

## City of Ann Arbor

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## Legislation Details (With Text)

File #: 10-1246 Version: 1 Name: 1-3-2011 ESRI Annual Licensing and Support

Type: Resolution Status: Passed

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Title: Resolution to Approve a Purchase Order to Environmental Systems Research Institute (ESRI) for the

Annual Geographic Information System Software Maintenance and License Agreement (\$58,500.00)

Sponsors:

Indexes:

Code sections:

Attachments:

Date	Ver.	Action By	Action	Result
1/18/2011	1	City Council	Approved	Pass

Resolution to Approve a Purchase Order to Environmental Systems Research Institute (ESRI) for the Annual Geographic Information System Software Maintenance and License Agreement (\$58,500.00) Attached for your review and action is a resolution to approve a purchase order for renewal of the annual licensing and maintenance agreement with Environmental Systems Research Institute (ESRI) for the City's standard software used for the creation, maintenance and access of critical City Geographic Information System (GIS) information and databases.

ESRI software products include ArcGIS, ArcInfo, ArcView, ArcSDE, ArcIMS, ArcServer, and other related products and ESRI is the only source from which all ESRI software and maintenance services can be ordered. In addition, ESRI is the sole provider of software maintenance for all ESRI products including technical support, software updates and upgrades, and certain proprietary training classes.

The ArcSDE (Spatial Data Engine) is used to store spatial information in a database environment providing, multi-user access in a very secure environment. ArcServer and ArcIMS (Internet Map Server) publishes this spatial information in an efficient and economical way to a customizable Web-Browser environment. ArcGIS, ArcInfo, and ArcView are instrumental in the creation and maintenance of spatial information as well as in the development of specialized applications for data access.

It is imperative to renew the maintenance agreement with ESRI to receive software updates, access technical support, and retain the proper licenses for use of the software in mission critical City applications. For example, ArcView provides the linkage to GIS data for Cityworks, software use by Public Services and Community Standards for tracking service requests and work orders.

This expenditure is planned for and budgeted in the FY2011 Information Technology Services Fund budget and ESRI received Human Rights, November 16, 2010 and Living Wage, April 29, 2010 compliance approval.

## File #: 10-1246, Version: 1

The accompanying resolution authorizes the creation of a purchase order to process a payment to ESRI in the amount of \$58,500.00 for the licensed use of GIS software for calendar year 2011.

Prepared by: Merle Johnson, GIS Manager, Information Technology

Reviewed by: Dan Rainey, Director, Information Technology

Reviewed by: Tom Crawford, Chief Financial Officer

Whereas, The City of Ann Arbor has seen significant benefit in the use of spatial data in the decision making processes regarding environmental and infrastructure management, the handling of online customer service requests and work order processing, and in response to situations involving the Emergency Operations Center through use of the GIS software and applications;

Whereas, ESRI is the sole provider of software maintenance for all ESRI products including technical support, software updates and upgrades, and certain proprietary training classes;

Whereas, Renewing the annual maintenance agreement with ESRI is necessary to receive software updates, access technical support, and retain the proper licenses for use of the software in mission critical City applications at no additional cost;

Whereas, Funding for the ESRI annual maintenance and support agreement is budgeted for and available in the FY2011 Information Technology Fund; and

Whereas, ESRI received Human Rights, November 16, 2010 and Living Wage, April 29, 2010 compliance approval;

RESOLVED, That City Council approve a purchase order with Environmental Systems Research Institute (ESRI) in the amount \$58,500.00 to maintain the ESRI license and maintenance agreement; and

RESOLVED, That the City Administrator be authorized to take all necessary actions to implement this resolution.