

3121 Silver Maples Dr.
Chelsea, Mi. 48118
April 3, 2012

Steve Powers, City Administrator
Ann Arbor, Michigan

Sir,

This morning I had a telephone call from Matthew Horning providing me information about the city's response to my concern about the fine levied against Marian Stephanski. He assured me that the fine has been waived and a full refund authorized. His call was a pleasant wrap up of the issue and a much appreciated courtesy.

Mr. Horning explained the administration has taken steps to prevent any reoccurrence of this issue. I appreciate your decision to go beyond just authorizing the refund to investigate why it happened and to implement corrective measures. I admire your administrative style and salute you. I'm convinced Ann Arbor has a first class City Administrator.

Your new friend,



Gordon Hansen

CC. John Hieftje, Mayor
Tom Crawford, CFO
Matthew Horning, Treasurer
✓ City Council