



December 20, 2007

Jacqueline Beaudry, Clerk
City of Ann Arbor
100 N. Fifth Ave., P.O. Box 8647
Ann Arbor, MI 48107-

Dear Ms. Beaudry:

Comcast is committed to offering the best value in home entertainment in our competitive marketplace, providing a wide variety of programming and an array of packages to accommodate customers' preferences.

Comcast offers customers unprecedented choice with bundled video, voice and high-speed Internet services that offer cost savings and the convenience of one provider. We've more than doubled the amount of viewing choices for customers who now have more High Definition TV and Video On Demand viewing options than ever in the history of cable television. Our customers now have access to hundreds of hours of High Definition On Demand programming and more than 10,000 Video On Demand titles each month, the vast majority of which are available for no additional charge to Digital Cable customers. We've also launched a low-cost, feature-rich digital phone service, and we have boosted Internet speeds four times over the last four years for no additional cost.

Comcast is working every day to improve the customer experience by hiring more call center and field service representatives, increasing appointment availability, and investing in new customer care technologies.

Due to increased investments we're making in technology, programming and customer care to bring our customers the best products and services, beginning February 1, 2008 we are adjusting the prices on our video products. Price adjustments reflect the increased cost and value of these services, and the ongoing investments in the Michigan market to provide advanced products and improve customer service. There are no increases for our high-speed Internet or Digital Voice services. This is the fifth consecutive year that we have not increased our high-speed Internet prices, we have never increased our Comcast Digital Voice (CDV) pricing, and our \$99 triple play offer remains unchanged. Consumers are also saving in Michigan from increased phone competition.

Enclosed please find a copy of the notification to our subscribers which will provide you with further detailed information regarding the scheduled price adjustment.

If you should have any questions or concerns regarding this matter, or any matter, please feel free to contact me at 734-254-1888.

Sincerely,

Frederick G. Eaton
Government Affairs Manager
Comcast, Midwest Region
41112 Concept Drive
Plymouth, MI 48170

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ANN ARBOR

Ann Arbor City, Scio Twp., Pittsfield Twp., Ann Arbor Twp., Barton Hills Village, Webster Twp., College Park/Canton, Brighton City, Brighton Twp., Genoa Twp., Green Oak Twp., Howell City, Oceola Twp. , Ypsilanti City, Ypsilanti Twp, Superior Twp., Van Buren Twp

As part of our continuing effort to keep you informed about your Comcast Cable Services, we are writing to notify you of some upcoming price changes. Effective February 2008, the following price changes will occur: Limited Basic \$12.00 to \$14.99; Standard Basic \$35.99 to \$35.50; Preferred Basic \$50.99 to \$53.49; Digital Services: Classic \$11.95 to \$14.95; Preferred \$15.95 to \$16.95; Digital Packages: Starter \$52.98 to \$55.48; Preferred \$66.94 to \$70.44; Preferred with 1 premium \$80.99 to \$85.99; Preferred with 2 premiums \$91.99 to \$96.99; Premier (no SEP) \$102.99 to \$108.99; Premier (incl. SEP) \$102.99 to \$116.98; On Demand Digital Packages: Classic \$62.94 to \$68.44; Silver \$76.99 to \$83.99; Gold \$87.99 to \$94.99; Platinum \$98.99 to \$106.99; Sports Entertainment Package (SEP) \$4.95 to \$7.99; Digital Video Recorder \$11.95 to \$13.95; Whole-House Wire Maintenance will no longer be a part of our digital packages and will only be sold as an ala carte service. Please call Comcast at the number on your invoice if you have any questions.

Also effective February, 2008, the Digital Additional Outlet price will change from \$5.95 to \$6.95. Please call Comcast at the number on your invoice if you have any questions.