

ATTACHMENT

Operating agreement principles include:

Company will provide a minimum of \$1M in liability insurance coverage for the driver, vehicle and passengers and any other injured parties, from the moment a driver is linked with a passenger to the moment the passenger releases the vehicle.

Company will conduct the following at no cost to the City: background checks for each driver-applicant prior to allowing their participation. This background check will include a criminal background check, including a check for multiple relevant jurisdictions; a review of the applicant's driving record; a mechanical inspection of the vehicle by a licensed inspector. The results of this data collection will be made available to the City for any driver / vehicle combination approved for participation in the company.

Company will not allow participation by a driver / vehicle combination if the driver has any relevant felony conviction that would compromise passenger or public safety; any conviction for DUI; more than 2 moving violations in any calendar year or more than 4 moving violations in a six-year period, with no more than 4 accumulated points in any calendar year. Company shall ensure that all driver vehicles pass an annual, mutually agreeable safety inspection conducted by a State of Michigan licensed mechanic.

Prior to participation in the program, drivers shall go through a driver-education program that provides training in customer service and improves familiarity with local streets and local traffic conditions.

Drivers shall not accept passengers except through the ride-sharing mechanism provided by the Company.

Company will provide requested data to the City about accidents and incidents with passengers, as well as a report on customer satisfaction and safety ratings.

Sponsors: Briere, Petersen, Taylor

As Amended by Ann Arbor City Council on September 2, 2014