

SIEMENS

Siemens Mobility, Intelligent Transporations Systems,

City of Ann Arbor
Traffic Department
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TACTICS 360 Support Agreement

City of Ann Arbor,

Siemens ITS Michigan is the sole distributor authorized to sell, install, and support Siemens TACTICS 360 Software Support within the state of Michigan for all transportation related projects.

Siemens TACTICS 360 Support Agreement is a software support package to ensure our customers can upgrade all controller firmware and centrals software to the latest Siemens versions as they are released. This ensures full updates and upgrades for SEPAC / SEMARC firmware and recent releases for TACTICS software at the time of availability.

With the Siemens TACTICS 360 Software Agreement, the customer will receive SEPAC / SEMARC and TACTICS upgrades and updates to make sure the traffic controllers within their municipality are up to date on all of the Siemens software for the defined period.

If there are any questions or concerns regarding the TACTICS 360 Software Support, please feel free to contact me.

With kind regards,



Jon Buckles
Head of Operations, MI

Siemens Mobility Intelligent Transportation Systems
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