



Legislation Text

File #: 11-0193, **Version:** 1

Resolution to Approve Amendment 1 with Lazer Technologies, Inc. and Appropriate the Necessary Funds for Telecommunications Systems Technical Support (\$231,480.00) **(8 Votes Required)**
Attached for your review and approval is a resolution to approve Amendment 1 to the professional services agreement with Lazer Technologies, Inc. to provide telecommunications systems technical support for the next calendar year. The amendment adds consulting services in the amount of \$141,000.00 to the current \$90,480.00 agreement that provides onsite support and maintenance of the Mitel Voice-over-IP phone, PrarieFyre Call Center and Call Accounting software and standard telephone support services. Services will also include supporting the various relocations planned for later this year as service units are migrated back to City Hall.

The staffing strategy employed by the City's Information Technology Service Unit is to occasionally augment staff with contracted services when the demand for IT services outstrips the supply of in-house resources. This is the situation the City Information Technology Service Unit currently faces.

Funding for the additional services being requested is available in the Information Technology Fund Balance.

Lazer technologies, Inc. received Human Rights and Living Wage approval on May 12, 2010.

Prepared by: Kathleen McMahon, Information Technology Services Unit

Reviewed by: Dan Rainey, IT Director

Reviewed by: Tom Crawford, Chief Financial Officer and Financial and Administrative Area Administrator

Approved by: Roger Fraser, City Administrator

Whereas, The existing Infrastructure Specialist resources are not sufficient to successfully meet the IT Service Unit's telecommunications support and project commitments while still meeting the primary day-to-day and additional project commitments already underway;

Whereas, The staffing strategy employed by the City's Information Technology Service Unit is to occasionally augment staff with contracted services when the demand for IT services outstrips the supply of in-house resources;

Whereas, By bringing in a temporary Telecommunications Specialist, the City's Information Technology Service Unit can focus a technical specialist on a series of specific challenges and address them in an efficient and effective manner;

Whereas, Funding for the additional services being requested is available in the Information Technology Fund Balance; and

Whereas, Lazer Technologies, Inc. received Human Rights and Living Wage approval on May 12, 2010;

RESOLVED, That City Council approve Amendment 1 to Professional Services contract with Lazer Technologies, Inc. and Appropriate Funds from the Information Technology Fund Reserve to provide Telecommunications Systems Technical Support in an amount not to exceed \$141,000.00;

RESOLVED, That the Mayor and Clerk be authorized and directed to execute Amendment No. 1 to the professional services contract with Lazer Technologies, Inc, after approval as to substance by the City Administrator and approval as to form by the City Attorney; and

RESOLVED, That the City Administrator be authorized to take all necessary administrative actions to implement this Resolution regardless of fiscal year.