

## **CITY OF ANN ARBOR, MICHIGAN**

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## XXXXX DATE XXXXX

Dear Property Owner,

The City of Ann Arbor's Public Works Unit is in the process of completing a water service line materials inventory. The materials that make up the water service lines on your property need to be inspected to determine if they are eligible for replacement under Michigan's updated Lead and Cooper Rule. The city is ready to conduct this inspection.

Please call our customer service department at 734.794.6320 to schedule the inspection. The physical verification should take no more than a few minutes, but will require access inside your home.

At one time, the City's service line contained a short piece of lead pipe (referred to as a gooseneck) to connect the service line to the City's water main. The City has removed all known lead goosenecks from our drinking water system but is now required by the State of Michigan to replace any galvanized service lines that were connected to those goosenecks. Galvanized iron pipes can collect lead in them and when disturbed, such as when utility or road work is performed, cause a release of lead into the water.

We understand the concern you may have with even a small possibility of lead in drinking water exists. To protect yourself and your family from possible lead in tap water:

- Evaluate your home plumbing materials. A licensed plumber can inspect your household plumbing materials in contact with your drinking water. Lead solders, pipe fittings and brass fixtures can be potential problems
- When purchasing replacement plumbing products, make sure the products have been tested and certified to "lead-free" standards.
- Running cold water from the faucets you use for drinking can improve water quality by drawing fresh water into the home, particularly after long periods of time when water has not been used.
- If you use a home treatment device to reduce your exposure to lead, make sure it is independently certified for that purpose and properly maintain it.

After we verify your service line material, you will receive a letter informing you of your material type and whether your service line meets the criteria for replacement. The City plans to replace service lines at a rate of 5% per year, and will coordinate those replacements with water main and road projects.

For more information on the Lead and Copper rule and this process, please visit <u>www.a2gov.org/LCR</u>.

Sincerely,