



CITY OF ANN ARBOR
CITY CLERK
REC'D

2011 JUL 29 PM 1:25

July 25, 2011

Jacqueline Beaudry, Clerk
City of Ann Arbor
100 N. Fifth Ave., P.O. Box 8647
Ann Arbor, MI 48107

Dear Ms. Beaudry:

As part of Comcast's commitment to keep you informed about important developments that affect our customers in your community, I am writing to notify you of some changes to our installation prices effective August 5, 2011. Customers are being notified of these changes via bill message.

<u>Installation Fees</u>	<u>Current Price</u>	<u>New Price</u>
Two products	\$50	\$40
Three products ¹	\$69	\$60

Additionally, effective July 28, 2011, the Hispanic Information and Telecommunications Network (HITN) will be added to Digital Preferred and MultiLatino on channel 649. Customers will be notified of this addition via bill message.

Please direct any customer calls about Comcast products, services and prices to 1-888-COMCAST. Our Customer Account Executives are available 24 hours a day, 7 days a week. As always, feel free to contact me directly at 734-254-1888 with any questions you may have.

Sincerely,

Frederick G. Eaton
Government Affairs Manager
Comcast, Michigan Region
41112 Concept Drive
Plymouth, MI 48170

¹ Includes up to three outlets – does not include activation fee