

From: [REDACTED]
Sent: Monday, February 5, 2024 2:29 PM
To: Brown, Karac <KBrown@a2gov.org>; Farrell, Janet <JFarrell@a2gov.org>; Lewis, Brandi <BLewis@a2gov.org>; Ann Arbor Renter's Commission <RentersCommission@a2gov.org>
Subject: Ann Arbor City Hall Tenant Complaint: [REDACTED]

Some people who received this message don't often get email from [REDACTED]
[important](#)

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This message was sent from outside of the City of Ann Arbor. Please do not click links, open attachments, or follow directions unless you recognize the source of this email and know the content is safe.

Hello,

Please advise whether you need me to wait until you have received the PMSI landlord copies of invoices and work orders from the used contractors as well as the update to what the contractors have already completed before I accept the inspector visit to check what they did.

I am available Thursday morning 8am - 11am.

Best regards,

[REDACTED]

On Mon, Feb 5, 2024 at 2:23 PM wrote: Hello,

I am sending this email such that everyone has access to the same information.

Best regards,

[REDACTED]

On Mon, Feb 5, 2024 at 2:12 PM Brown, Karac <KBrown@a2gov.org> wrote:

Hello,

I was notified by the management company that the toilet and heating issue in the bedroom had been remedied.

Can you tell me if that is true?

If not, Do you have availability tomorrow morning (9a-12p) or this Thursday (10a-12p) for me to come by and see what they did?

Thank you

Karac Brown

KBrown@A2gov.org

Rental Housing Inspector

Building and Rental Services

City of Ann Arbor

From: Property Management Specialist Inc. <pmsi@pmsiproperties.com>

Sent: Monday, February 5, 2024 10:05 AM

To: M [REDACTED] Farrell, Janet <JFarrell@a2gov.org>;

RentalHousing <RentalHousing@a2gov.org>; Ann Arbor Renter's Commission

<RentersCommission@a2gov.org>

Subject: RE: Ann Arbor City Hall Tenant Complaint: [REDACTED]

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Hello All-

Thanks for your email. I have forwarded it to our maintenance team.

Mollie Kolman

Property Manager | PMSI | · 117 N Division St · Ann Arbor · MI · 48104 734.665-5552

From: [REDACTED]
Sent: Monday, February 5, 2024 9:45 AM
To: Property Management Specialist Inc. <pmsi@pmsiproperties.com>; Farrell, Janet <jfarrell@a2gov.org>; RentalHousing <rentalhousing@a2gov.org>; RentersCommission@a2gov.org
Subject: Ann Arbor City Hall Tenant Complaint: [REDACTED]

Hello Ann Arbor City Hall Renters Commission, hello Ann Arbor City Hall Rental Housing,

Thank you for your advice. Can you please send me the inspector closing report on these two issues.

Best regards,

[REDACTED]

Hello PMSI,

As you are my landlords, I am contacting you on the recommendation of [Ann Arbor City Hall tenant complaint](#), I am getting back to you regarding the toilet fix and the child bedroom heating. It seems that the toilet is now fixed, hopefully. Can you please let me know if the child bedroom heating is now repaired and fixed.

Best regards,

[REDACTED]

----- Forwarded message -----

From: Farrell, Janet <JFarrell@a2gov.org>
Date: Mon, Feb 5, 2024 at 9:28 AM
Subject: RE: Ann Arbor City Hall Tenant Complaint: PMSI 2924 Barclay way
To: [REDACTED]

That's a question best suited for your landlord. Please communicate with them.

From: [REDACTED]
Sent: Friday, February 2, 2024 10:40 PM
To: Farrell, Janet <JFarrell@a2gov.org>; RentalHousing <RentalHousing@a2gov.org>
Subject: Ann Arbor City Hall Tenant Complaint: PMSI 2924 Barclay way

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Janet Farrell

Ann Arbor City Hall Tenant Complaint

jfarrell@a2gov.org, rentalhousing@a2gov.org

Tenant Resources (a2gov.org)

734.794.6000 x42680

Hello Janet, hello Rentalhousing@a2gov.org,

I am getting back to you regarding the toilet fix and the child bedroom heating.

It seems that the toilet is now fixed, hopefully.

Can you please let me know if the child bedroom heating is now repaired. To me, it does not seem to be the case. But is it now fixed?

Thank you,

[REDACTED]

[REDACTED] Forwarded message -----

From: [REDACTED]

Date: Mon, Jan 29, 2024 at 2:38 PM

Subject: Ann Arbor City Hall Tenant Complaint: PMSI 2924 Barclay way

To: Farrell, Janet <JFarrell@a2gov.org>, <rentalhousing@a2gov.org>

Janet Farrell

Ann Arbor City Hall Tenant Complaint

jfarrell@a2gov.org, rentalhousing@a2gov.org

Tenant Resources (a2gov.org)

734.794.6000 x42680

Hello Janet, hello Rentalhousing@a2gov.org

Well noted. Thank you.

Best,

[REDACTED]

On Mon, Jan 29, 2024 at 2:33 PM Farrell, Janet <JFarrell@a2gov.org> wrote:

Here's the inspection sheet that is shared with management. There's no need to continue adding me to your emails as the inspector will take care of things.

Thank you,

Janet Farrell

Janet Farrell

Community Services | [City of Ann Arbor](#) | <https://www.a2gov.org>

City Hall, 1st Floor | 301 E Huron St., Ann Arbor, MI 48104 | 734.794.6000 ext. 42680 | 734.994.8312 fax

From: [REDACTED]
Sent: Monday, January 29, 2024 2:14 PM
To: Farrell, Janet <JFarrell@a2gov.org>; RentalHousing <RentalHousing@a2gov.org>
Cc: Property Management Specialist Inc. <pmsi@pmsiproperties.com>
Subject: Ann Arbor City Hall Tenant Complaint: PMSI 2924 Barclay way

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Janet Farrell

Ann Arbor City Hall Tenant Complaint

jfarrell@a2gov.org, rentalhousing@a2gov.org

Tenant Resources (a2gov.org)

734.794.6000 x42680

Hello Janet, hello Rentalhousing@a2gov.org

As per the [procedure on your website](#), please let me know when Rental Housing Services staff has notified the landlord of the complaint.

As you know, PMSI maintenance is coming Wednesday, January 31st at 1:30pm to repair the leaking toilet.

Best,

[REDACTED]

From: [REDACTED]

[REDACTED] February 5, 2024 9:45 AM

To: Property Management Specialist Inc. <pmsi@pmsiproperties.com>; Farrell, Janet <JFarrell@a2gov.org>; RentalHousing <RentalHousing@a2gov.org>; Ann Arbor Renter's Commission <RentersCommission@a2gov.org>

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jfarrell@a2gov.org, rentalhousing@a2gov.org

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Janet Farrell

Ann Arbor City Hall Tenant Complaint

jfarrell@a2gov.org, rentalhousing@a2gov.org

Tenant Resources (a2gov.org)

734.794.6000 x42680

Hello Janet, hello Rentalhousing@a2gov.org

Well noted. Thank you.

Best,

Marguerite

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Janet Farrell

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A solid black rectangular box used to redact the sender's name and signature.