



Legislation Details (With Text)

File #: 14-0388 **Version:** 1 **Name:** 4/7/14 Annual Maint & Supprt for TRAKiT
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Title: Resolution to Approve Purchase Order for Annual Maintenance and Support of TRAKiT System with CRW Systems, Inc. for FY2014 (\$36,500.00)

Sponsors:

Indexes:

Code sections:

Attachments:

Date	Ver.	Action By	Action	Result
4/7/2014	1	City Council	Approved	Pass

Resolution to Approve Purchase Order for Annual Maintenance and Support of TRAKiT System with CRW Systems, Inc. for FY2014 (\$36,500.00)

Attached for your review and approval is a resolution to approve a purchase order in the amount not to exceed \$36,500 to CRW Systems, Inc. for the renewal of TRAKiT Software annual maintenance and support for FY2014.

TRAKiT allows the city personnel to utilize a fully integrated and automated system for the entire land development process from initial concept through post occupancy compliance. TRAKiT features a variety of workflow processes that assist in tracking applications for permits for projects and individual permits, reviews by the various Service Units (Engineering, System Planning etc.) and related approval processes. TRAKiT Software also keeps a transaction history for all procedures that happen within any of the Building and Development permitting processes, providing an audit trail.

It is imperative to maintain the maintenance and support agreement with CRW Systems, Inc. in order to receive periodic product updates and maintain technical support for the software.

Funding for the FY2014 annual maintenance and support for CRW Systems, Inc.'s TRAKiT System is budgeted for and available in the FY2014 Information Technology Services Unit budget.

CRW Systems received Human Rights approval on March 14, 2014 and Living Wage approval on May 3, 2013.

Prepared by: Joshua Baron, Application Delivery Manager, ITSU

Reviewed by: Tom Crawford, CFO and Financial Services Area Administrator

Approved by: Steven D. Powers, City Administrator

Whereas, Renewing annual maintenance and support with CRW Systems, Inc. for the TRAKiT System is necessary to receive application updates and maintain technical support;

Whereas, CRW Systems, Inc. received Human Rights approval on March 14, 2014 and Living Wage approval on May 3,

2013; and

Whereas, Funding for the FY2014 annual maintenance and support for CRW System Inc.'s TRAKiT System is budgeted for and available in the FY2014 Information Technology Services Unit budget;

RESOLVED, That City Council approve a purchase order to CRW Systems, Inc. for the renewal of the maintenance and support agreement TRAKiT System for FY2014 in the amount of \$36,500.00; and

RESOLVED, That the City Administrator be authorized to take all necessary actions to implement this Resolution regardless of Fiscal Year.