



Legislation Text

File #: 12-0202, **Version:** 1

Resolution to Approve Amendment No. 2 with Lazer Technologies, Inc. for Telecommunications Systems Technical Support (\$216,000.00/\$447,480.00)

Attached for your review and approval is a resolution to approve Amendment No. 2 to the professional services agreement with Lazer Technologies, Inc. to continue to provide telecommunications systems technical support for the next eighteen months. The amendment continues professional services during this extended term at a cost of \$216,000.00 increasing the total compensation payable over the life of the contract to \$447,480.00.

This agreement provides onsite support and maintenance of the Mitel Voice-over-IP phone, PrarieFyre Call Center and Call Accounting software, and standard telephone support services. Services will also include supporting the scheduled phone system upgrades during the next two months.

The staffing strategy employed by the City's Information Technology Service Unit is to occasionally augment staff with contracted services when the demand for IT services outstrips the supply of in-house resources. This is the situation the City Information Technology Service Unit currently faces.

Funding for the additional service months being requested is budgeted in the FY2012 Information Technology Budget and planned for in the FY2013 Information Technology Budget.

Lazer technologies, Inc. received Human Rights and Living Wage approval on December 27, 2011.

Prepared by: Kathleen McMahon, IT Project Delivery Manager

Reviewed by: Dan Rainey, IT Director

Reviewed by: Tom Crawford, Financial and Administrative Services Area Administrator/CFO

Approved by: Steven D. Powers, City Administrator

Whereas, The staffing strategy employed by the City's Information Technology Service Unit is to occasionally augment staff with contracted services when the demand for IT services outstrips the supply of in-house resources;

Whereas, By bringing in a temporary Telecommunications Specialist, the City's Information Technology Service Unit assure the organization that telecommunications support services are supplied in an efficient and effective manner;

Whereas, Funding for the additional services is budgeted in the FY2012 Information Technology Budget and planned for in the FY2013 Information Technology Budget; and

Whereas, Lazer Technologies, Inc. received Human Rights and Living Wage approval on December 27, 2011;

RESOLVED, That City Council approve Amendment No. 2 to the Agreement with Lazer Technologies, Inc. to provide Telecommunications Systems Technical Support services for an additional eighteen

months at a cost not to exceed \$216,000.00;

RESOLVED, That the Mayor and Clerk be authorized and directed to execute Amendment No. 2 to the Agreement with Lazer Technologies, Inc, after approval as to substance by the City Administrator and approval as to form by the City Attorney; and

RESOLVED, That the City Administrator be authorized to take all necessary administrative actions to implement this Resolution regardless of fiscal year.