



November 17, 2008

Jacqueline Beaudry, Clerk  
City of Ann Arbor  
100 N. Fifth Ave., P.O. Box 8647  
Ann Arbor, MI 48107

Dear Ms. Beaudry:

As part of Comcast's commitment to keep you informed about important developments that affect our customers in your community, I am writing to notify you of changes in the channel lineup effective December 18, 2008. Customers will be notified of these changes by newspaper notice.

CSPAN will move from Basic Service channel 20 to channel 96. Exercise TV Direct Tune Digital Starter channel 279 will move to channel 282. HSN (Home Shopping Network) will move from Basic channel 27 to channel 15. WGN will move from Basic channel 26 to channel 95.

Also, we're pleased to announce the addition of the following channels:

	<u>New Channel</u>	<u>Service Level</u>
Fox News HD	214	Digital Starter
FX HD	224	Digital Starter
MLB Network	279	Digital Classic
Speed HD	223	Digital Starter

Additional, effective January 1, 2009, Preferred Basic will no longer be available for NEW subscriptions. If a customer currently subscribes to Preferred Basic, they will continue to receive the service until further notice unless they change the services they subscribe to.

Please direct any customer calls about Comcast products, services and prices to 1-888-COMCAST. Our Customer Account Executives are available 24 hours a day, 7 days a week. As always, feel free to contact me directly at 734-254-1888 with any questions you may have.

Sincerely,

Frederick G. Eaton  
Government Affairs Manager  
Comcast, Michigan Region  
41112 Concept Drive  
Plymouth, MI 48170

2008 NOV 19 AM 11:30  
CITY OF ANN ARBOR  
CITY CLERK  
REC'D



November 14, 2008

Jacqueline Beaudry, Clerk  
City of Ann Arbor  
100 N. Fifth Ave., P.O. Box 8647  
Ann Arbor, MI 48107

***Re: Package Name Changes***

Dear Ms. Beaudry:

I am writing to inform you of changes to two of our current packages. In each case, the name of the package will change, but the price and programming will remain the same.

On January 6, 2009, the current Digital Premier package will be renamed Total Premium. There will be no change to either the price or programming for this package. Total Premium will not be available to new subscriptions. Customers who currently subscribe to this package will continue to receive it until they elect to make a change to their service or are otherwise notified. We will notify our existing customers of this package name change via a message in their monthly billing statements.

Similarly, on January 6, 2009, the current Digital Premier with Sports Entertainment Pack package will be renamed Total Premium with Sports Entertainment Pack. There will be no change to either the price or programming for this package. Total Premium with Sports Entertainment Pack will not be available to new subscriptions. Customers who currently subscribe to this package will continue to receive it until they make a change to their service or are otherwise notified. We will notify our existing customers of this package name change via a message in their monthly billing statements.

If you should have any questions or concerns regarding these service changes, or any matter, please feel free to contact me at 734-254-1888.

Sincerely,

A handwritten signature in black ink, appearing to read "Frederick G. Eaton".

Frederick G. Eaton  
Government Affairs Manager  
Comcast, Michigan Region  
41112 Concept Drive  
Plymouth, MI 48170