1 Public Market Advisory Commission Minutes Thursday, November 3rd, 5:30 pm 2 3 1. Call to Order 4 2. Roll Call 5 6 Members Present: (5) D. Barkman, S. Brines, A. Germain, L-J. Hard, D. Santacroce 7 Members Absent: (0) 8 Staff Present: (1) M. Notarianni 9 10 3. Approval of Agenda 11 12 M. Notarianni –Our market inspector was not able to come for the special presentation 13 portion. Hopefully she can reschedule for next month. 14 15 5. Public Commentary – Agenda items only (3 minutes per speaker) 16 17 Glen Thompson – In my opinion the Wednesday market has become less desirable in the 18 last few years. I now have to walk past stalls offering products that I do not have any 19 interest in purchasing in my search for the produce that I do want to purchase. When the 20 commission discussed the creation of a survey, I had hoped that the survey would allow 21 me to express this opinion and to provide indication of whether others had a similar 22 opinion. Unfortunately, the survey seemed biased to encourage responses in favor of 23 changes that I find detrimental. There were questions asking about whether there should 24 be more artisans, more prepared food, or other similar items. There were no questions 25 asking about whether there should be more true farmers, more produce, and less of these 26 other peripheral commodities. When asked if you want more of something, people will 27 generally answer in the affirmative if there is no apparent reason not to. Asking do you 28 want more artisans if likely to elicit a yes. Asking do you want less farmers to make 29 room for artisans if likely to elicit the opposite. Let's remember that shopping at the

30 market it somewhat difficult. I have to make a special trip when it is open. The 31 supermarket is open whenever I want to go. Parking at the market is difficult. At the

32 supermarket it is free and convenient. The market can offer only one thing that the

33 supermarket cannot; farm fresh produce, direct from the farmer. If the Ann Arbor market 34 becomes a bizarre where all the diverse products are sold simply because a vendor is able

35 to lease a stall the market will ultimately fail. The Toledo market is an example of this.

36 It was a busy market about twice the size of the Ann Arbor market with sections for

37 different items, both wholesale and retail, its primary products being fresh farm produce.

38 But a few years ago when I visited both the Toledo and Ann Arbor markets on the same

39 Saturday, there were far more customers at the Ann Arbor market at 7am than in Toledo

40 at 10am. A lot of money has been spent in Toledo renovating the market to make it more

41 attractive to customers. The sheds have been redone, there's free parking, there's an

42 enclosed heated section in the winter. There are artisans, coffee, prepared food, all the

43 things that you are told will bring more customers to our market. But the Toledo market 44

still has fewer farmers. It is the farmer that is the anchor of the market and should be the

45 greatest priority of this market.

- 47 6. Approval of Minutes
  - a. Meeting of October 6, 2011

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- 50 7. Commission Business
  - a. Old Business
- 52 (1) Vendor / Customer Survey

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M. Notarianni – I left that on the agenda because I don't have solid results for the survey yet. The customer survey is online and we had volunteers asking customers to take it on a Saturday and I'd like to have them do it on a Wednesday over the next few weeks. The vendor survey has been emailed to the vendors and I'm going to hand them out on Saturday and mail them to those that didn't get them through email. There has also been one out for the Wednesday Evening vendors that should be wrapping up soon. We've had pretty good response rate, about 40 vendors and 200 customers filled it out online, in

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61 addition to about another 150 in person

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S. Brines –I think it's good that we are attempting a survey. As a vendor, I'd be open to more surveys.

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66 M. Notarianni- One valid comment on the customer survey is that there wasn't a straight 67 section for comments.

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- b. New Business
  - (1) New Vendor Discussion

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M. Notarianni – Surprisingly fewer applications this month. Fairy doors. Zucchini bread, chocolate zucchini bread, honey whole wheat bread. Lollipops and hard candy. Gourmet cookies. And a food cart vendor who wanted to bring prepared vegetarian food.

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S. Brines – Any comments? At the last meeting I talked about looking into whether there's any research regarding the optimum number of vendors at a market. There are several camps, some who say that there should be a lot of fresh produce vendors. And there some who are worried about there being a glut of fresh produce vendors or vendors with one type of produce diluting business. I've started to look into some food systems publications around the matter and so far it looks like there's a lot of white paper that represents these varying opinions that we sort of intuitively picked up on. I will point out that there's a resource that I re-discovered called the FarmersMarketCoalition.org that is great. I did find one report, which I'd like to discuss. It's interesting because some of the things they bring up are things we're already encountering at our market. They're talking about this idea of actually recruiting vendors and considering this dynamic that Molly has to think about having a nice selection but worrying about whether she should worry about a glut of certain types of vendors. They mention that many vendors who want to join an existing market have distinct things that they offer to the market. For example, they provide and opportunity to better meet the needs of the existing customer base or to broaden the customer base. Many people who may want to join may not understand why

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- 92 existing vendors may have priority over themselves, especially if they offer a higher

quality version of something already on the market. Many vendors want to offer something identical to something to those being sold already because that is what they see. Many vendors would be willing to offer something new and needed at the market if given information about what is needed. They also say that new vendors who apply to an existing market may provide an opportunity for the market to diversify its product and customer base in a way that would allow it to expand to another physical area or another day of the week. This document also has case studies of other markets and directly addresses questions of glut and redundancy, which are all things we've encountered already so it could be a good resource if folks feel like taking a look at that. I will continue to look for helpful resources. As an advisory commission I think if we can come up with some things that we agree on that could be criteria for letting people in that might make the job a little easier.

- M. Notarianni –I like the idea of trying to direct interested vendors to products we need.
- S Brines – And my overall thought comes to sustainability of the market long term. Are we able to accommodate new vendors in terms of parking, and how is the process for new vendors. If we had a checklist of some criteria so that we could see how the new person might overlap with what we have and how we might be able to tell the applicant to take a new angle that would serve the market better. Or to figure out how does it fit into the fold of what we already have. So we can give them a better explanation and leave a better taste in their mouth after this process. Some of these folks are budding entrepreneurs for our community and we don't want to turn them away if we can We want to encourage them and say if it doesn't fit at this market maybe offer a market that it would fit at. I think it would be more constructive for the community of people applying.
- 119 D. Barkman Is it possible to just tally in broad categories what we already have? 120
- S. Brines I mean a critic could always say you can pick and choose your tallies to
  defend who you let in or not, but ultimately the city has made it the manager's decision.
  We can always paint the picture of what we're going for in a way that would benefit
  everyone involved.
  - M. Notarianni Because there's a finite amount of space at the market, we can't let every single person who applies in for all eternity because we'd run out of space.
- D. Barkman Maybe we could use some of the other parks for this, maybe some parks are willing to share the space rather than just being green space or a golf course or swimming pool.
- D. Santacroce The next part is once they're on the roster deciding if we have space for them, but it sounds like that's part of your decision of letting them be on the roster.
- M. Notarianni Well, that goes back to the mystery we were saying about distribution of products at the market. So I try to tell people that on a busy Saturday we may not have room for them and I wouldn't want them to show up with a car full of products and turn

them away. I try to the best of my ability to manage that even if it's someone that does seem like a good fit I try to tell them when there realistic is going to be space. And that's why I've added this to the agenda because it would be helpful to get input from the commission as an advisory body about how you think things are going at the market.

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S. Brines – To reiterate, I thought we should step in as thinking about the long-term sustainability of the market and to decide the vision or mission of the market and decide how that informs the vendor or product mix at the market. Is there anything we can advise for Molly in terms of new vendors according to a vision that we see for the market? I have found the whole new vendor process a bit fuzzy and maybe that's fine, but it might be good if there were some things we could lay down from there.

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D. Santacroce – It seems implicit that we're talking about this space. So if we operate within those parameters we answer it in terms of those parameters. But a few years back people brought up the idea of a Tuesday market in Liberty Park. Obviously that would require some additional resources, etc. but the public market while we naturally think about it in that space is also subject to our vision and is it broader than that?

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D. Barkman – You have your certain people, your customer base of people who've come to the market for a long period of time. Trying to recruit people in certain areas over the next few years, you're going to need to recruit people if you look at the age of the farmers at the market, we need younger people who are willing to do the work. I assume that'll evolve over time, so you need to come up with a tool to find people who are willing to do that. If we can find those then maybe we can think about adding extra markets and extra time.

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S. Brines –I found another resource about successful public markets that I'll pass on to everyone, but they came up with the ten qualitites of a successful public market: right vendor, which talks about quality of vendor, right location, right mix, mission, right public spaces, right connection, right economics, right promotion, right value, right management.

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- 8. Reports and Communications
  - a. Market Manager

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- M. Notarianni Short this month. The following vendors were inspected in the last month: Blandowski, Our Family Farm, Todosciuk, and Wilczewski. The inspections are slowing down on the produce, but the inspector is gearing up to do people with animals, prepared goods, and maybe eventually artisans. This month we had so many volunteers! We hosted a Halloween event in the market with volunteer help. We also conducted a lot of surveys of vendors and customers. We have the return of the Apple History Museum coming again this Saturday. This month we'll be in the process of planning for the Kindlefest event, which is not a farmers market event per se but rather a public market event hosted by the Kerrytown District Association in the farmers market. It's a German Holiday mart open to everyone with a few vendors from the farmer market attending.
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- 184 This month marked the end of Double Up Food Bucks, Project Fresh, and Market Fresh,

all of which had super successful seasons. I don't have the numbers on that yet, but I'll bring that next month because it'd be interesting to see how much those programs drove sales to the market. Any questions?

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S. Brines – Do we have any upcoming promotions or advertisements, so that people know that the market is open in the winter?

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192 M. Notarianni – No, but we should!

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194 c. Items from Commissioners

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S. Brines – I'll just say thanks to all the volunteers that come to the market office this
 month. We're always looking for volunteers so you can always check website
 a2gov.org/market for opportunities.

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200 d. Transmittals/communications received

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202 9. Public Commentary – General (3 minutes per speaker)

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204 G. Thompson – One of the commissioners made the comment at the last meeting why not 205 accept people to the market and let their sales determine if they should stay. I do not 206 believe that is a good market management approach. First, different vendors do not have 207 equal risk. Artisans can pack up what they didn't sell and try again next time, farmers 208 cannot. Second, many vendors do not rely on their sales at the market as their primary 209 income. Some have other fulltime jobs, others are retired and have their retirement 210 funds. I do not mean to imply that these are inappropriate, but that these types of vendors 211 are less sensitive to their sales than a vendor who truly needs the income. Finally, there 212 are a few vendors who I believe have lost money over the last few years but continue to 213 come to the market. Maybe they enjoy the social aspect or maybe they just have an 214 excess of tomatoes and zucchini. I do not think that these should be removed from the 215 market, but I want to point out that it is those vendors who are true growers that depend 216 on sales at the market that are what we need for the long-term stability of the market. It 217 is this vendor that has the resources and motivation to attend market more times of the 218 year and for more days of the week. Unfortunately, these are the vendors that may be 219 most sensitive to declining market sales.

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Kevin Bahser – Hello my name is Kevin Basher and my parents are regular Saturday morning market goers. I think there should be an increase in advertising because they had no idea about the Wednesday evening market and they do attend on Wednesday day and evening is more convenient so I think they would go if they knew about it. And if you want people to attend in the winter there should be more advertising about it being open.

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228 10. Adjournment