City's staff and resources;

Whereas, Renewing the annual maintenance and support agreement with Azteca Systems is necessary to receive application updates and maintain customer support of the Cityworks system;

Whereas, Funding for annual maintenance and support agreement is budgeted for and available in the approved FY2009 Information Technology Fund;

Whereas, Azteca Systems is the sole source provider of Cityworks software; and

Whereas, Azteca Systems received Human Rights and Living Wage approval on May 16, 2008;

RESOLVED, That City Council approve a purchase order with Azteca Systems for the renewal of the Cityworks software maintenance and support agreement for FY2009 in the amount of \$42,020.00 to be expended without regard to fiscal year; and

RESOLVED, That the City Administrator be authorized to take all necessary actions to implement this resolution.