Communication, Marketing and Social Media

Jayne Miller, Community Services Area Administrator Mary Jo Callan, Community Development Wendy Rampson, Planning & Development Services Scott Harrod, Administration - GIS Kelli McKinnon, Administration - Finance Kimberly Mortson, Administration - Communication Colin Smith, Parks & Recreation Services Jeff Straw, Parks & Recreation Services





WS-2

Communications Liaison for CSA

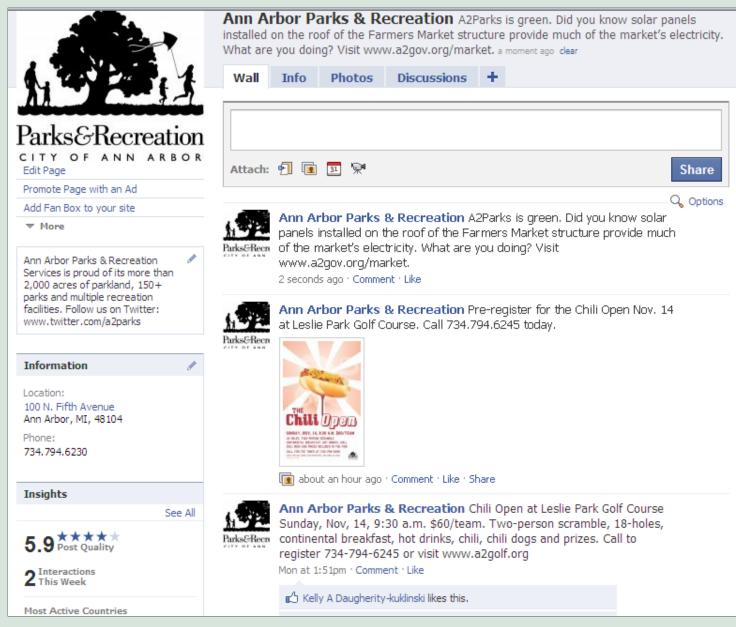
WS-2

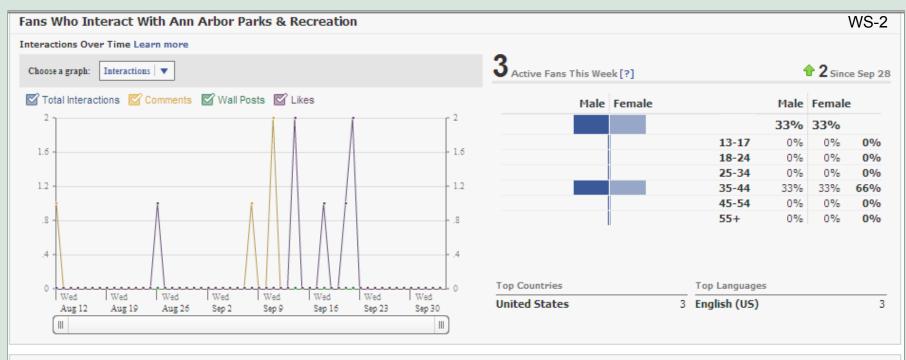
Communications, Marketing/Advertising and Social Media

Community Development Parks & Recreation Planning & Development

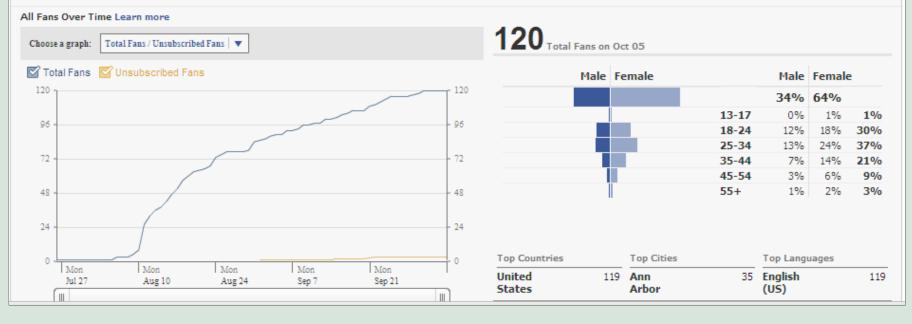
> Examples include: Press releases, GovDelivery notifications, employee communications, newspaper/online ads, direct mail, flyers, posters, postcards, newsletters, Web site updates, Twitter, Facebook ...

We're on Facebook





All Fans of Ann Arbor Parks & Recreation



How are they coming to visit www.a2gov.org/parks

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5. bing			287	2.12%										
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Parks and Recreation

A2 Senior Programs

Buhr Park

Canoe Liveries

Camps

Farmers Market

Frequently Asked Questions

Fuller Park Pool

Golf

Kempf House

Leslie Science and Nature Center

Mack Indoor Pool

Maintenance

Meetings

Online Registration

Park Advisory Commission

Park Planning and Development

Parks Info

Parks Map

Pools

Veterans Memorial Sports Complex

Calendar

Cobblestone Farm and Parks &

Recreation Customer Service

Community Outreach

Dog Parks

Employment Opportunities

Ice Arenas

Parks Administration

Parks Rental Opportunities

Recently Completed Projects

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Golf Report Information

Select Department

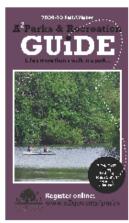
Parks&Recreation ONLINE (2)² CITY OF ANN ARBOR



Fall/Winter registration is now open. Click here for the Parks & Recreation Online A2 link that will take you to our convenient online registration system that you can use anytime.

2009-2010 Fall/Winter Parks & Recreation Guide

View and download the 56-page Fall-Winter program guide today. Click here or the program guide to the right to see all the fun. exciting and educational classes we have planned this season.



Parks & Recreation Customer Service Office

The Parks & Recreation Customer Service Office is located at Cobblestone Farm (2781 Packard Road). Office hours are Monday, Tuesday, and Friday 8 to 5 p.m.; Wednesday and Thursday, 8 a.m. to 7 p.m.; Saturday 10 a.m. to 1 p.m. for general park information, park shelter reservation, and scholarship assistance. In addition, a 24-hour drop box will be available for anyone wishing to drop off park contracts or scholarship applications. For more information, please call 734,794,6230.

Scholarship Application

Click this link to download and print a Parks & Recreation Scholarship application.



vvs-2

The next instructional skating/hockey classes at Veterans Memorial begin Nov. 12 for all skills levels. Reaister... http://bit.ly/22saup 2 days ago

Chili Open at Leslie Park Golf Course Sunday, Nov, 14, 9:30 a.m. \$60/team. Two-person scramble, 18holes,... http://bit.ly/qt2dE 2 days ago

Pre-register for the Chili Open Nov, 14 at Leslie Park Golf Course, Call 734.794.6245 today.: http://bit.lv/21NMip 2 hours ago

Cwitter

Join the

What sources are being utilized to find www.a2gov.org/parks

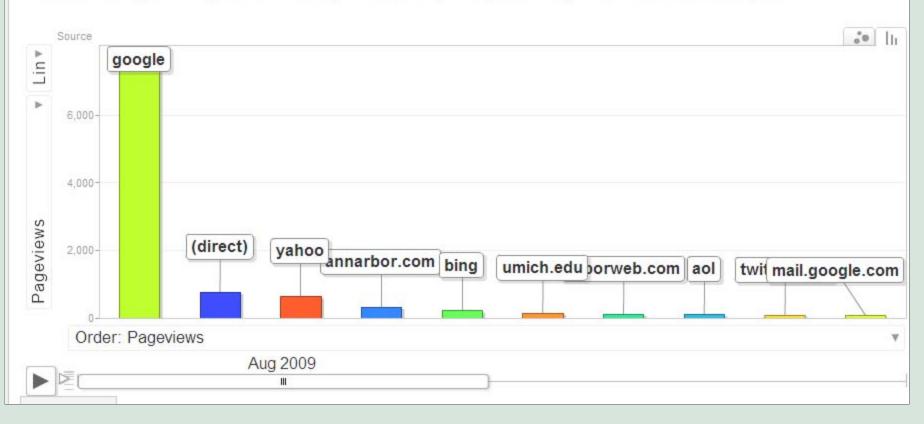
WS-2

Overview » Top Content »

Entrance Sources:

/government/communityservices/ParksandRecreation/Pages/default.aspx This page was viewed 13,542 times via 185 sources

The Motion Chart lets you visualize your data across multiple dimensions so you can spot interesting trends faster. Look at some examples



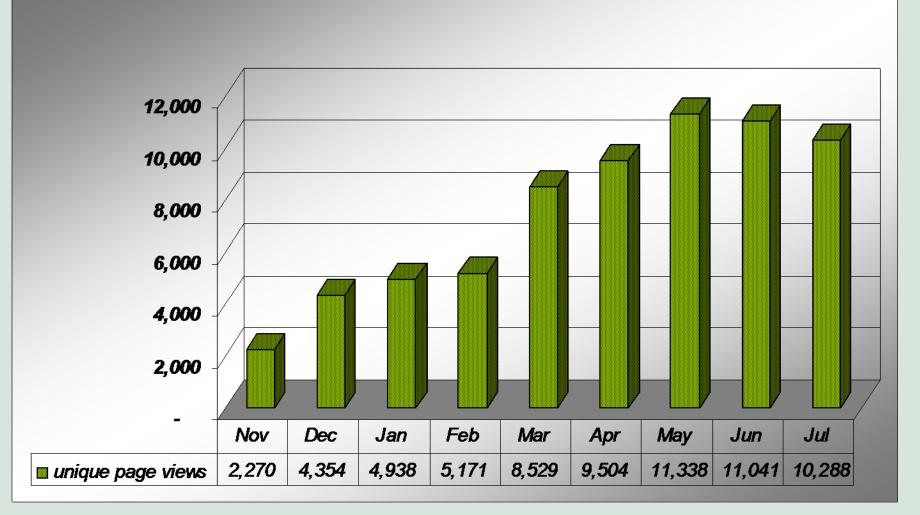
Increased Advertising results

We dramatically increased advertising in 2009. The following bar graph will illustrate some of the results we've achieved.

How/Why? Promote our Web site in every way we can to drive visitors to www.a2gov.org/parks.

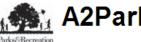
www.a2gov.org/parks Unique Page Visit November 2008 to August 2009

WS-2



We're on Twitter@a2parks





A2Parks



3 minutes ago from Facebook

Pre-register for the Chili Open Nov. 14 at Leslie Park Golf Course. Call 734.794.6245 today .: http://bit.ly/21NMip

about 1 hour ago from Facebook

Chili Open at Leslie Park Golf Course Sunday, Nov, 14, 9:30 a.m. \$60/team. Two-person scramble, 18-holes,... http://bit.ly/gt2dE 10:51 AM Oct 5th from Facebook

The next instructional skating/hockey classes at Veterans Memorial begin Nov. 12 for all skills levels. Register... http://bit.ly/22sgup 10:47 AM Oct 5th from Facebook

Leslie Park Golf Specials: Weekdays before 11 a.m. - 18 holes riding - \$28 Adults; \$20 seniors (57+) Early Bird ... http://bit.ly/2YT1rL

10:45 AM Oct 5th from Facebook

Grab a coat and your umbrella...then make it to the Farmers Market for something fresh and yummy for dinner. Vendors will be here until 3.

10:05 AM Oct 3rd from web

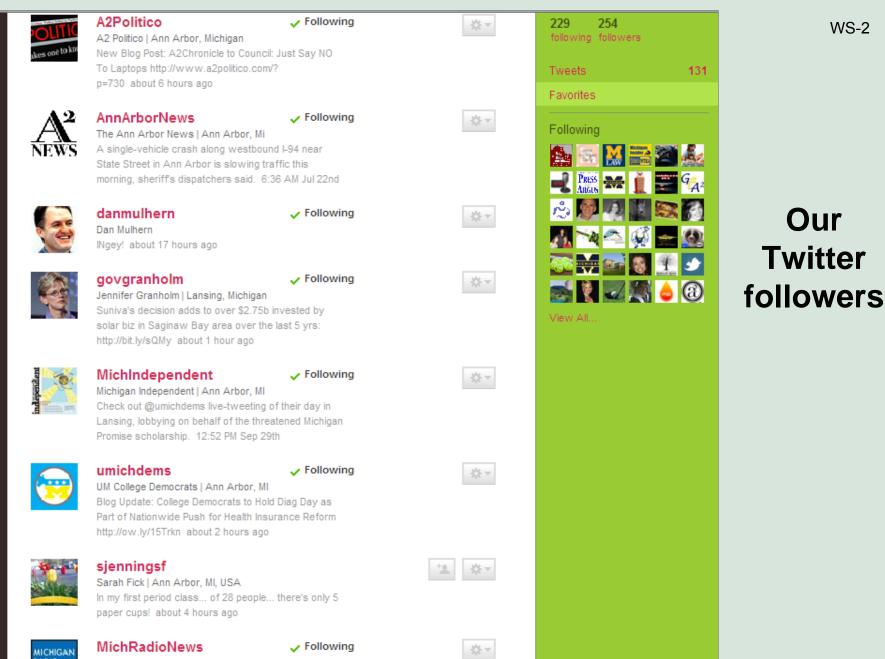
Today is customer appreciate day at Veterans Memorial Indoor Ice Arena, Visit www.a2gov.org/vets for directions. Free skating (rental

Name Ann Arbor Parks Rec Location Ann Arbor, Michigan Web http://www.a2gov.. Bio Ann Arbor Parks & Recreation Services is proud of its more than 2,000 acres of parkland, 150+ parks and multiple recreation facilities.

254 229 following followers



RSS feed of A2Parks's tweets



Michigan Radio News | Ann Arbor, MI Making The City Of Detroit More Efficient:

Community Development



How Twitter worked for us

A2Parks first follower on Twitter was a young man from Ann Arbor

He read my tweet was about Huron River Day on Friday, July 17

He rented a canoe on Huron River Day then Tweeted about it to his followers

Monitoring Tweets & Retweets using HootSuite

140 Select Profil Image: Shrink lt O Send Later Submit	Hello, A2Parks Sign Out
a2parks 🛿 Featured 🖾 💽	Add Column Q. Search
Last update: I. Har W & Edit Tab DoamaNews I:44pm, Oct 07 from twitterfeed Streaming at 1:30: National Medal of Science and the National Medal of Technology and Innovation http://bit.ly/pqhu michigan_golf I:43pm, Oct 07 from Web (M-Golf): Golfweek's Lance Ringler took a moment to compliment the Wolverines, check out his thoughts! http://bit.ly/2K3fkU	Mentions Meather 336 10:01am, Sep 28 from Web RT @A2P arks Have you registered for skating/hockey lessons yet? The first session starts today & runs thru Nov. 7. MGoTalk 10:00am, Sep 28 from Tweetie
tedrubin 1:40pm, Oct 07 from Web Brands make sure when consumers experience the quality of ur product/service, it becomes the gateway to the brand.	Have you registered for skating/hockey lessons yet? The first session starts today http://bit.ly/Qnkkv (via @A2Parks) a2preschlevents 9:59am, Sep 28 from HootSuite @A2Parks Ice Skating Lessons - Kinderskate - 8 wks, multiple sessions available - http://ow.ly/rp9Z
	a2preschlevents 3:18pm, Sep 27 from Hoot Suite Making plans for tomorrow? Preschool playtime, tot swim @A2Parks, handprint craft @treetowntoys - http://ow.ly/ripB a2preschlevents
Want the inside track on life @ Google, tips on openings? Follow our recruiters on @googlejobs & visit http://bit.ly/jLxDk	2:59pm, Sep 27 from HootSuite New sessions of River Kids by @A2Parks start 10/6 & 10/7 - info including the link on our site - http://ow.ly/riID

The media following us:

AnnArbor.com Michigan Radio Livingston Daily MicCheck Radio **Detroit News Outdoors Detroit News Moms** WDET 101.9 Pure Michigan The Washtenaw Voice Michigan Magazine A2Journal eCurrent Ann Arbor 107.1

* Resulted in newspaper articles about A2Parks

Going Green

Use social media tools to remind employees, and customers how you're creating "green communications"

No paper involved with Twitter, Facebook, LinkedIn, blogging, e-mail, Web sites, etc.

Many are free...

Marketing & Advertising

Branding the parks

Life's more than a walk in a park

ann arbor **farmers market** • ann arbor **senior center** • argo canoe **livery** • bandemer park disc golf course • bandemer park **dirt bike** jump course • buhr park **pool** & ice arena • cobblestone **farm** • fuller park pool • gallup canoe livery huron hills **golf** course • leslie parks golf course leslie **science** & nature center • kempf house mack indoor pool • marybeth doyle **disc golf** course • olson park **dog park** • swift run dog park • veterans memorial park pool & **ice arena**



Life's more than a walk in a park

Have you been to a City of Ann Arbor Park lately? Besides walking and jogging you can tear it up on our New Dirt Bike Jump Course or score an ace on our nine-hole Disc Golf Course ... both at Bandemer Park. We invite you to come see for yourself!



Visit www.a2gov.org/parks

Life's more than a walk in a park

ann arbor farmers market - ann arbor senior center - argo canee livery - bandemer park disc golf course - bandemer park dirt bike jump course - buhr park pool & ice arena - cobblestone farm - fuller park pool - gallup canee livery huron hills golf course - leslie parks golf course leslie science & nature center - kempf house mack indoor pool - marybeth doyle disc golf course - olson park dog park - swift run dog park - veterans memorial park pool & ice arena WS-2

Life's more than a walk in a p<mark>a</mark>rk

ann arbor **farmers market** • ann arbor **senior center** • argo canoe **livery** • bandemer park disc golf course • bandemer park **dirt bike** jump course • **buhr park pool** & ice arena • cobblestone **farm** • fuller park pool • gallup canoe livery huron hills **golf** course • leslie parks golf course leslie **science** & nature center • kempf house mack indoor pool • marybeth doyle **disc golf** course • olson park **dog park** • swift run dog park • veterans memorial park pool & **ice arena**

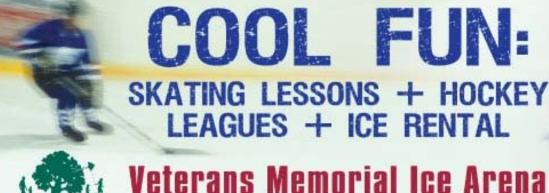
> farmers market senior center livery pool farm golf science disc golf dog park ice arena

2009 Advertising Opportunities PARKS & RECREATION

A2 Chamber of Commerce University of Michigan Faculty Directory University of Michigan Student Directory University of Michigan Student Notebook City Guide Ann Arbor Observer AnnArbor.com AATA Bus Tails

COMMUNITY DEVELOPMENT

Steaming Radio Commercials on the Web 5,000 Door Hangers Flyers and Postcards AATA Bus Tails Ann Arbor Chronicle Web Site Ad



COOL FUN: SKATING LESSONS + HOCKEY LEAGUES + ICE RENTAL

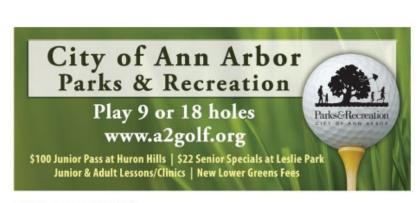
www.a2gov.org/vets 734.794.6235

COOL FUN: PUBLIC SKATING + SPECIAL **EVENTS + ICE RENTAL**



Buhr Park Outdoor Ice Arena www.a2gov.org/buhr 734.794.6234

ΑΑΤΑ bus tails & interior posters



Transit Interior 11" x 28"

City of Ann Arbor Parks & Recreation

Play 9 or 18 holes www.a2golf.org

\$100 Junior Pass at Huron Hills | \$22 Senior Specials at Leslie Park Junior & Adult Lessons/Clinics | New Lower Greens Fees

Standard Super Tail 34" x 84"



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CBS Outdoor Creative Services / Detroit 2008 313-556-7107

Parks&Recreation

AATA Bus Tails & interior posters

Large Format Posters

JUNIOR AND ADULT GOLF INSTRUCTION PROGRAMS/CLINICS

Adult Golf Instruction Program

Instruction programs are offered as a 4-week schedule meeting twice a week, or a 7-week schedule meeting once a week. Instruction consists of five hours of range instruction and four hours of on course instruction. Each student will receive a Milles of Golf range card, a merchandise coupon for 20 percent off and a complimentary round of golf at Huron Hills Golf Course.

4-Week Adult Golf Instruction

Instruction	Fees: \$110; *\$100 matinee starts at 3:15 p.n
Session II	May 25 - June 19
Session III	June 29 - July 24
Session IV	July 27 - Aug. 21
Session V	Aug. 24 - Sept. 18

7-Week Adult Golf Instruction

Session II June 10 - July 25 Session III July 29 - Sept. 12

Adult Golf Clinics

Clinics are intended to provide a subject specific instruction session to help you address problem areas in your game. Our 1 ½ hour clinics are designed to help golfers of all skill levels. Topics include: long and short game; trouble shots and putting. Fees: \$18 per clinic or \$60 for all four.

Clinic 1	May 18	5:30 to 7 p.m.	Clinic 2	May 18	7 to 8:30 p.m.
	May 21	7 to 8:30 p.m.		May 22	5:30 to 7 p.m.
	June 22	5:30 to 7 p.m.		June 23	5:30 to 7 p.m.
	June 25	7 to 8:30 p.m.		June 27	4:30 to 6 p.m.
Clinic 3	May 21	5:30 to 7 p.m.	Clinic 4	May 19	5:30 to 7 p.m.
	May 22	7 to 8:30 p.m.		May 23	4:30 to 6 p.m.
	June 22	7 to 8:30 p.m.		June 23	7 to 8:30 p.m.
	June 25	5:30 to 7 p.m.		June 26	5:30 to 7 p.m.

Junior Golf Instruction Program

The program is intended to for students ages 8 to 11 and/or youth who have little golf experience. Each child will receive a Miles of Golf range card, a merchandise coupon for 20 percent off at HHGC and a complimentary round of golf at Hunon Hills Golf Course. Fees: \$125 or \$225 for both sessions

Session 1 June 15 to 25 Course Play June 30 to July 16

Session 2 July 20 to 30 Course Play Aug. 4 to 27

Junior Golf Instruction Beginner 2

The program is designed for the junior golfer to be able to strike the ball consistently with flight and or be ages 12 to 15. Each student will receive a Miles of Golf range card, a merchandise coupon for 20 percent off at HHGC, and a complimentary round of golf at Huron Hills Golf Course. Fees: \$125 or \$225 for both sessions

 Session 1
 June 15 to 18
 Session 2
 July 20 to 23

 Course Play
 June 22 to July 15
 Course Play
 July 27 to Aug. 26

course ruy suy in or

Ask our staff about details

Parks&Recreation

THE Chili Dpgb

SUNDAY, NOV, 14, 9:30 A.M. \$60/TEAM 18 HOLES, TWO-PERSON SCRAMBLE, CONTINENTAL BREAKFAST, HOT DRINKS, CHILI, CHILI DOGS AND PRIZES INCLUDED IN THE FUN!

CALL FOR TEE TIMES AT 734-794-6245 LESLIE PARK GOLF COURSE, 2120 TRAVER BOAD, ANN ARBOR, MI 48105 WWW. AEGOLF.ORG



Life's MORE than a walk in a park



DIVE into summer

Buhr: General swim M-F, 1 to 5 & 6:30 to 8 p.m.; SAT & SUN, noon to 8 p.m.; Family swim M-F, 5 - 6:30 p.m.; Summer Splash Days, 2 to 4:30 p.m. July 25 & Aug. 22 (special games & contests); Tot splash, M-W-F, 10:30 a.m. to 1 p.m. and T&TH noon to 1 p.m.; day camp sessions now through August. www.a2gov.org/buhr. 794.6234. Check out our new Water Polo Camp for kids!

Fuller: 50M Pool & Waterslide now open daily; general swim M-SUN 1 to 8 p.m.; Everyday 4-lanes for lap swim, 1–6:30 p.m.; day camp sessions now through August. We have a picnic pavilion within the pool enclosure for parties/events. Visit www.a2gov.org/fuller. 794.6236.

Veterans: General swim M-F, 1 to 4:45 p.m. and 6:30 to 8 p.m.; SAT & SUN, noon to 4:45 p.m. and 6:30 to 8 p.m. Tot Splash, M-W-F, noon to 1 p.m.; Family & Adult swim M-SUN, 5 to 6:30 p.m.; Summer Splash Days, 7 to 8 p.m. July 4, 11, 18 & 25 from 7-8 p.m. (special games & contests). Buhr, Fuller and Veterans offer American Red Cross swim lessons for all ages and skill levels. www.a2gov.org/parks or call 794.6235.

fun on the RIVER

Huron River Day Festival: Gallup Park Sunday, July 12 from 8:30 a.m. to 4 p.m. The event will be kicked off with the Gallup Gallop Run at Gallup Park (3000 Fuller Road) at 8:30 a.m. with a 5K run and a one-mile fun run hosted by the Ann Arbor Track Club. A guided cance trip July 12 requires pre-registration and payment of \$20/boat, call 734.794.6240. Activities on Sunday, July 12 at Gallup Park from 12 noon until 4 p.m. Include FREE cance and kayak rentals, children's activities, interesting river exhibits, fishing fun, river animal presentations, planting rain gardens, WCC Jazz Bands, Metroparks Learning Center, river acecaching & a classic small boat show. Visit **www.a2gov.org/HRD** for details.

HIT the links

Play Huron Hills & Leslie Park Golf Courses this summer. Golf Leagues and Outings - Looking for a new/fun/beautiful place to host your event? Both Huron Hills and Leslie Park have openings for Fall 2009 and Spring 2010 leagues and outings. Also for your enjoyment Huron Hills now offers a limited number of power golf carts and Leslie Park has tops on its carts! Download an application for our July and August City of Ann Arbor Milles of Golf Championships at www.a2golf.org. Huron Hills, 734.794.6246 and Leslie Park, 734.794.6245.

Picnic in the PARK

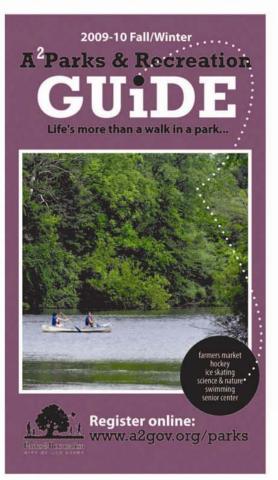
Join us for the Ann Arbor Senior Center's Burns Park Festival, "Picnic in the Park." A family fun day! Live music, comedian, children's activities, dancing, adopt-a-pet booth, BBQ and more, Aug. 22 from 1-5 p.m. Visit www.a2gov.org.

Life's more than a walk in a park - come see for yourself! Rent a park pavilion for your next family/corporate event 794.6230; shop locally at the Ann Arbor Farmers Market (ioin us Aug. 8 as we celebrate our 90th birthday); test the new dirt bike jump course or play a round of disc golf at Bandemer Park. To learn more visit: a2gov.org/parks



Full page Ann Arbor Observer advertisement

Fall/Winter REGISTRATION begins AUGUST 24th@ www.a2gov.org/parks



Ann Arbor Parks & Recreation offers:

Ann Arbor Farmers Market, 734.794.6255 Argo Canoe Livery, 734.794.6241 Buhr Park Pool & Ice Arena, 734.794.6234 Cobblestone Farm, 734.794.6230 Fuller Park Pool, 734, 794.6236 Gallup Canoe Livery, 734.794.6240 Huron Hills Golf Course, 734.794.6246 Leslie Park Golf Course, 734.794.6245 Mack Indoor Pool, 734.794.6237 Ann Arbor Senior Center, 734.794.6250 Veterans Memorial Park Pool & Ice Arena, 734.794.6235

Extend summer...swim at Mack Indoor Pool (opens Tuesday, Sept. 8) Located at 715 Brooks Street www.a2gov.org/mack

Did you know we also have two dog parks, a disc golf course, special events, instructional classes and more? Consider renting one of the above facilities or a picnic pavilion for a party/meeting. Let our special events coordinator help you plan by calling Customer Service/Special Events, 734.794.6230.

www.a2gov.org/parks www.twitter.com/a2parks Find us on Facebook: Search Ann Arbor Parks & Recreation



Parks&Recreation

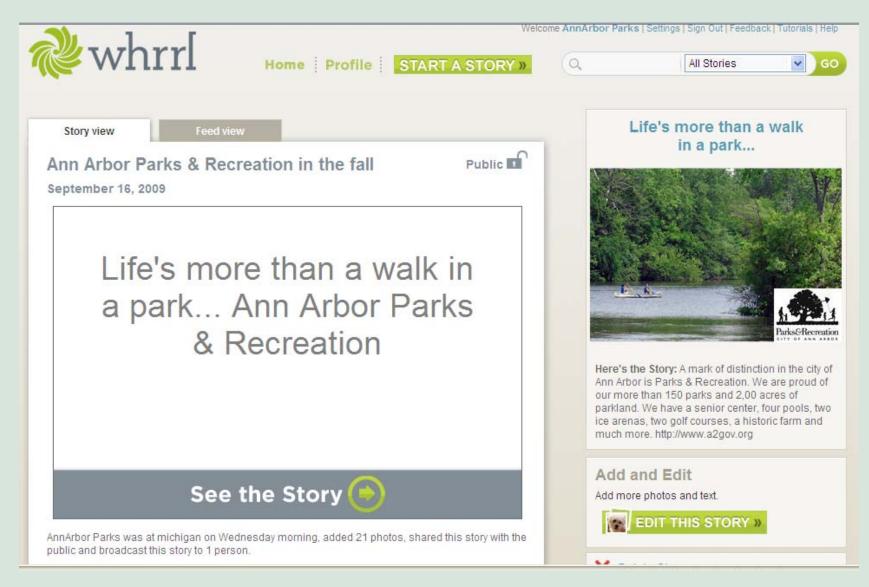
Ann Arbor Farmers Market Animoto Video www.a2gov.org/parks & YouTube **WS-2**

Bandemer Park Disc Golf Course Animoto Video www.a2gov.org/parks & YouTube

Bandemer Park Dirt Bike Jump Course Animoto Video

www.a2gov.org/parks & YouTube

Whrrl photo stories



2,293 views in 21 days

<u>Whrrl photo story</u> about Ann Arbor Parks & <u>Recreation in the fall</u>

Ann Arbor Parks & Recreation cards

Thank you

Apology

Gift Certificate

Try the parks – come for a complimentary visit