# FIRST AMENDMENT TO CITY OF ANN ARBOR & WASHTENAW COUNTY FY 2015-2016 HUMAN SERVICE CONTRACT WITH

The Regents of the University of Michigan - The Housing Bureau for Seniors

THIS AMENDMENT dated the day of 2015, between the City of Ann Arbor, a Michigan municipal corporation, whose address is 301 E. Huron Street, Ann Arbor, Michigan ("City"), Washtenaw County, a Michigan municipal corporation, whose address is 301 E. Huron Street, Ann Arbor, Michigan ("County") and The Regents of the University of Michigan, a Michigan constitutional corporation, whose address is 2401 Plymouth Road, Suite C, Ann Arbor, Michigan ("Contractor"), amends the agreement as follows:

- 1) SERVICE DESCRIPTION AND OUTCOME TARGETS and SPECIAL CONTRACT CONDITIONS, is amended to include the following Attachment A in addition to existing attachments.
- 2) BUDGET, is amended to increase the contract amount by \$30,461 to \$60,922 and to include the following Attachment B in addition to existing attachments.

| Program                        | Funding Source    | Amount   |
|--------------------------------|-------------------|----------|
| Independent Living Factors for | City of Ann Arbor | \$30,461 |
| 60+                            |                   |          |
| TOTAL                          |                   | \$30,461 |

- 3) TERM, is amended to terminate on June 30, 2016.
- 10) REPORTS, MONITORING AND EVALUATION, is amended to include the following: By signing this agreement, the Contractor agrees to full participation, as necessary, in the evaluation to be conducted of the Coordinated Funding process during the summer and fall of 2015.

All terms, conditions, and provisions of the original agreement between the parties executed on the 1<sup>st</sup> of July, 2014, unless specifically amended above, are to apply to this amendment and are made a part of this amendment as though expressly rewritten, incorporated, and included herein.

This amendment to the agreement between the parties shall be binding on the heirs, successors and assigns of the parties.

CITY:

CITY OF ANN ARBOR, a Michigan municipal corporation

Christopher Taylor

Mayor

Approved as to Substance:

Steven D. Powers

City Administrator

| By: Augua Ben Jacqueline Beaudry City Clerk   | By: Sumedh Bahl Community Services Administrator                                 |
|---|--|
| ILGN  | Approved as to form:  By:  Stephen K. Postema City Attorney                      |
| COUNTY: WASHTENAW COUNTY, a Michigan municipal co   | rporation  |
| ATTESTED TO:  By:  Lawrence Kestenbaum (Date)  County Clerk/Register                          | WASHTENAW COUNTY  By: Verna J. McDaniel (Date) County Administrator              |
| APPROVED AS TO CONTENT:  By: Dull Description (Date)  Interim Director, Community Development | APPROVED AS TO FORM:  By:  Curtis N. Hedger (Date) Office of Corporation Counsel |
| CONTRACTOR:   |  |
| The Regents of the University of Michigan, a Michigan Constitutional Corporation              |  |
| By:   |  |
|   |  |



## Attachment A – FY 2015-2016 Scope of Services, Outcome Targets and Grant Timeline

\*If any of the following program information changes within the grant year, please notify Andrea Plevek (pleveka@ewashtenaw.org) immediately.

#### **Agency Name**

The Regents of the University of Michigan - The Housing Bureau for Seniors

#### **Program Name**

Independent Living Factors for 60+

#### **Community-Level Outcome**

Aging: Increase or maintain independent living factors for vulnerable, low income adults who are 60 years of age and older

#### **Planning & Coordination Body**

Blueprint for Aging

#### Program Strategy(s)

Senior Crisis Intervention

Senior System Navigation

#### **Program Components Description**

Social work staff will work with low-income seniors who are at risk of eviction, foreclosure or need supports to remain in their current home. These services offer a continuum of care from crisis intervention to system navigation. In order to understand where someone is on this continuum we conduct a psycho-social assessment. During the initial assessment, staff begins identifying a client's housing, financial, health care, social and other stressors (we will be adding specific mood stressors to align with the Blueprint for Aging's measurement tool). We also look at a client's existing social/filial supports and their interpersonal strengths. Specific activities include developing a plan with the client (e.g. how to pay owed property taxes), advocate on their behalf (such as with landlords), helping access community services and ensuring the services are meeting the clients' needs. Joint meetings with other professionals and/or the client may also occur. Our aim is to empower clients to take the lead in their own lives and help develop safety nets for themselves. We help our clients identify and utilize their strengths to help them achieve their desired goals and make long-term changes. Change could be

behavioral-based, such as those with hoarding tendencies where the goal with a client who is at risk of being evicted is not to get rid of everything, but to focus on the safety factor and do what is needed to pass inspection. It could also be skill-based, such as learning to create and follow a budget in order to mitigate future financial stressors. Finances are often a root cause of the seniors we work with who are in crisis - paying for property taxes, utilities, much needed dentures or eye glasses or dealing with multiple creditors. Other factors include home maintenance, legal issues and personal safety concerns. During this initial phase, which can last up to six months, staff starts identifying protective factors to buffer against future crises. The risk of losing one's home is associated with any factor that threatens their economic and social vitality. Developing economic protective factors might involve creating a simple household budget, applying for benefits, effectively managing current resources, offering payee services, and accessing other community services such as funds to move to affordable rental housing. Our HomeShare program is a protective factor for providers against social isolation and financial, housing, social and other stressors. Rent helps pay property taxes or health care expenses; seekers will do housekeeping, yard work such as shoveling snow and transportation to run errands; and the presence of someone else in the home reduces isolation and alleviates concerns about safety. Ongoing monitoring – for both crisis intervention and system navigation is done by face-to-face (in home and our office) or telephone contact. This monitoring helps identify whether we can discharge the client or need to provide ongoing support to further resolve underlying issues. When a client comes to us early enough, we can put protective factors in place to stabilize their housing and related issues and mitigate a crisis. Duration and intensity of services is highly dependent on the crisis and timing of when someone first comes to us. Crises can generally be resolved in less than six months, but addressing and resolving the underlying issues can take six months to a year and in some cases such as with HomeShare, a match can last for several years with varied level of staff involvement.

| Target Population Residency Requirements |                   |              |                  |  |  |  |
|--|-------------------|--------------|------------------|--|--|--|
| Zip Codes 48197 and                      | City of Ann Arbor | Urban County | Washtenaw County |  |  |  |
| 48198                                    | Residents         | Residents    | Residents        |  |  |  |
| 35%                                      | 62%               | 100%         | 100%             |  |  |  |

## Total Number of (Unduplicated) Participants Projected to be Served during FY 2015-2016

| Program Outcomes   |                                 |   |
|--|---------------------------------|---|
| Outcome  | Projected 1st Half FY 2015-16 # | Projected 2 <sup>nd</sup> Half FY 2015-16 # |
| Number of vulnerable,<br>low-income (at or below<br>200% FPL) older adults<br>whose critical needs have<br>been reduced  | 10                              | 10  |
| Number of vulnerable,<br>low-income (at or below<br>200% FPL) older adults<br>whose risk factors have<br>decreased and whose<br>protective factors have<br>increased | 40                              | 55  |

#### **Program Outcome Measurement Description**

The Housing Bureau for Seniors will utilize the Washtenaw County Senior Snapshot to measure the program outcome(s) listed above. All questions in the Senior Snapshot will be asked of program participants at program intake *and* program discharge, regardless of the program strategy selected. For participants in programming beyond 6 months, the Senior Snapshot will be utilized at program intake and every 6 months thereafter. See below for additional instructions on how to use the Senior Snapshot:

#### **Senior Crisis Intervention:**

For a participant to qualify, two or more of the Independent Living Factors (i.e. types of stress) must be checked "Yes" and the Distress Thermometer must be rated by the participant, caregiver and/or worker at 8 or above. A successful outcome for program interventions using this strategy would be a distress score of 7 or lower at program discharge or 6 month interval.

#### **Senior System Navigation:**

For a participant to qualify, two or more of the Independent Living Factors (i.e. types of stress) must be checked "Yes" and the Distress Thermometer must be rated by the participant, caregiver, and/or worker at 5 or above. A successful outcome for program interventions using this strategy would be a reduction in the distress score at program discharge or 6 month interval.

Program outcome projections are subject to change upon revision of measurement tool content and implementation. Agencies are requested to work with their Planning & Coordinating entity - the Blueprint for Aging - and the Coordinated Funders to ensure appropriate use of the measurement tool and outcomes tracking in FY2015-16.

#### Award Contingencies (if applicable)

The Housing Bureau for Seniors will attend all semi-monthly SCIP meetings during the fiscal year.

The Housing Bureau for Seniors will attend 6 (six) case conferencing or training sessions during the fiscal year.

The Housing Bureau for Seniors will attend at least 2 (two) Blueprint for Aging community meetings during the fiscal year.

| Grant Timeline                              |   |
|---|---|
| Action                                      | Due Date  |
| FY 2015-16 Grant Start Date                 | July 1, 2015  |
| Participate in Planning & Coordination Body | Ongoing   |
| Initial 25% Advance*                        | Upon contract execution & receipt of first invoice**  |
| First Expenditure Report Due*               | No later than October 31, 2015  |
| Second 25% Advance                          | Upon submission of second invoice and approval of first expenditure Report                                |
| Semi-Annual Program Report Due              | January 31, 2016  |
| Second Expenditure Report Due               | No later than January 31, 2016  |
| Third 25% Advance                           | Upon submission of third invoice and approval of second expenditure report and semi-annual program report |

| Third Expenditure Report Due                             | No later than April 30, 2016  |
|--|---|
| Fourth 25% Advance                                       | Upon submission fourth invoice and approval of third expenditure report |
| Year-end Program Report AND Final Expenditure Report Due | July 31, 2016   |

\*All United Way grants will be paid on a monthly distribution cycle and will not require invoices or expenditure reports.

\*\*\*All Ann Arbor Area Community Foundation grants will be paid in full in July 2015.

<sup>\*\*</sup>For all programs funded through the Office of Community & Economic Development, an invoice must be submitted to trigger the disbursement of each advance and must include a request for 25% of the total grant in writing on the agency's letterhead using the OCED-specific format.

|   |  | Attachment                                      | B - FY 2015                                   | ttachment B - FY 2015-16 PROGRAM BUDGET  | I BUDGET                         |  |   |   |
|---|--|---|---|--|----------------------------------|--|---|---|
| Agency Name: The Regents of the University of Michigan - The Housing Bureau for Seniors   | e University of Mich                                     | igan - The Housi                                | ng Bureau for                                 | Program Name:  | Independent Liv                  | Program Name: Independent Living Factors for 60+ | +                                       |   |
| Revenue Source(s):  | Washtenaw County<br>General Funds                        | Ann Arbor General<br>Funds                      | CDBG Funds                                    | United Way Funds   | AAACF Funds                      | Name of Other Funding<br>Sources                 | Amount of Other<br>Funding Sources      | Total   |
| Coordinated Funding Award(s)  | ெ  | \$30,461  | 69  | €9   | €9                               | The state of the state of                        |   | \$30,461  |
| Other Grant Amounts   |  |   |   |  | CHIEF CHIEF                      | UM Funding                                       | \$92,830                                | \$92,830  |
| (Please list each other funding source that   |  |   | · Torina vin                                  |  |                                  |  |   | \$0   |
| supports this program on a separate line.)  |  |   |   |  |                                  |  |   | 0\$   |
| Other Support (In-Kind) Program Fees b  |  |   |   |  |                                  |  |   | OS G  |
| Total Revenues  | \$0  | \$30,461  | 0\$   | 0\$  | 0\$                              |  | \$92,830                                | \$123,291   |
| Program Expenses  | Washtenaw County   | Ann Arbor General                               | CDBG Funds                                    | United Way Funds   | AAACF Funds                      |  | Amount of Other                         | Total   |
| Borroson Towns & Frince Borroffe*   | General Funds  | Funds   |   |  |                                  | S. S         | Funding Sources                         |   |
| Consultant o Contraction Econ c   |  | 94,000  |   |  |                                  |  | 492,830                                 | \$123,291   |
| Administrative Costs**  |  |   |   |  |                                  |  |   | O#  |
| Specific Assistance to client   |  |   |   |  |                                  |  |   | 0\$   |
| Other   |  |   |   |  |                                  |  |   |   |
| Total Expenditures  | \$0  | \$30,461  | 0\$   | 0\$  | 0\$                              |  | \$92,830                                | \$123,291   |
| *Personnel category should include salary, taxes, and fringe benefits **Administrative Costs include office space, utilities, supplies, audits, | ry, taxes, and fringe ber<br>ce, utilities, supplies, au |   | lical, dental, retiren<br>evaluation. No iter | (including medical, dental, retirement, mileage, etc.).<br>marketing and evaluation. No itemization necessary. |                                  |  |   |   |
|   |  | Pe  | rsonnel, Taxes &                              | Personnel, Taxes & Fringe Benefits Detail  | ail                              |  |   |   |
| Position Title (as reflected in proposal; please let us know if this has changed from the proposal)   | Amount charged to<br>Washtenaw County General<br>Funds   | Amount charged to<br>Ann Arbor General<br>Funds | Amount charged to ACDBG Funds                 | Amount charged to United<br>Way Funds  | Amount charged to<br>AAACF Funds | Percentage of Time allocated to this Program     | Amount charged to other<br>fund sources | Amount charged to other employer share of taxes & fund sources finges |
| HomeShare   |  | \$18,902  |   |  |                                  | 100%   | \$43,549                                | \$62,451  |
| Housing Stabilization   |  | \$11,559  |   |  |                                  | 100%   | \$49,281                                | \$60,840  |
| Total Personnel Tax & Fringes:  | \$0  | \$30.461  | 0\$   | 0\$  | 80                               |  | \$92.830                                | \$123.291   |

# FY 2015-16 Program Budget

# (Continued)

| (a) Describe how in-kind donations are estimated and recorded.  |
|---|
| The Housing Bureau for Seniors does not utilize in-kind donations.  |
| (b) Describe the source of program fees.  |
| rhe amount of voluntary contributions varies significantly from year to year and is not a guaranteed revenue source.                        |
| (c) List name of firm and scope of services.  |
| Not Applicable  |
| ** List type of expense(s) and identify costs for each if administrative costs total over 25% of program budget.                            |
| Not Applicable  |
| (d) Describe eligible uses of funds. Estimate amount per customer and attach the policy for determining the amount of subsidy per customer. |
| Not Applicable  |
| (e) List type of expense(s) and identify costs for each.  |
| Not Applicable  |
| If collaborative request, explain how funding is shared across partners.  |
| Not Applicable  |
| If applicant is serving as fiscal agent, specify administrative fee assessed (if applicable) to manage these funds.                         |
| Not Applicable  |

#### CONTRACT ROUTING FORM

# \*\*NOTE: CITY ATTORNEY MUST REVIEW CONTRACTS BEFORE SUBMISSION TO CITY COUNCIL

SUBMITTED BY: MARY CASEY (FOR ANDREA PLEVE)

DATE: 9/1/2015

DEPARTMENT: OFFICE OF COMMUNITY & ECONOMIC DEVELOPMENT

CONTRACTOR: The Regents of the University of Michigan - The Housing Bureau for Seniors

PURPOSE: A2GF - HUMAN SERVICES (COORDINATED FUNDING)

| CONTRACT T               | YPE: XX SERVICES                   | MATER         | IALS & CONST | RUCTION             |
|--------------------------|------------------------------------|---------------|--------------|---------------------|
| CONTRACT A               | MOUNT: <u>\$30,461</u>             |               |              |                     |
| HUMAN RIGH               | ITS APPROVAL DATE: 8/1             | 3/2015 LIVING | WAGE APPRO   | VAL DATE: 8/13/2015 |
| RESOLUTION               | REQUIRED: YES                      | XX NO         |              |                     |
| RESOLUTION PLEASE ATTA   | NO. <u><b>R-15-0543</b></u><br>ACH |               |              |                     |
| SIGNATURES<br>(IN ORDER) | S: PLEASE MARK PAGES<br>R          | EQUIRED       | SIGNED       | DATE SIGNED         |
|                          | CONTRACTOR                         | X             |              |                     |
|                          | SERVICE UNIT                       | X             | 45           |                     |
|                          | CITY ATTORNEY                      | X             | X            | 9/17/15             |
|                          | CITY ADMINISTRATOR                 | X             |              | 9/18/15             |
|                          | MAYOR                              | X             |              | 9/21/15             |
|                          | CITY CLERK                         | X             | X            | 9/22/15             |

RETURN CONTRACT TO: Shari Norris/Community Services

PHONE: 794-6500 ext 42504