



CITY OF ANN ARBOR
CITY CLERK
REC'D

2009 JUL 20 AM 10: 32

July 17, 2009

Jacqueline Beaudry, Clerk
City of Ann Arbor
100 N. Fifth Ave., P.O. Box 8647
Ann Arbor, MI 48107

RE: Ann Arbor Service Center Hours

Dear Ms. Beaudry:

Comcast would like to notify you of the new service center hours at our Ann Arbor Service Center on 4659 Washtenaw Avenue, Ann Arbor. These hours represent when most of our customers visit the center and allow us to best serve their needs.

As of August 3, 2009, the hours of operation at Comcast's Ann Arbor Service Center will be 10 a.m. to 6 p.m. Monday through Friday, and 10 a.m. through 1 p.m. on Saturdays.

We will continue to monitor and assess the usage and convenience of our service centers and make changes to parallel our customer traffic. It is our goal to continue to position ourselves to most effectively operate in a competitive environment and provide our customers with the greatest value for services.

Should you have any questions, please contact me at 734-254-1888.

Sincerely,

Frederick G. Eaton
Government Affairs Manager
Comcast, Michigan Region
41112 Concept Drive
Plymouth, MI 48170