Administra	tive Use	Only
Amendment Date:		
Amendment Date.		

ADDENDUM NUMBER 2 TO
THE LICENSE AND SERVICE AGREEMENT BETWEEN

THE CITY AND TYLER TECHNOLOGIES, INC.

This addendum number 2 ("Addendum") is to the License and Services Agreement between the City of Ann Arbor, ("City") and Tyler Technologies, Inc., ("Contractor"), which is dated July 3, 2019 ("Agreement"). City and Contractor agree that Contractor shall provide additional service hours to the City as more particularly described in Exhibit A, attached to this Addendum, which shall be otherwise subject to the Agreement.

All terms, conditions, and provisions of the Agreement, unless specifically amended by Exhibit A, shall apply to these services provided for in this Addendum.

City and Contractor agree that for this Addendum and any documents related to the Agreement:
1) signatures may be delivered electronically in lieu of an original signature; 2) to treat electronic signatures as original signatures that bind them; and 3) signatures may be executed and delivered by facsimile and upon such delivery, the facsimile signature will be deemed to have the same effect as if the original signature had been delivered to the other party.

This Addendum to the Agreement shall be binding on the Parties' heirs, successors, and assigns.

[SIGNATURE PAGE FOLLOWS]

For Contractor	For City of Ann Arbor
By Its: Date:	By Christopher Taylor, Mayor
	By Jacqueline Beaudry, City Clerk Date:
	Approved as to substance
	Milton Dohoney Jr., Interim City Administrator Date:
	By Derek Delacourt, Service Area Administrator Date:
	Approved as to form and content
	By Stephen K. Postema, City Attorney
	Date:

Exhibit A

Ann Arbor (City of) - External Change Order: TY-EG-2022-663

Tyler Technologies

Title:	Billable, Goodwill, and License Conversion Ann Arbor EnerGov			
Contract/PO:	Contract/PO: 2018-43094			
Date:	2/15/2022			
Client Project Manager:		Lisha Turner-Tolbert		
Tyler Project Manager:		Moorman, Brian		

PROPOSED CHANGE

Change Description

This change request replaces TY-EG-2021-633. TY-EG-2021-633, increasing the amount of hours need to complete the Rental Housing configuration and Code Enforcement configuration.

Ann Arbor's implementation requires 479 hours to cover resolution and support of 60 processes that are currently being tested by their end users, the previously mentioned changes to the Rental Housing configuration, and Code Enforcement configuration in EnerGov. Staff changes at the city have contributed to testing delays. Tyler staff has changed on the project as well. 117 hours are nonbillable and serve as reimbursement for time that was previously billed, but disputed by the city. 362 hours will be billable to the City of Ann Arbor. Combined these hours will be used to support additional groups going live on EnerGov in 2022 and for issue resolution. This includes Rental Housing and Code Enforcement.

In addition to professional services hours being requested, the city also requests that 12 EnerGov Permitting and Land Management Suite licenses be converted to 12 EnerGov Business Management Suite licenses. The cost of converting the licenses is \$4,992.00.

IMPACT OF CHANGE

Schedule	
Task	Overall Shift In Weeks
	17.5
	17.3

Exhibit A

Cost					
Tasks:	Task Category	Fixed Fee	Billable Hrs.	Non-Billable Hrs.	Rate
Implementation					
Services Non- Billable			0	117	\$ 175
	-		U	117	\$175
Implementation					4
Services	-		292	0	\$ 175
Project					_
Management	-		70	0	\$ 175
License					
Conversion	=	4992			\$
	-				\$
	-				\$
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Est. Billable Effort: 362 Est. Non-Billable Effort: 117 - Reimbursed

Est. Billable Value: \$63350 Fixed Fee Value: \$4992 Est. Non-Billable Value: \$20475

Change Total: \$68342

Exhibit A

Acceptance

Note: No changes may be made to this project without the agreement of the Project Manager(s) and must be approved by the Project Director. Submit endorsed Change Order to the Tyler Technologies Project Manager.

Approval Date	Title	Approved By	Signature
2/16/2022	Project Manager	Moorman, Brian	B_9n
2/16/2022	PMO Manager	Olsen, Jamie	Junie Oken
2/16/2022	Implementation Manager	Moorman, Brian	G_97n
2/16/2022	Director, Professional Services	Ferriero, Ronald	Ronald Ferriero
2/16/2022	VP, Professional Services	Stubbs, Peter	Pan D. Stells
2/18/2022	Client Manager	Turner-Tolbert, Lisha	Lísha Turner Tolbert