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June 26, 2009

Jacqueline Beaudry, Clerk City of Ann Arbor 100 N. Fifth Ave., P.O. Box 8647 Ann Arbor, MI 48107

Dear Ms. Beaudry:

As part of Comcast's commitment to keep you informed about important developments that affect our customers in your community, I am writing to notify you of channel changes, effective July 30, 2009. Customers will be notified of these changes by a newspaper advertisement with the following information.

ESPN Classic Ch 725 will move to the Sports Entertainment Package, Business Class Sports Pack and Business Class Sports & Entertainment Package and will no longer be available with Digital Classic, Business Class Deluxe or Business Class Preferred. ESPN U Ch 735, NFL Network Ch 180/736, NFL Network HD Ch 181*, NHL Network Ch 737 and NBA TV Ch 733 will be added to Digital Classic, Business Class Deluxe and Business Preferred. ESPNews Ch 102, ESPN U Ch 735, MLB Network Ch 740 and MLB Network HD Ch 258* will be added to Sports Entertainment Package, Business Class Sports Pack and Business Class Sports & Entertainment Package.

Not all channels available in areas. *To receive HD channels, an HD television (not provided) and HDTV equipment are required.

Please direct any customer calls about Comcast products, services and prices to 1-888-COMCAST. Our Customer Account Executives are available 24 hours a day, 7 days a week. As always, feel free to contact me directly at 734-254-1888 with any questions you may have.

Sincerely,

Frederick G. Eaton

Government Affairs Manager Comcast, Michigan Region

41112 Concept Drive Plymouth, MI 48170