

# Appendix F: Survey Questionnaire

The Ann Arbor Budget Priorities Survey was conducted entirely online. A download of the web version of the survey is shown on the following pages. The formatting does not translate well in the download; the version seen by respondents was more user friendly, and all skip logic was programmed into the survey application (SurveyGizmo). The survey could be completed in English, Spanish or Simplified Chinese.

## Ann Arbor Community Budget Priorities Survey

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Thank you for participating in the Ann Arbor Community Budget Priorities Survey! This survey should take approximately 15 minutes to complete and all responses are anonymous.

Para la versión en español haga clic en el botón en el parte superior de la página. Todas sus respuestas se mantendrán completamente anónimas.

对于西班牙语版本，请单击页面顶部的按钮。您的所有答案都将保持完全匿名 □

### **1. How would you rate our community as a place to live?**

Excellent

Good

Fair

Poor

### **2. How likely would you be to recommend our community as a place to live to someone who does not live here currently?**

Very likely

Somewhat likely

Somewhat unlikely

Very unlikely

**3. How would you rate each of the statements below in describing our community?**

	Excellent	Good	Fair	Poor	Don't know
Has high quality community design of the human-made spaces in which people live, work, and recreate on a day-to-day basis					
Is a clean and attractive community					
Is a safe community					
Has a connected, safe and reliable transportation system to meet the needs of residents using all modes (personal vehicles, walking, bicycling, public transit)					
Has a well-maintained and safe utility infrastructure (water, sewer, stormwater, electric/gas)					
Exhibits environmental stewardship					
Has a healthy economy					
Offers quality recreational opportunities					
Offers quality cultural opportunities					
Fosters an environment that embraces diversity and encourages inclusion					
Has members who are highly engaged in and connected to the community					
Has a vibrant and accessible downtown					

**4. Each year, the City of Ann Arbor creates a budget to estimate how much money it will receive from all sources, and how it will spend that money to provide city services and for capital projects (like building new buildings, roads, parks, etc.).**

**The three main sources of income for the City are property taxes, revenues received from the state and charges for services the City provides, like water and sewer billing or recreation center fees.**

**The City wants to know how you would change existing expenditures for selected services which it delivers.**

**For each category of services below, tell us if you think the effort (money) put in by the City should be increased, decreased (less effort/money) or stay about the same. If you aren't sure or don't have an opinion, choose that category. (Also, because the City must balance its budget, and cannot afford to expand all services, if you think the effort should be increased for a service, you will later be asked if the increase should be funded by reducing effort in another service category, or if you would pay more to fund the increase.) The current budget amount is shown for each category of services.**

**Street Repair: \$14,279,531**

In your opinion, how should funding for street repair change?

	Increased	Stay the same	Decreased	No Opinion
Road Resurfacing, Reconstruction, and Capital Maintenance				
Traffic Calming				
Bridge Reconstruction				
Pedestrian Crossing Improvements				
Sidewalk Replacements				

**Street Maintenance: \$8,402,454**

In your opinion, how should funding for street maintenance change?

	Increased	Stay the same	Decreased	No Opinion
Road Base Repair/Overlay/Surface Treatment				
Pot hole repair				
Street Sweeping				
Winter treatment				
Bike Lane Cleaning				

**Traffic Control:\$4,823,878**

In your opinion, how should funding for traffic control change?

	<b>Increased</b>	<b>Stay the same</b>	<b>Decreased</b>	<b>No opinion</b>
Pavement Markings				
Signage				
Traffic Signals - Engineering, Repair, Replacement and Upgrades				

**Street Lighting: \$2,373,582**

In your opinion, how should funding for street lighting change?

	<b>Increased</b>	<b>Stay the same</b>	<b>Decreased</b>	<b>No opinion</b>
Provides street light electricity, maintenance and replacement				

**Pedestrian Safety: \$470,000**

In your opinion, how should funding for pedestrian safety change?

	<b>Increased</b>	<b>Stay the same</b>	<b>Decreased</b>	<b>No opinion</b>
Pedestrian Safety				

**Police: \$26,814,480**

In your opinion, how should funding for police change?

	<b>Increased</b>	<b>Stay the same</b>	<b>Decreased</b>	<b>No opinion</b>
Emergency Response by police				
Patrol				
Traffic Enforcement				
Parking and Code Enforcement				
Crime Investigation				
Community Engagement				

**Fire: \$16,334,642**

In your opinion, how should funding for fire change?

	<b>Increased</b>	<b>Stay the same</b>	<b>Decreased</b>	<b>No opinion</b>
Emergency response to fires				
Medical Emergencies				
Safety Inspections				
Community Outreach				

**15th District Court: \$3,177,060**

In your opinion, how should funding for the 15<sup>th</sup> District Court change?

	Increased	Stay the same	Decreased	No opinion
Adjudication of criminal misdemeanor cases and state law. Conducts arraignments, probable cause conferences, preliminary exams in felony cases, and hears general civil cases				

**Wastewater (Sewage): \$25,384,525**

In your opinion, how should funding for wastewater change?

	Increased	Stay the same	Decreased	No opinion
Collection, treatment, and customer service of waste				
Customer Service				

**Drinking Water: \$23,386,855**

In your opinion, how should funding for drinking water change?

	<b>Increased</b>	<b>Stay the same</b>	<b>Decreased</b>	<b>No opinion</b>
Supply, treatment, distribution, metering, & oversight of safe drinking water				
Customer Service				

**Solid Waste: \$18,185,924**

In your opinion, how should funding for solid waste change?

	<b>Increased</b>	<b>Stay the same</b>	<b>Decreased</b>	<b>No opinion</b>
Trash collection and processing				
Recyclable material collection and processing				
Compostable material collection and processing				
Landfill Maintenance				
Other Zero Waste Initiatives				
Customer Service				



**Stormwater: \$10,089,667**

In your opinion, how should funding for stormwater change?

	<b>Increased</b>	<b>Stay the same</b>	<b>Decreased</b>	<b>No opinion</b>
Collection and Disposal of City Stormwater				
Educational Activities				
Tree Planting				
Green Infrastructure Investments and Maintenance				

**Parks - Maintenance & Improvements: \$6,937,115**

In your opinion, how should funding for parks maintenance and improvements change?

	<b>Increased</b>	<b>Stay the same</b>	<b>Decreased</b>	<b>No opinion</b>
Park Maintenance, excluding mowing & snow removal park facilities				
Capital repairs of existing infrastructure and investment in new infrastructure				

Manage Volunteer Programs				
Natural Area Preservation				
Park Forestry				
Other Community Engagement				

**Parks – Recreation: \$1,615,786**

In your opinion, how should funding for parks’ recreational opportunities change?

	Increased	Stay the same	Decreased	No opinion
Offer recreational programs and operates recreation facilities				

**Parks – Maintenance: \$2,360,319**

In your opinion, how should funding for parks maintenance change?

	Increased	Stay the same	Decreased	No opinion
Mowing, snow and ice removal, & playground inspections				

**Parks – Acquisition: \$1,425,515**

In your opinion, how should funding for parks acquisitions change?

	<b>Increased</b>	<b>Stay the same</b>	<b>Decreased</b>	<b>No opinion</b>
Purchase of Parkland within the City				

**Construction Inspections: \$4,852,934**

In your opinion, how should funding for construction inspections change?

	<b>Increased</b>	<b>Stay the same</b>	<b>Decreased</b>	<b>No opinion</b>
Monitoring projects throughout the construction process to ensure compliance with State Construction Codes and Local Ordinances				

**Development Planning: \$951,920**

In your opinion, how should funding for development planning change?

	<b>Increased</b>	<b>Stay the same</b>	<b>Decreased</b>	<b>No opinion</b>
Zoning and land development assistance, reviews				

Maintain the City's Master Land Use Plan				
Ensures all New Development Projects Conform to City Ordinances				

**Rental Housing: \$44,897**

In your opinion, how should funding for rental housing change?

	<b>Increased</b>	<b>Stay the same</b>	<b>Decreased</b>	<b>No opinion</b>
Provides enforcement of the Ann Arbor Housing Code for all registered rentals in the City as well as administration costs				

**Affordable Housing: \$1,390,939**

In your opinion, how should funding for affordable housing change?

	<b>Increased</b>	<b>Stay the same</b>	<b>Decreased</b>	<b>No opinion</b>
Support to the Ann Arbor Housing Commission to maintain existing housing for Low-Income Households.				
Support to the Ann Arbor Housing Commission to Contract with Local Non-Profits to Provide Mental Health and Other Supportive Services to AAHC Residents				
Construction of New Affordable Housing on City-Owned Properties				

Acquire Existing Market-Rate Properties and Preserve as Affordable Housing				
Support Inclusion of Affordable Housing in Residential Developments of Private Developers				
Support Development of Workforce Housing				

**Economic Development: \$6,360,125**

In your opinion, how should funding for economic development change?

	<b>Increased</b>	<b>Stay the same</b>	<b>Decreased</b>	<b>No opinion</b>
Attract and retain existing businesses				
Support the creation of new high-tech and bio-tech companies				

**Human Services: \$1,326,329**

In your opinion, how should funding for human services change?

	<b>Increased</b>	<b>Stay the same</b>	<b>Decreased</b>	<b>No opinion</b>
Funds non-profits to provide supportive services to residents				

**Sustainability and Climate Change: \$1,861,953**

In your opinion, how should funding for sustainability and climate change be adjusted?

	<b>Increased</b>	<b>Stay the same</b>	<b>Decreased</b>	<b>No opinion</b>
Achieve Community-Wide Carbon Neutrality (A <sup>2</sup> ZERO)				
Support Actions that Reduce Energy Bills, Reduce Energy Consumption, and Support Renewable Energy Use Throughout the Community				
Prepare for Existing and Future Impacts of Climate Change				
Support Electrification of Vehicles and Appliances				
Engage the Community in Sustainability Activities				
Reduce Energy Consumption of City Government Facilities/Buildings				



Construct Solar Facility to Power City Government Facilities/Buildings				
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**Clerk's Office: \$1,364,458**

In your opinion, how should funding for the Clerk's Office change?

	Increased	Stay the same	Decreased	No opinion
Provides custodial services of documents and records pertaining to the City, manages the release of records under the Michigan Freedom of Information Act and administers elections				

**Communications: \$2,000,422**

In your opinion, how should funding for City Communications change?

	Increased	Stay the same	Decreased	No opinion
Public Information and community outreach				

Community Television Network channels				
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**Airport: \$939,160**

In your opinion, how should funding for the Ann Arbor Airport change?

	Increase	Stay the same	Decrease	No opinion
Provides the operation and maintenance of the Ann Arbor airport				

**Greenbelt: \$915,435**

In your opinion, how should funding for the Greenbelt change?

	Increased	Stay the same	Decreased	No opinion
Purchase of development rights outside of the City (Greenbelt)				

**Emergency Management: \$218,279**

In your opinion, how should funding for Emergency Management change?

	Increased	Stay the same	Decreased	No opinion
Provides planning, training, exercising, and coordination of				

citywide emergency preparedness				
Public Engagement and Outreach				

**5. Because the City must balance its budget, and cannot afford to expand all services, we'd like to know for each service where you thought an increase is needed, whether you think that service should be funded by reducing another service, or by paying more for that service. [NOTE: Only items that were given an "Increase" Rating in Question #4 were displayed.]**

	Pay more	Decrease another service	Don't know/ no opinion
Road Resurfacing, Reconstruction, and Capital Maintenance			
Traffic Calming			
Bridge Reconstruction			
Pedestrian Crossing Improvements			
Sidewalk Replacements			
Road Base Repair/Overlay/Surface Treatment			
Pot Hole Repair			
Street Sweeping			
Winter Treatment			
Bike Lane Cleaning			
Pavement Markings			

	<b>Pay more</b>	<b>Decrease another service</b>	<b>Don't know/ no opinion</b>
Signage			
Traffic Signals - Engineering, Repair, Replacement and Upgrades			
Provides street light electricity, maintenance and replacement.			
Pedestrian Safety			
Emergency Response by police			
Patrol			
Traffic Enforcement			
Parking and Code Enforcement			
Crime Investigation			
Community Engagement			
Emergency response to fires			
Medical Emergencies			
Fire: Safety Inspections			
Fire: Community Outreach			
15th District Court: Adjudication of criminal misdemeanor cases and state law. Conducts arraignments, probable cause conferences, preliminary exams in felony cases, and hears general civil cases.			

	<b>Pay more</b>	<b>Decrease another service</b>	<b>Don't know/ no opinion</b>
Wastewater (Sewage): Collection, treatment, and customer service of waste			
Supply, treatment, distribution, metering, & oversight of safe drinking water			
Trash collection and processing			
Recyclable material collection and processing			
Compostable material collection and processing			
Landfill Maintenance			
Other Zero Waste Initiatives			
Solid Waste Related Customer Service			
Collection and Disposal of City Stormwater			
Stormwater: Educational Activities			
Tree Planting			
Green Infrastructure Investments and Maintenance			
Park Maintenance, excluding mowing & snow removal			
Capital repairs of existing infrastructure and investment in new park facilities			
Parks: Manage Volunteer Programs			

	<b>Pay more</b>	<b>Decrease another service</b>	<b>Don't know/ no opinion</b>
Natural Area Preservation			
Park Forestry			
Offer recreational programs and operates recreation facilities			
Park Maintenance & Improvements: Mowing, snow and ice removal, & playground inspections			
Purchase of Parkland within the City			
Construction Inspections: Monitoring projects throughout the construction process to ensure compliance with State Construction Codes and Local Ordinances			
Development Planning: Zoning and Land Development Assistance			
Reviews and Maintains the City's Master Land Use Plan			
Ensures All New Development Projects Conform to City Ordinances			
Rental Housing: Provides enforcement of the Ann Arbor Housing Code for all registered rentals in the City as well as administration costs.			
Support to the Ann Arbor Housing Commission to maintain existing housing for Low-Income Households.			

	<b>Pay more</b>	<b>Decrease another service</b>	<b>Don't know/ no opinion</b>
Support to the Ann Arbor Housing Commission to Contract with Local Non-Profits to Provide Mental Health and Other Supportive Services to AAHC Residents			
Support Development of Workforce Housing			
Construction of New Affordable Housing on City-Owned Properties			
Acquire Existing Market-Rate Properties and Preserve as Affordable Housing			
Support Inclusion of Affordable Housing in Residential Developments of Private Developers			
Attract and retain existing businesses			
Support the creation of new high-tech and bio-tech companies			
Human Services: Funds non-profits to provide supportive services to residents			
Achieve Community-Wide Carbon Neutrality (A <sup>2</sup> ZERO)			
Support Actions that Reduce Energy Bills, Reduce Energy Consumption, and Support Renewable Energy Use Throughout the Community			
Prepare for Existing and Future Impacts of Climate Change			

	<b>Pay more</b>	<b>Decrease another service</b>	<b>Don't know/ no opinion</b>
Support Electrification of Vehicles and Appliances			
Engage the Community in Sustainability Activities			
Reduce Energy Consumption of City Government Facilities/Buildings			
Construct Solar Facility to Power City Government Facilities/Buildings			
Support Community (resident/business) Energy Reduction and Electrification Initiatives Through Bulk Buys, Education, and Programs			
Clerk's Office: Provides custodial services of documents and records pertaining to the City, manages the release of records under the Michigan Freedom of Information Act and administers elections			
Public Information and community outreach			
Community Television Network channels			
Airport: Provides the operation and maintenance of the Ann Arbor airport			
Purchase of development rights outside of the City (Greenbelt)			
Emergency Management: Provides planning, training, exercising, and			



	<b>Pay more</b>	<b>Decrease another service</b>	<b>Don't know/ no opinion</b>
coordination of citywide emergency preparedness			
Emergency Management: Public Engagement and Outreach			

**6. Please rate how well Ann Arbor City government is doing in each of the following areas.**

	<b>Excellent</b>	<b>Good</b>	<b>Fair</b>	<b>Poor</b>	<b>Don't know</b>
The value of services for the taxes paid					
The value of services for fees paid (e.g. utilities, recreational, construction, etc.)					
Welcoming resident involvement					
Being responsive to residents					
Generally acting in the best interest of the community					
Giving residents a chance to express their views before making decisions					
Informing residents about issues facing the community					
Being open and transparent to the public					
Being honest					
Following the rules					

	<b>Excellent</b>	<b>Good</b>	<b>Fair</b>	<b>Poor</b>	<b>Don't know</b>
Treating residents with respect					
Treating all residents fairly					
Planning for a positive future for our community					
Managing growth effectively					
Collaborating with community stakeholders such as the private sector, non-profit organizations, etc.					
Collaborating on regional issues with other governing bodies					
Allowing access to elected officials					
Customer service of local government employees					
Your overall confidence in your local government					

**7. How important do you think it is that local government help our community . . .**

	<b>Essential</b>	<b>Very important</b>	<b>Somewhat important</b>	<b>Not at all important</b>	<b>Don't know</b>
Have a high quality community design of the human-made spaces in which people live, work, and recreate on a day-to-day basis					
Be a clean and attractive community					
Be a safe community					
Ensure a range of housing opportunities for diverse family sizes, ages and incomes					
Be an environmental and climate leader					
Have a connected, safe and reliable transportation system to meet the needs of residents using all modes (personal vehicles, walking, bicycling, public transit)					
Have a transportation system that meets the needs of all residents					

	Essential	Very important	Somewhat important	Not at all important	Don't know
Have a well-maintained and safe utility infrastructure (water, sewer, stormwater, electric/gas)					
Exhibit environmental stewardship					
Have a healthy economy					
Offer quality recreational opportunities					
Offer quality cultural opportunities					
Foster an environment that embraces diversity and encourages inclusion					
Have members who are highly engaged in and connected to the community					
Has a vibrant and accessible downtown					

**8. Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?**

**9. Are you currently involved with a community or civic organization that you believe is helping to build a stronger community?**

Yes

No

Not sure

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The following questions are about you and your household. Your responses will be anonymous and reported in group form only. We will use these answers to see how representative survey participants are of the entire community, and to understand if there are differences of opinion among various groups within Ann Arbor, like those with children or without children, or those who live in different areas of the city. However, these questions are optional, and you can skip any question you prefer not to answer.

**10. Do any of the following live in your household?**

	<b>Yes</b>	<b>No</b>
Children (ages 12 and under)		
Teenagers (ages 13 to 19)		
Adults (ages 20 to 54, including yourself)		
Adults (ages 55 or older, including yourself)		

**11. How many years have you lived in this community?**

- Less than 2 years
- 2-5 years
- 6-10 years
- 11-20 years
- More than 20 years

**12. Which best describes the building you live in?**

- One family house detached from any other houses
- Building with two or more homes (duplex, townhome, apartment, condominium)
- Mobile home
- Other

**13. Is this house, apartment or mobile home...**

- Rented
- Owned

**14. In which Ann Arbor Council Ward do you live?**

- Don't live in Ann Arbor
- Ward 1
- Ward 2
- Ward 3
- Ward 4
- Ward 5
- Don't know which Ward

**15. Are you a student (college, university or high school)?**

Yes

No

**16. What is your employment status?**

Working full time for pay

Working part time for pay

Unemployed, looking for paid work

Unemployed, not looking for paid work

Fully retired

**17. Which of the following describes your age?**

under age 18

18 - 24

25 - 34

35 - 44

45 - 54

55 - 64

65 - 74

75 or older

**18. What is your gender?**

Female

Male



**19. What is your race/ethnicity? (Please check all that apply.)**

American Indian or Alaskan native

Asian or Pacific Islander

Black or African American

Hispanic/Latino/Spanish

White/Caucasian

Other:

**20. What was your total household income (before taxes) in 2017?**

Under \$25,000

\$25,000 to \$49,999

\$50,000 to \$74,999

\$75,000 to \$99,999

\$100,000 to \$124,999

\$125,000 to \$149,999

\$150,000 to \$174,999

\$175,000 to \$199,999

\$200,000 or more

Thank you!