



August 27, 2009

Jacqueline Beaudry, Clerk  
City of Ann Arbor  
100 N. Fifth Ave., P.O. Box 8647  
Ann Arbor, MI 48107

Dear Ms. Beaudry:

As part of Comcast's commitment to keep you informed about important developments that affect our customers in your community, I am writing to notify you of changes to the channel lineup. Customers will be notified of these changes by newspaper notice.

Effective September 29, 2009, we are pleased to announce the addition of NHL Network HD (channel 259) and NBA TV HD (channel 254) to our Digital Classic service, Sports Entertainment Package, Business Class Deluxe, Business Class Preferred, Business Class Sports Pack and Business Class Sports & Entertainment Package. A preview of these channels will be available to customers subscribing to these service levels beginning on September 16, 2009.

Additionally, NFL Red Zone (channel 741) will be added to Sports Entertainment Package, Business Class Sports Pack and Business Class Sports & Entertainment Package. A preview of NFL Red Zone will be available to customers subscribing to these service levels beginning September 13, 2009.

Please direct any customer calls about Comcast products, services and prices to 1-888-COMCAST. Our Customer Account Executives are available 24 hours a day, 7 days a week. As always, feel free to contact me directly at 734-254-1888 with any questions you may have.

Sincerely

Frederick G. Eaton  
Government Affairs Manager  
Comcast, Michigan Region  
41112 Concept Drive  
Plymouth, MI 48170

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CITY OF ANN ARBOR  
CITY CLERK  
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