



Legislation Details (With Text)

File #: 11-0726 **Version:** 1 **Name:** 7/5/11 - Lazer PSA for Customer Service Backfill
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Title: Resolution to Approve Professional Services Agreement with Lazer Technologies, Inc. for Application Support Services (Not to Exceed \$75,000.00)

Sponsors:

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Date	Ver.	Action By	Action	Result
7/5/2011	1	City Council	Approved	Pass

Resolution to Approve Professional Services Agreement with Lazer Technologies, Inc. for Application Support Services (Not to Exceed \$75,000.00)

Attached for your review and approval is a resolution to approve a professional services agreement with Lazer Technologies, Inc. to provide application support services for the next six months. The agreement provides access to a qualified applications support specialist to provide support for applications serving Customer Service.

The staffing strategy employed by the City's Information Technology Service Unit is to occasionally augment staff with contracted services when the demand for IT services outstrips the supply of in-house resources. This is the situation the City Information Technology Service Unit currently faces.

Funding for the services is available in the FY 2012 Information Technology Budget.

Lazer Technologies, Inc. received Human Rights and Living Wage approval on June 1, 2011.

Prepared by: Kathleen McMahon, Information Technology Services Unit

Reviewed by: Dan Rainey, IT Director

Reviewed by: Tom Crawford, Interim City Administrator

Whereas, The existing Sr. Applications Specialist resources are not sufficient to successfully meet the IT Service Unit's support and project commitments while still meeting the primary day-to-day and additional project commitments already underway;

Whereas, The staffing strategy employed by the City's Information Technology Service Unit is to occasionally augment staff with contracted services when the demand for IT services outstrips the supply of in-house resources;

Whereas, By bringing in temporary application support services, the City's Information Technology Service Unit can focus an applications specialist on a series of specific projects and address them in an efficient and effective manner;

Whereas, Funding for the additional services being requested is available in the FY2012 Information Technology Budget; and

Whereas, Lazer Technologies, Inc. received Human Rights and Living Wage approval on June 1, 2011;

RESOLVED, That City Council approve the Professional Services Agreement with Lazer Technologies, Inc. (not to exceed \$75,000) and;

RESOLVED, That the Mayor and Clerk be authorized and directed to execute the professional services contract with Lazer Technologies, Inc, after approval as to substance by the City Administrator and approval as to form by the City Attorney; and

RESOLVED, That the City Administrator be authorized to take all necessary administrative actions to implement this Resolution regardless of fiscal year.