



Legislation Text

File #: 11-0389, **Version:** 1

Resolution to Approve Schedule 3 of the Interagency Agreement for Collaborative Technology and Services for Enterprise Backup Services (Washtenaw County, Provider) (\$410,428.00)

Attached for your review and approval is a resolution which authorizes a four year commitment to Washtenaw County for access to Washtenaw County's EMC Avamar Gen 3 Enterprise Backup platform at an annual service cost of \$102,607.00 for four years beginning with FY2012. Services would be provided under the terms of the Interagency Agreement for Collaborative Technology and Services between the City, Washtenaw County and the Ann Arbor Transportation Authority.

Washtenaw County intends to enter into a four-year lease with EMC for a Avamar Gen 3 with Reduplication with enough backup capacity to handle both organization's immediate and future (assuming an annual 10% storage growth rate) needs.

There are many benefits to the City of Ann Arbor in subscribing to this Washtenaw County-provided service.

1. The City of Ann Arbor avoids having to expend its own capital for a similar investment.
2. The City and County can develop best practices for managing and configuring the Avamar Gen 3 Enterprise Backup platform to meet the data backup needs of both organizations. This includes providing backup staffing, coordinating system upgrades and jointly managing the performance of the system.
3. By choosing to collaborate on this service offering, the City of Ann Arbor and Washtenaw County will also be able to provide common backup, recovery and business continuity services to both organizations.

Included in the Washtenaw County service offering are software updates, access to EMC technical support and retention of the proper licenses for use of the software. The City of Ann Arbor and Washtenaw County also agree to the City having access to 50% of the capacity of the backup system, to scheduling mutually agreeable maintenance windows and to establish standard response times for unplanned outages.

The accompanying resolution authorizes the creation of a purchase order to process four annual payments to Washtenaw County in the amount of \$102,607.00 for the annual enterprise storage services as described above.

This expenditure is planned for and budgeted in the FY2012 Information Technology Services Fund budget and planned for in FY2013 - FY2015 Information Technology Services Budgets.

Prepared by: Dale Vanderford, Information Technology Services Unit

Reviewed by: Dan Rainey, Director, Information Technology Services Unit, Tom Crawford, Finance and Administration Area Administrator

Approved by: Roger W. Fraser, City Administrator

Whereas, Washtenaw County and the City of Ann Arbor entered into a Interagency Agreement for Collaborative Technology and Services;

Whereas, An enterprise class backup solution is needed for both the City of Ann Arbor and Washtenaw County to address business and data recovery needs;

Whereas, As a subscriber to the Interagency Agreement, the City of Ann Arbor avoids having to expend its own capital on investments where Washtenaw County agrees to make the investment and provide services to the City;

Whereas; By entering into this agreement the City of Ann Arbor and Washtenaw County can develop best practices for managing and configuring the Avamar Gen 3 Enterprise Backup platform to meet the enterprise backup needs of both organizations including providing backup staffing, coordinating system upgrades and jointly managing the performance of the system;

Whereas; By choosing to collaborate on this service offering, the City of Ann Arbor and Washtenaw County will also be able to provide common backup, recovery and business continuity services to both organizations and

Whereas, Funding for the subscription to enterprise storage services from Washtenaw County is planned for and budgeted for in the FY2012 Information Technology Budget and is planned for in the FY2013 - 2015 Information Technology Budgets;

RESOLVED, That City Council approve Schedule 3 to the Interagency Agreement for Collaborative Technology and Services between Washtenaw County, as provider and the City, as subscriber, for Enterprise Backup Services;

RESOLVED, That the Mayor and City Clerk be authorized and directed to execute Schedule 3 after approval as to substance by the City Administrator and approval as to form by the City Attorney; and

RESOLVED, That the City Administrator be authorized to take all necessary actions to implement this Resolution, including the issuance of a purchase order for the FY 2012 annual service cost in the amount of \$102,607.00 to be expended without regard to fiscal year.