DRAFT MINUTES

Housing and Human Services Advisory Board (HHSAB)

November 9, 2023
6:30 PM-8:30 PM

This will be a digital meeting. Members of the public may participate electronically in the meeting or by phone.

Zoom link:

https://washtenawcounty.zoom.us/j/83784962121?pwd=VXpMWGgrdIV6ZU9wSEFNK1hMVGRaZz09 Meeting ID: 837 8496 2121 | Passcode: 758842

Members Present: Anna Erickson, Jean Leverich, Chris Watson, Brenna McMahon, Ellen Rabinowitz, Amanda Carlisle, Jean Leverich, Anya Ganger, Linh Song, James Daniel, Paul Sher, James Downing

Members Absent: Peter Slutzker, Faith Redwine-Otieno, Karen Wanza

Staff Present: Tara Cohen, Karen Newman, Andrew Kraemer

Guests: Geoffrey Lowes (Renters Commission); Kelly Stupple

<u>I.</u> <u>Convene Meeting</u> - Amanda Carlisle, Vice Chair 6:35 pm Cohen welcomed new member Anya Ganger who recently approved for the HHSAB youth seat.

II. Introductions as Needed (state your location)

Tara Cohen, OCED, Scio Township, Washtenaw County
Jean Leverich, Ann Arbor, Washtenaw County
Karen Newman, OCED, Ypsilanti Township, Washtenaw County
Amana Carlisle, Ann Arbor, Washtenaw County
Chris Watson, Ann Arbor, Washtenaw County
James Daniel, Ann Arbor, Washtenaw County
Linh Song, Ann Arbor, Washtenaw County
Ellen Rabinowitz, Ann Arbor, Washtenaw County
Paul Sher, Ann Arbor, Washtenaw County
James Downing, Ann Arbor, Washtenaw County
Anya Ganger, Ann Arbor, Washtenaw County

III. Public Comment

None

IV. Approval of Agenda

Moved by James Downing, Seconded by Ellen Rabinowitz. Motion passed unanimously.

V. Approval of Minutes

Moved by Jean Leverich, Seconded by Breanna McMahon. Motion passed unanimously.

VI. Business

a. Presentation: Andrew Kraemer, OCED, Washtenaw Continuum of Care Data Review (July – September 2023)

See Handout in packet for more details.

- Currently 636 people have been identified as homeless in Washtenaw County.
- -Homelessness is defined as people who are residing in a temporary location.
- The ending of the eviction moratorium has affected the number of homeless individuals.
- There has been an increase of 69% in homelessness since September 2022. The rise is mostly families with children.
- Mainly new families are entering the system. It is taking longer 20% 30% longer to house smaller families.
- Rapid rehousing is offered to everyone we can and we offer a bridge to supportive housing or a housing voucher.
- The screening process starts the process through the HAWC call center. The call center answered 2,707 calls during the month of September 2023.
- We sheltered 182 persons, 5 people permanently housed.
- Q: What does "Recent returns from Housed" mean?
- A: Families passed through the system within two years and have returned.
- Q: Are HUD funds available?
- A: Those funds, which of 95% goes towards existing programs. We applied for \$8 million.
- b. Presentation: Amanda Carlisle Winter Shelter Task Force See the attached presentation.
 - Q: Can we understand how agencies are funded, i.e. breakdown of federal, state, local, private sources? What percentage comes from the County?
 - A: Discussion followed re: how funding works for nonprofits reference to shelter mandates, millage funds for SafeHouse, etc.

c. Adoption of 2024 Workplan (ACTION)

Motion to adopt the 2024 Workplan included in packet: Jean Leverich, Seconded by James Downing. Motion passed unanimously.

d. Adoption of 2024 HHSAB Meeting Calendar (ACTION)

See draft calendar in packet, which includes 2 in-person meetings and 8 remote meetings.

Motion to adopt the 2024 HHSAB Meeting Calendar: Ellen Rabinowitz, Seconded James Downey. Motion passed unanimously.

e. Elections (ACTION)

Board Chair: Brenna McMahon nominated. Motion: Ellen Rabinowitz, Seconded Paul Sher. Motion passed unanimously.

Board Vice Chair: Anna Erickson nominated. Motion: Ellen Rabinowitz, Seconded by Paul Sher. Motion passed unanimously.

f. HHSAB Membership/Recruitment – Cohen reminded that there are two vacancies on the board at this time and encouraged members to recruit people to apply:

- Professional/academic in social services seat (formerly held by Skylar Woodman);
- Representative of business/development/banking/architectural/legal community

g. Renters Commission – Geoffey Lowes

Lowes explained that the goal of the Renter's Commission is to look at Right to Renew law and ways this code is being circumvented. Encourage landlords to commit to renewing leases. Commission conducts tenant education meetings and outreach activities (e.g. Green Fair table), but mostly people approach through word of mouth. Amanda suggested looking at eviction data.

VII. <u>City Council (Council Member Update)</u>

Council Member Chris Watson shared the following items:

• Office of sustainability received a \$1 million dollar grant to help with the improvement of electricity loss in certain neighborhoods.

Council Member Linh Song shared:

- Approved PILOT program for Courthouse Square Apartments.
- Consent agenda for CAN for \$94,00 to go towards the Bryant community.
- Looking to remove affordability premiums and have developers to build without restrictions.

VIII. General Updates - None

IX. Public Comment – Kelly Stupple introduced herself as being from Washtenaw Health Project and inquired about HHSAB vacancies. She doesn't think it will be a good fit for her background and goals. Her background is in human services. Members of group offered to discuss further with her offline.

Cohen reminded everyone that the board is not meeting for the month of December and will reconvene in January 2024.

X. <u>Adjournment (ACTION)</u> - Moved by Amanda Carlisle. Support by Rabinowitz. Motion passed unanimously.

Adjourned at 8:35 PM





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City of Ann Arbor

Affordable Housing Waitlist Policy

Applies to below-market affordable units created through City Brownfield, Zoning or other City ordinances.

Purpose: The City of Ann Arbor has adopted policies, to encourage the inclusion of affordable housing in market rate developments, through the use of incentives (such as Brownfield Tax Increment Financing) and changes to zoning (Downtown D1 and D2 zoning premiums and Planned Unit Development (PUD) zoning).

When utilized, these tools require the development of designated affordable apartments for households with incomes up to a specific Area Median Income (AMI) as well as caps on rent that can be charged.

To assist in marketing these units to the broader public, and ensuring standardized review for household income, the <u>City's Housing and Human Services Advisory Board adopted a policy to implement an online waitlist for these properties and the City contracts with the <u>Washtenaw County Office</u> of Community and Economic Development (OCED), <u>to administer this program.</u></u>

Online Waitlist:

OCED <u>developed</u> an online portal <u>(www.annarborwaitlist.com)</u> for interested parties to sign up on a waitlist for affordable housing units <u>developed</u> through the City's brownfield financing and zoning regulations. The website provides links to information about how to apply to other waitlists such as other affordable housing and vouche waitlists managed by state and local housing authorities, but <u>notes</u> that this waitlist is for the properties listed on the website only, and will continue to be updated as <u>new</u> units are added.

The website requires interested parties to create an account, and provide contact information, which they will be responsible for keeping up to date at a minimum, annually. Additional information will be collected related to household size, household income, basic demographics, and an affidavit that the information is accurate and complete. When an applicant is pulled from the waitlist, the applicant is responsible for providing current income and tax information for review for income qualification.

The website Jaunched in July 2020, The property owner or designee must notify OCED when an apartment is available. OCED staff will pull applicants from the top of the waitlist and contact applicants to conduct an income verification. In the case of an immediate vacancy, staff discusses with applicant their current lease situation to ensure move-in can align with the vacancy being filled. If applicant wants to move forward with the application, staff provides their information, with the consent of the applicant, to the property manager. The applicant will then also need to complete the property's application and review process.

This process will be conducted for initial lease-up of affordable units, and then repeated in the case of vacancies.

Additionally, the tenants and property managers must provide annual income and rent verifications to OCED

upon request to ensure ongoing compliance with City requirements.

Income verification will be done according to the IRS 1040 method – and will require the following documentation at a minimum:

- Annual Income
 - Most recent annual tax return
- Current income sources may be required:
 - 4- 6 current pay stubs for additional verification, and/or social security or disability award

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letters, payee letters, etc.

- Individuals who receive Housing Choice Vouchers, VASH vouchers or similar will be automatically considered income qualified.
- Qualification in other state and federal programs that meet income qualifications can also be used in lieu of tax return income qualification
- Other formal income documentation as requested

OCED staff will verify the applicant's income and for those that meet the income requirement for that particular apartment, the applicant's income approval will be provided to the property manager for the relevant property. The property manager will the-new-red provide the-new-red provided <a href="the-new-red

The waitlist <u>began</u> with a single property in 2020. The website will <u>expand</u> as additional City required affordable units are added. However, in the event that a property includes affordable housing through the City's zoning or brownfield requirements that also have HUD or other rental subsidies that have waitlist requirements, then the waitlist may be administered by the HUD or other rental subsidy administrator.

<u>Adopted</u> policy for City required affordable housing wait list (www.annarborwaitlist.com)

Applying to the Waitlist

- Each property will be listed on the website with information about income limits and available units, as
 indicated in the formal approval, affordability agreement and related legal documents including
 qualifying Area Median Income, maximum rent, fees, etc.
- The waitlist will be open to all people over age 18.
- All applications must be entered online. If individuals need support with online applications, OCED staff
 will assist with the application.
- Only one application is allowed per household.
- Applicants must provide their name, contact information (email and phone), household size, indicate
 head of household, and provide basic demographic information including annual income.
- Applicants can sign up for as many unit sizes as they are interested in. At the time that an applicant is
 pulled from the waitlist for a specific apartment, the applicant must provide income information for all
 household members that will be living in the apartment. Household income is based on the income of all
 household members over the age of 18.
- Rent for these apartments does not change based on the size or income of the household. The rent is fixed by the agreement between the City and the owner. Each apartment will have both a rental cap and an income cap and any household whose income is at or below the income cap, can move into the apartment even if the rent exceeds 30% of the household's income. These apartments do not have rental vouchers attached to them, they are simply below-market rate rents.

Managing the Waitlist

- After applying online, applicants will receive an email notification that they are on the waitlist, and a reminder to keep contact information up to date.
- Placement on the waitlist does not indicate that the applicant will be eligible for an available affordable
 unit. A final determination of eligibility will be made when the applicant is selected from the waitlist
 and income is verified.
- Applicants are responsible for keeping their contact information current on the waitlist website. At least once annually, staff will email all applicants and request that contact information be updated. Annual email will also include relevant updates about new properties being added to the waitlist.

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Waitlist selection and approval

- Applicants will be pulled, typically in batches, from the waitlist for consideration on a first come, first serve basis.
- Once pulled from the waitlist an applicant:
 - Will be contacted by staff by e-mail and/or phone and will have 10 business days to provide required income documentation
 - If an applicant does not respond by the stated deadline, they will be removed from the list
 - If an applicant does respond but is unable to move at that time due to a lease or similar obligation based on the timeframe for that unit's availability, the applicant will retain their waitlist position. If another unit becomes available, and the applicant again is unavailable to take the unit due to lease or similar obligation based on the timeframe of availability, the applicant will be removed from the waitlist.
 - If an applicant is selected from the waitlist but is <u>over income</u> for <u>all waitlist</u> units, they
 will be removed from the waitlist.
 - If an applicant selected is <u>over income</u> for <u>the particular unit available</u> but <u>would</u> qualify for <u>an 80% AMI unit</u> they will retain their position <u>and be first in line for the next available 80% AMI unit</u>.
 - If an applicant is selected and meets income qualifications, but does not meet the
 additional application requirements of the individual property, they will be removed
 from the waitlist.
 - Applicants who are removed <u>from the waitlist</u> may choose to <u>re-apply to the waitlist</u> in the future.

Selection and income qualification

- Because the income qualification method is based on the most recent tax return, the applicant/s will be determined eligible or ineligible based on the income of all of the people on the tax return. In some cases that means the applicant could be a dependent or file a joint tax return with a spouse.
 - In the case of divorce where the last tax return was joint, the tax return would be used to determine the applicant's individual income, in conjunction with documentation of alimony payments received (if applicable).
 - If the applicant is claimed as a dependent on another person's tax return, then the entire income on that tax return must be used for the qualifying income for the applicant who is a dependent.
 - The income qualification will be based on the number of people on the tax return. i.e. 2 people will be income-qualified as a 2-person household and 3 people will be income qualified as a 3-person household.
 - This income qualification does not require that all people on the income tax return
 move into the apartment. The applicant can income qualify as a 3-person household or
 the income tax return and move into the apartment as a single person.
 - o If the applicant is applying to live in an apartment with additional people that are not on the applicant's tax return, all of the people moving in must provide an income tax return (unless a person does not have earned income or do not have a filing requirement). In that situation, the incomes on all the tax returns will be added together to determine the household income of the people- who are applying to move into a waitlist unit together. i.e. 2 people will be qualified as 2-person household and 3 people will be income qualified as a 3-person household.
- Once an applicant is selected, and their income is qualified, they will be contacted within 3 business
 days along with the property manager/owner and will then begin the landlord/tenant application
 process for the particular property

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- All property owners are subject to local, state and federal Fair Housing and ADA laws, including the
 City's Non-Discrimination Ordinance and the City's Right to Renew and Relocation Assistance Ordinance.
- Property managers must notify staff whether or not a lease was signed with the applicant.
 - If applicants who are income eligible do not meet the property owner's <u>screening</u> requirements, <u>the property manager</u> must provide information in writing to staff as to the reasons why, <u>along</u> <u>with any relevant supporting documentation</u>.
- OCED staff will then refer the next income-qualified applicant from the waitlist for income verification.
- This process will continue for both lease-up and regular turnover of affordable housing units.
- This policy may be revisited annually as units are added, and as staff and the community learn more
 about how best to administer this as both policy and practice.

<u>Participating owners</u> may be asked to financially contribute to the ongoing development, <u>management</u>, and maintenance of the waitlist and website (<u>annarborwaitlist.com</u>).

Ongoing Compliance:

The property manager/owner must provide annual income and rent recertification materials as requested by OCED. They are also subject to on-site monitoring of renter files to confirm compliance with income and rent restrictions for the affordable units. The property must maintain compliance with the City of Ann Arbor building and rental inspection program.

Staff will conduct a periodic review of this policy with the Housing and Human Services Advisory Board

Opening and closing the waitlist. Staff will carefully monitor the waitlist, with the intent of keeping it open, but with the option of closing it if deemed necessary. Notification of changes to the waitlist will be noted on the City's website and on www.annarborwaitlist.com.

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The website launched in July 2020. The property owner or designee must notify OCED when an apartment is available. OCED staff will pull applicants from the top of the waitlist and contact applicants to conduct an income verification. In the case of an immediate vacancy, staff discusses with applicant their current lease situation to ensure move-in can align with the vacancy being filled. If applicant wants to move forward with the application, staff provides their information, with the consent of the applicant, to the property manager. The applicant will then also need to complete the property's application and review process.

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- Current income sources may be required:
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 - o Individuals who receive Housing Choice Vouchers, VASH vouchers or similar will be automatically considered income qualified.
 - Qualification in other state and federal programs that meet income qualifications can also be used in lieu of tax return income qualification
 - o Other formal income documentation as requested

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The waitlist began with a single property in 2020. The website will expand as additional City required affordable units are added. However, in the event that a property includes affordable housing through the City's zoning or brownfield requirements that also have HUD or other rental subsidies that have waitlist requirements, then the waitlist may be administered by the HUD or other rental subsidy administrator.

Adopted policy for City required affordable housing wait list (www.annarborwaitlist.com)

Applying to the Waitlist

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- The waitlist will be open to all people over age 18.
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 will assist with the application.
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 income is verified.
- Applicants are responsible for keeping their contact information current on the waitlist website. At least
 once annually, staff will email all applicants and request that contact information be updated. Annual
 email will also include relevant updates about new properties being added to the waitlist.

Waitlist selection and approval

- Applicants will be pulled, typically in batches, from the waitlist for consideration on a first come, first serve basis.
- Once pulled from the waitlist an applicant:
 - Will be contacted by staff by e-mail and/or phone and will have 10 business days to provide required income documentation.
 - If an applicant does not respond by the stated deadline, they will be removed from the list.
 - If an applicant does respond but is unable to move at that time due to a lease or similar obligation based on the timeframe for that unit's availability, the applicant will retain their waitlist position. If another unit becomes available, and the applicant again is unavailable to take the unit due to lease or similar obligation based on the timeframe of availability, the applicant will be removed from the waitlist.
 - If an applicant is selected from the waitlist but is *over income* for *all* waitlist units, they will be removed from the waitlist.
 - If an applicant selected is over income for the particular unit available -- but would qualify for an 80% AMI unit -- they will retain their position and be first in line for the next available 80% AMI unit.
 - If an applicant is selected and meets income qualifications but does not meet the additional application requirements of the individual property, they will be removed from the waitlist.
 - Applicants who are removed from the waitlist may choose to re-apply to the waitlist in the future.

Selection and income qualification

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 determined eligible or ineligible based on the income of all of the people on the tax return. In some
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 - In the case of divorce where the last tax return was joint, the tax return would be used to determine the applicant's individual income, in conjunction with documentation of alimony payments received (if applicable).
 - If the applicant is claimed as a dependent on another person's tax return, then the entire income on that tax return must be used for the qualifying income for the applicant who is a dependent.



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- This income qualification does not require that all people on the income tax return move into the apartment. The applicant can income qualify as a 3-person household on the income tax return and move into the apartment as a single person.
- o If the applicant is applying to live in an apartment with additional people that are not on the applicant's tax return, all of the people moving in must provide an income tax return (unless a person does not have earned income or do not have a filing requirement). In that situation, the incomes on all the tax returns will be added together to determine the household income of the people- who are applying to move into a waitlist unit together. i.e. 2 people will be qualified as a 2-person household and 3 people will be income qualified as a 3-person household.
- Once an applicant is selected, and their income is qualified, they will be contacted within 3 business
 days along with the property manager/owner and will then begin the landlord/tenant application
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