



Legislation Details (With Text)

**File #:** 24-1222      **Version:** 1      **Name:** 7/15/24 - BSB Mitel Support Renewal  
**Type:** Resolution      **Status:** Passed  
**File created:** 7/15/2024      **In control:** City Council  
**On agenda:** 7/15/2024      **Final action:** 7/15/2024  
**Enactment date:** 7/15/2024      **Enactment #:** R-24-294

**Title:** Resolution to Approve a Purchase Order to BSB Communications, Inc. to Purchase a One Year Support Agreement for the City's Mitel Phone System (\$79,487.29) (Sourcewell Contract# 0022719-MBS)

**Sponsors:**

**Indexes:**

**Code sections:**

**Attachments:** 1. Ann Arbor Support 2024 to 2025.pdf

Date	Ver.	Action By	Action	Result
7/15/2024	1	City Council		

Resolution to Approve a Purchase Order to BSB Communications, Inc. to Purchase a One Year Support Agreement for the City's Mitel Phone System (\$79,487.29) (Sourcewell Contract# 0022719-MBS)

Attached for your review and approval is a resolution authorizing the creation of a purchase order to BSB Communications, Inc. in the amount of \$79,487.29 to purchase a one year support agreement for the City's Mitel phone system. This purchase will provide the City with support and software upgrades to keep the Mitel phone system operational and up to date.

Budget/Fiscal Impact: Information Technology has included and budgeted for the cost of the purchase FY 2025.

It is imperative to keep the support agreements up to date on the Mitel phone system to keep the system at a fully functional and supported level.

Prepared by: David Harris, Network Manager

Reviewed by: Josh Baron, Interim IT Director

Reviewed by: Marti Praschan, CFO

Approved by: Milton Dohoney Jr, City Administrator

Whereas, BSB Communications, Inc is extending pricing for the Mitel Assurance Support through Sourcewell Contract# 0022719-MBS;

Whereas, BSB is ranked the #1 Mitel Dealer in Michigan and #12 in the US;

Whereas, Staying up to date on support and software upgrades for the Mitel phone system is crucial and necessary to keep the Mitel phone system operational for the daily operations and for the safety and security of the employees of the City of Ann Arbor;

Whereas, Funding for the Mitel phone system annual support is budgeted for and available in the

approved FY 2025 Information Technology Fund budget; and

Whereas, BSB Communications, Inc. complies with the requirements of the City's Non-Discrimination and Living Wage ordinances;

RESOLVED, That City Council approve a purchase order with BSB Communications, Inc. for the purchase of the annual support of the Mitel phone system, and related third party components in the amount of \$79,487.29 to be expended without regard to fiscal year; and

RESOLVED, That the City Administrator be authorized to take all necessary actions to implement this resolution.