

DU ALL CLEANING INC.

13334 W STAR DR, SHELBY TWP, MI 48315

PHONE:586-580-3617, FAX 586-884-6177.

PROJECT NAME: CITY OF ANN ARBOR

ITB#4338

CITY OF ANN ARBOR

PROCUREMENT UNIT

301 E. HURON STREET

ANN ARBOR , MI 48108

**JANITORIAL SERVICES AT MUNICIPAL CENTER, WATER TREATMENT
PLANT, WHEELER SERVICE CENTER, & MULTIPLE PARK LOCATIONS.**

LOCATIONS:

1.MUNICIPAL CENTER

2.911 DISPATCH OFFICES

3.WATER TREATMENT PLANT

4.WHEELER SERVICE CENTER

5.VETERANS MEMORIAL PARK

6.SENIOR CENTER

7.FARMERS MARKET

May 13th 2014

Dear Tom Gibbons,

First of all thank you for the opportunity to bid the Janitorial Services At City of Ann Arbor.

Du All Cleaning Inc , is a full service commercial cleaning company with over 12 years experience and current staff of 178 employees part-time and Full-time.

We specialize in cleaning government facilities, child care centers, and public schools. We currently provide such of services for City of Warren, City of Rochester Hills, City of Pontiac/ Court House, Wayne County, City of Ypsilanti, City of Taylor, Bloomfield Twp Public Library, City of Troy, Waterford Township, City of Wayne, City of Sterling Heights , City of Flint, City of Plymouth as well as many other commercial buildings.

We take pride in our work and always maintain a professional attitude at our job sites. Du All Cleaning Inc, trains all the employees with Spartan Cleaning Chemicals, once they pass their classes they become certified. For more informations see are certificate copy.

Du All Cleaning Inc, does backgroundchecks through Ricco Investigation/ ICHAT. We are confident that if chosen, Du All Cleaning Inc will Provide City of Ann Arbor with exceptional services every time. If choosen for this contract Du All Cleaning Inc would like to have up to 2 weeks notice to start the work. Du All Cleaning Inc, will provide City of Ann Arbor with the following equipmets: Walk behind vacuums, Buffing machines, Auto Scrubber, Burnisher, Wett Vacuums, Mop Buckets, Carrying Cards, ladders, Wett Signs, and all Spartan & Betco cleaning Chemicals. We will purchase all are products from: E&R Industrial, Certified Products. All these firms provide Green sealed products.

After reviewing the proposal we are submitting for the bidding procces and would like to confirm we will honor the bidding price for the full term of the contract.

City of Ann Arbor Facility's will be cleaned within the time specified and our employees will perform the their job duties with satisfactory results.

We have also reviewed the scope of work and here is work plan for City of Ann Arbor.

Municipal Center: 1 full-time Day Porter , 6 Part-time Employees. M-F

Dispatch 911: 1 employee part-time . 7 Days a week.

Water treatment Plant: 2 employees part-time. M-F

Wheeler Service center: 2 employees part-time. M-F

Water Treatment Plant: 2 Employees part-time. M-F

Veterans Memorial Park: 1 Employee part-time .

Senior Center: 1 Employee part-time. 4 days a week.

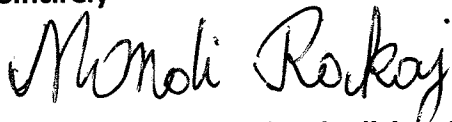
Famers Market: 1 Employee part-time.

We will have 17 Part-time and Full-time Employees working under this contract, 1 full-time Supervisor designated to oversee the operations at City of Ann Arbor. The Supervisor will check the work day and night to make sure nothing is missed. There will be an additional 3 employees on call for any emergency needs.

We have a quality control list in place wich specifies the exact work that needs to be done based on your request wether it is on a daily, weekly, or monthly schedule.

I would like to assure you that we do all we can to find the right people that fit the professional of the City of Ann Arbor. We have a great working relationship with all of our clients and will gladly provide you with references.

Sincerely



Mondi Rakaj . mondi@dualcleaning.com

Director of Operations/ President

Du All Cleaning Inc.

BID FORM

Company: DU ALL CLEANING INC.

PRICING OPTIONS: If you do not check one of the following your bid will be considered FIRM for the entire contract including renewals. (See item B)

- A. () Pricing per location is not subject to increase, but will be subject to reduction. (This will be considered only in case of identical prices offered.)
- B. () The price per location is firm for entire contract period (including renewals).
- C. () The price per location is firm until June 30, 2015 and is then subject to adjustment with maximum allowable increase of _____% each year of the contract including the three (3) one year renewal periods.
- D. (X) The price per location is firm until June 30, 2017 and is then subject to adjustment with maximum allowable increase of 2% for each of the three (3) one year renewal periods.

NOTE: Percentage figure must be shown to obtain consideration under Paragraph C or D above.

A) Cleaning the 911 Dispatch (to be cleaned 7 days a week, including Holidays)

Monthly cost \$ 1092.⁰⁰ times 12 month = \$ 13104.⁰⁰ per year

B) Cleaning of Municipal Center

Monthly cost \$ 12090.⁰⁰ times 12 month = \$ 145080.⁰⁰ per year

C) Cleaning of Water Treatment Plant

Monthly cost \$ 2340.⁰⁰ times 12 month = \$ 28080.⁰⁰ per year

D) Cleaning of Wheeler Service Center, Field Operations and Vehicle Storage Buildings only

Monthly cost \$ 1365.⁰⁰ times 12 month = \$ 16380.⁰⁰ per year

E) Cleaning of Wheeler Service Center, Flee Service building only

Monthly cost \$ 1365.⁰⁰ times 12 month = \$ 16380.⁰⁰ per year

F) Cleaning of Veterans Memorial Park

Monthly cost \$ 780.⁰⁰ times 12 month = \$ 9360.⁰⁰ per year

G) Cleaning the Senior Center (to be cleaned 4 days a week, excluding Holidays)

Monthly cost \$ 585.⁰⁰ times 12 month = \$ 7020.⁰⁰ per year

H) Cleaning Famers Market (Cleaning Schedule changes by Season, see Service Times section)

Monthly cost \$ 1170.⁰⁰ times 12 month = \$ 14040.⁰⁰ per year

Total Cost per year for All Locations \$ 249444.⁰⁰
(Excluding any proposed yearly increases)

Estimated Work Hours: List the total estimated work hours to clean each location per day.
(Example: 2 people working one hour each equals two total work hours)

911 Dispatch 1 persons Times 2 hours per day = Total Cleaning Hours 2 per day

Municipal Center 6 persons Times 5 hours per day = Total Cleaning Hours 31 per day

Water Treatment Plant 2 persons Times 3 hours per day = Total Cleaning Hours 6 per day

Wheeler Service Center 1 persons Times 3.5 hours per day = Total Cleaning Hours 3.5 per day
Field Operations and Vehicle Storage

Wheeler Service Center 1 persons Times 3.5 hours per day = Total Cleaning Hours 3.5 per day
Fleet Services

Veterans Memorial Park 1 persons Times 2 hours per day = Total Cleaning Hours 2 per day

Senior Center 1 persons Times 1.5 hours per day = Total Cleaning Hours 1.5 per day

Farmers Market 1 persons Times 1 hours per day = Total Cleaning Hours 1 per day

The above numbers should be an estimate of the hours need per day to complete all daily task listed in the specifications. This is not a guaranteed staffing level, throughout the year additional staff will be need to complete Weekly, monthly, Quarterly and Semi Annual task.

Signature of Authorized Representative of Bidder

Mondi Rakaj

ATTACHMENT C – VENDOR CONFLICT OF INTEREST DISCLOSURE FORM



Vendor Conflict of Interest Disclosure Form

All vendors interested in conducting business with the City of Ann Arbor must complete and return the Vendor Conflict of Interest Disclosure Form in order to be eligible to be awarded a contract. Please note that all vendors are subject to comply with the City of Ann Arbor's conflict interest policies as stated within the certification section below.

If a vendor has a relationship with a City of Ann Arbor official or employee, an immediate family member of a City of Ann Arbor official or employee, the vendor shall disclose the information required below.

Certification: I hereby certify that to my knowledge, there is no conflict of interest involving the vendor named below:

1. No City official or employee or City employee's immediate family member has an ownership interest in vendor's company or is deriving personal financial gain from this contract.
2. No retired or separated City official or employee who has been retired or separated from the City for less than one (1) year has an ownership interest in vendor's Company.
3. No City employee is contemporaneously employed or prospectively to be employed with the vendor.
4. Vendor hereby declares it has not and will not provide gifts or hospitality of any dollar value or any other gratuities to any City employee or elected official to obtain or maintain a contract.
5. Please note any exceptions below:

Vendor Name	Vendor Phone Number
DUAL CLEANING INC	586-580-3617
Conflict of Interest Disclosure *	
Name of City of Ann Arbor employees, elected officials, or immediate family members with whom there maybe a potential conflict of interest.	() Relationship to employee () Interest in vendor's company () Other

N/A

*Disclosing a potential conflict of interest does not disqualify vendors. In the event vendors do not disclose potential conflicts of interest and they are detected by the City, vendor will be exempt from doing business with the City.

I certify that the information provided is true and correct by my signature below:

Monow Rakaj 05/13/14 MONDI RAKAJ
 Signature of Vendor Authorized Representative Date Printed Name of Vendor Authorized Representative

PROCUREMENT USE ONLY

- Yes, named employee was involved in Bid / Proposal process.
- No, named employee was not involved in procurement process or decision.

CONTRACT COMPLIANCE FORM

Local Office (Only those employees that will do local or on-site work, if applicable)

Name of Company/Organization: **DUALL CLEANING INC** Date Form Completed: **05/13/14**
 Name and Title of Person Completing this Form: **MONDI RAKAT, PRESIDENT**
 Address: **13334 W STAR DR, SHELBY TWP, MI 48315** County: **MACOMB** Phone #: **586-580-3617**
 (Street address) (City) (State) (Zip)
 Fax#: **586-884-6177** Email Address: **MONDI@DUALLCLEANING.COM**
 (Area Code)

Number of Employees
(Report employees in only one category)

Job Categories	Male						Female						TOTAL COLUMNS A-L
	A	B	C	D	E	F	G	H	I	J	K	L	
Exec/Sr. Officials	1												1
Supervisors		1					1						2
Professionals	1	1		2			2	2	1				9
Technicians	1												2
Sales								1					1
Admin. Support					1					1			2
Craftspeople													1
Operatives		1	1										2
Service Workers	2		1				1	2					6
Laborers/Helper		2					1	2					5
Apprentices				1									1
Other													
TOTAL	6	5	2	3	1		5	7	1	1			31
PREVIOUS YEAR TOTAL	3	3	2	1	2		4	5	1	1			22

2/12 Questions about this form? Call 734-794-6500

**CITY OF ANN ARBOR HUMAN RIGHTS OFFICE
CONTRACT COMPLIANCE FORM**

Form #1

Entire Organization Totals for All Locations where applicable

Name of Company/Organization: DUALL CLEANING INC. Date Form Completed: 05/13/14
 Name and Title of Person Completing this Form: MONDI RAKAT PRESIDENT Name of President: MONDI RAKAT
 Address: 13334 W STAR DR SHELBY TWP MI 48315 County: MACOMB Phone #: 586-580-3617
 (Street address) (City) (State) (Zip)
 Fax#: 586-884-6177 Email Address: MONDI@DUALLCLEANING.COM
 (Area Code)

EMPLOYMENT DATA

Job Categories	Number of Employees (Report employees in only one category)													TOTAL COLUMNS A-L	
	Male						Female						TOTAL COLUMNS A-L		
	A	B	C	D	E	F	G	H	I	J	K	L			
Exec/Sr. Officials	2						1	1							4
Supervisors	8	4					2	5		1					20
Professionals	17	19	2	1			18	13		2		1			73
Technicians	2	2					1								5
Sales	4	2					1	2							9
Admin. Support	1	1					1	2							4
Craftspeople		2					1								3
Operatives	5	4					1	3							13
Service Workers	5	2			1		4	2		1					15
Laborers/Helper	14	3					7	4							28
Apprentices	1	1					1								3
Other															
TOTAL	69	40	2	1	1		38	32		4		1			178
PREVIOUS YEAR TOTAL	53	37	1	1	1		33	25		2		1			154

9/03

Questions about this form?

Call (734)794-6500

CITY OF ANN ARBOR HUMAN RIGHTS OFFICE

AFF-2

Form #2

ATTACHMENT B – LIVING WAGE FORMS

City of Ann Arbor
LIVING WAGE ORDINANCE
DECLARATION OF COMPLIANCE

The Ann Arbor Living Wage Ordinance (Section 1:811-1:821 of Chapter 23 of Title I of the Code) requires that employers providing services to the City or recipients of grants for financial assistance (in amounts greater than \$10,000 in a twelve-month period of time) pay their employees who are working on the City project or grant, a minimum level of compensation known as the Living Wage. This wage must be paid to the employees for the length of the contract/project.

Companies employing fewer than 5 persons and non-profits employing fewer than 10 persons are exempt from the Ordinance. If this exemption applies to your firm, please check below:

_____ This **company** is exempt due to the fact that we employ or contract with fewer than 5 individuals.

_____ This **non-profit agency** is exempt due to the fact that we employ or contract with fewer than 10 employees.

The Ordinance requires that all contractors/vendors and/or grantees agree to the following terms:

a) To pay each of its employees performing work on any covered contract or grant with the City, no less than the living wage, which is defined as \$12.70/hour when health care is provided, or no less than \$14.18/hour for those employers that do *not* provide health care. It is understood that the Living Wage will be adjusted each year on April 30, and covered employers will be required to pay the adjusted amount thereafter. The rates stated above include any adjustment for 2014.

b) Please check the boxes below which apply to your workforce:

Employees who are assigned to *any covered* City project or grant will be paid at or above the applicable living wage without health benefits Yes _____ No _____

OR

Employees who are assigned to *any covered* City project or grant will be paid at or above the applicable living wage with health benefits Yes _____ No _____

c) To post a notice approved by the City regarding the Living Wage Ordinance in every work place or other location in which employees or other persons contracting for employment are working.

d) To provide the City payroll records or other documentation as requested; and,

e) To permit access to work sites to City representatives for the purposes of monitoring compliance, investigating complaints or non-compliance.

The undersigned authorized representative hereby obligates the contractor/vendor or grantee to the above stated conditions under penalty of perjury and violation of the Ordinance.

DU ALL CLEANING INC.
Company Name

13334 W. STAR DR.
SHELBY TWP, MI 48315
Address City State Zip

Mondi Rakaj
Signature of Authorized Representative

(586) 580-3617
Phone (area code)

MONDI RAKAJ PRESIDENT
Type or Print Name and Title

MONDIODUALLCLEANING.COM
Email address

05/13/14
Date signed

Questions about this form? Please contact:
Procurement Office City of Ann Arbor
Phone: 734/794-6500

LW-2

DU-ALL

CLEANING INC.

Back Ground

Du-All Cleaning Inc. is a full service cleaning contractor, which has been serving the tri-county area successfully for over 10 years. We considered ourselves to be the problem solvers of our industry. We provide our customers with quality services and full satisfaction. Also we have been successful through these tough times, helping our customers save money, but still maintain their facilities. A key to our growth and success is due to our management's ability to understand the customer's needs. Along with our hard working trained staff that is well equipped for any job allowing us to achieve customer satisfaction.

Du-All Cleaning is here to constantly guarantee what is essential to your workplace, a clean and healthy working environment. Our goal is to exceed your cleaning standards by adjusting our work according to your needs. We work hard not only to create new customers but also keep happy our existing ones by good quality services.

What We Seek to Become

Du-All Cleaning Inc. will be recognized as a preeminent janitorial service leader. We will continue to provide training for our employees' development and advancement in order to achieve total customer satisfaction. Also ongoing assessments to continue quality improvements will result in expanding our company's reputation creating opportunities for growth. Our goal is to be one of the top providers in our industry.

Communication

Du-All Cleaning Inc. believes that an established line of communication with all needed personnel is imperative to be able to guarantee quality, consistency and stability. Therefore communication log books will be placed in your facility. As well we will provide you with contact information for the area supervisor who is available 24/7. These log books will help resolve any concerns that arise immediately. Our staff is to read and date, sign and correct concerns written in log book. These books also help us evaluate our employees and their work.

DU-ALL

CLEANING INC.

Du-All Employee Training

Du-All Cleaning Inc. All of our employees go through 2 weeks (over 60 hours) of classroom training before on the job training starts. Du-All Employee training consists of a wide variety of special areas. We make sure our employees are certified in Cleaning & Training for your facility by one of our several supervisors

Cleaning & safety & Security at the Cadillac building

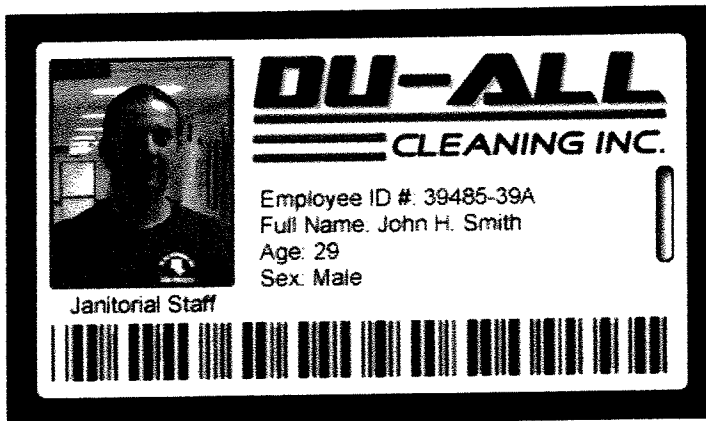
- 1-ON THE JOB SAFETY TRAINING—TEST
 - 2- JOB-EMERGENCY TRAINING——TEST
 - 3-CLEANING TRAINING
 - A-GENERAL JANITORIAL—————TEST
 - B- RESTROOM CLEANING TRAINING——TEST
 - C- HARD FLOOR CLEANING TRAINING—TEST
 - D- CARPET CLEANING TRAINING———TEST
 - E-UPHOLSTERY CLEANING TRAINING—TEST
 - 4- CHEMICAL KNOWLEDGE TRAINING———TEST
 - 5- CLEANING EQUIPMENT TRAINING———TEST
 - 6- SANITIZE & DEODORIZE—————TEST
 - 7- HAZARDOUS MATERIAL TRAINING———TEST
 - 8- CADILLAC BUILDING DAILY CLEANING TASK (ON THE JOB TRAINING)
 - 9- CADILAC BUILDING SECURITY POLICY
- (ON THE JOB TRAINING) 10
CADILAC BUILDING WORKING POLICY (ON THE JOB TRAINING)



13334 West Star Dr , Shelby Twp, Mi 48315
(586) 580-3617 fax (586) 884-6177

Employee Qualifications Requirements

At Du-All Cleaning Inc. our hiring practices are some of the strictest in the industry. We care who puts on that Du-All uniform and represents our company. More importantly, we care who goes into your business! We don't hire every person who applies at our company like some competitors do. We have a list of high priority hurdles they must pass to be employed at Du-All Cleaning, Inc. before they even start the training process.



A. Background Check. This check is not done online, instead we hire a private investigative firm to do a thorough top to bottom background check.

B. Drug screening done by a board of certified doctors. Not a test kit from the drug store, this is to assure that this employee prospect is completely free of drugs.

C. All employees must be uniformed. Employees must wear Du-All uniforms at all times while working. No jeans or ripped clothing.

D. Security badge with picture & employee number along with level of position so our

customers know who is who at all times.

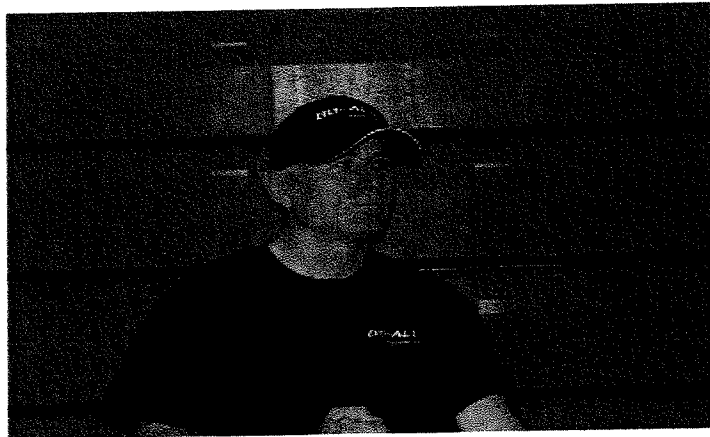
F. All employees must be certified in job safety practices.

G. All employees must be certified in several areas of cleaning and practicing



Du-All Cleaning Inc. Employee Training Program

- 1) We are always looking for experienced workers but each employee will receive the training in the following
 - Customer Service Training
 - Security Training
 - Safety Training
 - Cleaning Techniques for Housekeeping , Restroom, Windows, Floors
 - At Du- All Cleaning Inc. we have in house specialty crews we schedule & are trained for the following
 - 1- Large Floors Strip & Wax
 - 2- Large Carpet Cleaning
 - 3- Emergency flood cleanup (On call 24hrs per day)
 - 4- Window cleaning at High level
 - 5- Air Duct Cleaning
 - Chemical products & training is done through Betco Chemical - Spartan Chemical & In house training
- 2) We also train all our building supervisors in customer service & business communication techniques
- 3) Du-All Cleaning Inc. can do custom employee training for special tasks that may be needed for a unique facility
- 4) Keeping up with the cleaning industry's latest techniques, chemicals & cleaning equipment is a must. We attend trade shows annually & meet with our vendors on a quarterly basis to receive the latest in industry news.
- 5) All uniforms have a logo & trucks are lettered with the Du-All Cleaning Inc. Logo





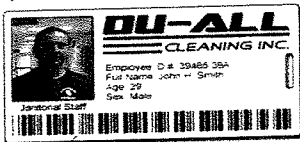
Du-All Cleaning Inc. Employee Staff Security Program

- 1) All employees will wear a professional Du-All Cleaning Inc. uniform while working on the job
- 2) Uniforms will all be professional matching & clean. No jeans, spots or cut off or holes etc.. are allowed
- 3) All employees will have a Criminal Background & Drug check done & be approved for by Du-All for work
- 4) All are Criminal Background checks are done by a private investigator- Ricco Investigation Services of Utica



<http://riccosecurity.com/security-services/background-checks/>

- 5) A copy of employees background & drug screen results can be submitted to customer upon request
- 6) Any applicants of employees that do not pass this background & drug screen will not be employed by Du-All
- 7) A picture security badge with employee name & company name will be worn by all employees on the job



- 8) A Du-All Cleaning Inc. a supervisor will be assigned to each facility we clean & contact info will be available
- 9) Owner & general manager will each conduct monthly unannounced visits to jobsite for quality control
- 10) Employees are not allowed to have visitors at the jobsite at any time
- 11) Employees are never allowed to touch anything on any desks, shelves, countertops etc..
- 12) Mandatory Building security class for each employee before they begin to work- Taught in house.
- 13) Emergency protocol is set up for each building with the customer: Fire, Flood, Robbery, etc..
- 14) Police, Fire Dept., Ambulance & all other emergency contact numbers are given to the staff
- 15) Additional security policies for a certain facility can be implemented at request of that customer



Du-All Cleaning Inc. Chemicals & Supplies

- 1- We at Du-All Cleaning Inc. have access to a large variety of cleaning chemicals & professional training
- 2- We can offer a Green cleaning program upon request from customer to help keep the environment safe
- 3- We not only use Top industry chemicals, we also sell them to other cleaning companies & customers
- 4- All MSDS chemical data sheets are kept on each job site & customer copies are available upon request
- 5- All employees are trained in chemical application & safety
- 6- We can set up our customers on a hand soap program with FREE dispensers & better pricing
- 7- We offer different acrylic floor finishes for different floor types & different amounts of foot traffic
- 8- Du-All offers better cleaning chemicals products & diluted products to save our customer's time & money



At Du-All We Do It All !



Metro Detroit's Finest Janitorial Cleaning Co

***Premium Commercial Janitorial Service**

***Hi-Tech Floor Strip & Recoat**

***Building Maintenance Service**

***Consulting Service**

***On site Training & Supervision**

***Truck Mounted Carpet Cleaning**

***24 hr Flood Restoration Clean up**

***Grounds Service**

***Specialty Environment Cleaning**

***Uniformed & Certified Employees**



Dualcleaning.com



DU-ALL

CLEANING INC.

BUILDING SERVICES

SERVICES OFFERED

At Du-All Cleaning Inc. we offer a variety of building services:

- 1) Janitorial Cleaning
- 2) Painting
- 3) Building Supplies-Fixtures/ hardware/light bulbs/
door matting/-etc...
- 4) Truck mounts carpet cleaning
- 5) Vinyl tile & portable carpet cleaning maintenance
- 6) Free Building Analysis
- 7) Parking lot sweeping
- 8) Air Duct Cleaning
- 9) Wall Washing
- 10) Snow Removal
- 11) Window washing
- 12) Landscaping & Lawn maintenance
- 13) Cleaning supplies ----Paper products/ Plastic liners/
chemicals/etc...
- 14) Building maintenance -H-Vac-plumbing-electric
hardware (contracted)
- 15) 24 hr/365-day Emergency Services/ spill-flood-fire-chemical-etc...

We have many other services not listed & can customize a service for a specific market.

AREA SERVICING

We service most of all of Michigan & parts of Ohio
With over 200 employees & fleets of trucks & equipment
at our disposal. Our management staff is ready to service
your company's needs.

WWW.DUALLCLEANINGINC.COM



Corporate Headquarters
13334 West Star Dr, Shelby Twp, Mi 48315
Office (586) 580-3617. Direct (586)709-9517. fax (586) 884-6177.

REFERENCES:

1. CITY OF WARREN

5460 ARDEN AVE

WARREN, MI 48392 Buildings sq ft 2550000

CONTACT PERSON: JOHN GRASSI / SUPERINTENDENT

PHONE NUMBER: (586)268-8400

Email : jgrassi@cityofwarren.org

Du All Cleaning Inc , has been providing Janitorial Services for City of Warren since November 1st 2011 and still current until October 31st 2016. Currently we clean in there 9 Facilities, 4 Library Branches, Warren Public Library Main Branch, Miller Library, Burnette Branch Library, Busch branch Library, Warren Community Center, Owen Jax Recreation Center, Fitz Recreation Center, Warren Communication Dept, Warren Transportation Garage, Waster Water Treatment Plant Facility's.

2. 50th DISTRICT COURT

70 NORTH SAGINAW

PONTIAC, MI 48323 BUILDING sq ft 35000

CONTACT PERSON: LYNNETE WARD / COURT ADMINISTRATOR

PHONE NUMBER : (248)-758-3815

Email : lward@pontiac.mi.us

Du All Cleaning Inc, has been providing Janitorial Services in the 50th District Court since January 5th 2009 and still current with them. Are company provides day porter services in there and night shift. Du All Cleaning Inc Provides all paper supplies , hand soap, trash liners, cleaning Chemicals ect for 50th District Court.

3.CITY OF TAYLOR

23555 GOODDARD RD

TAYLOR , MI 48180 129000 sqft

CONTACT PERSON: GUIDO ULIN/ FACILITIES MANAGEMENT

PHONE NUMBER: (313)363-0100

Email : gulin@ci.taylor.mi.us

Du All Cleaning Inc, has been providing Janitorial Services for City of Taylor since December 3rd 2012 and still current with them. Currently we clean for them : City Hall 40000sq.ft, Police Department 43000 sq.ft, DPW 18000 sq.ft , 23rd District Court 28000 sq.ft.

Du All Cleaning Inc, provides for City of Taylor all paper products, cleaning supplies , hand soap ect.

4.CITY OF ROCHESTER HILLS

1000 ROCHESTER HILLS DR

ROCHESTER HILLS, MI 48309 112000 sq.ft

CONTACT PERSON : BRYAN BARNETT / MAYOR/ CITY ADMINISTRATOR

PHONE NUMBER : (248)656-4600

EMAIL : bbarnett@cityofrochesterhills.org

Du All Cleaning Inc, has been providing Janitorial Services for City of Rochester Hills since August 18th 2012. Currently we clean for them : City Hall 69000 sq.ft, Department of Public Services 20000 sq.ft, Van Hoosen Museum 15000 sq.ft, Fire Station Headquarters, 8000 sq.ft.

Du All Cleaning Inc provides for them 2 Day Porters full-time , 1 Day Porter part-time, and 4 part-time night Janitors.

5.CITY OF PLYMOUTH

201 SOUTH MAIN STREET

PLYMOUTH, MI 48170 15500 sq.ft

CONTACT PERSON: TOM ALEXADRIS / FACILITIES AND IT

PHONE NUMBER : (734)453-1234 EXT 401

EMAIL: aalexandris@ci.plymouth.mi.us

Du All Cleaning Inc, has been providing Janitorial services for City of Plymouth since July 1st 2012 and still current. Currently we clean for them: City Hall, Police Department, Fire Station 1.

6.CITY OF WAYNE

3355 SOUTH WAYNE RD

WAYNE, MI 48184 25000 sq.ft

CONTACT PERSON: DAN HAMANN / ASST DIRECTOR

PHONE NUMBER: (734)721-8600

EMAIL : dhamann@ci.wayne.mi.us

Du ALL Cleaning Inc, has been providing Janitorial Services for City of Wayne since July 1st 2013 and still current with them. Currently we clean for them: City Hall, 29th District Court, DPW, Engineering Building. Museum.

8.CITY OF YPSILANTI

1 S HURON STREET

YPSILANTI, MI 48197 36000 sq.ft

CONTACT PERSON : STAN KIRTON / DIRECTOR OF DPW.

PHONE NUMBER: (734)483-1421

EMAIL: skirton@cityofypsilanti.com

Du All Cleaning Inc, has been providing Janitorial Services since September 1st 2009. Currently we clean for them: City Hall, Police Station, Community Center, Department of Public Works.

Du All Cleaning Inc. Equipment List from Tornado Corporation for

32----- CV 30 Vacuums 3-Stage Filtration, including a HEPA cartridge filter Ease of service Ergonomic design ,Innovative features , Quiet operation

12- Floorkeepers 20 inch floor scrubber Certain units feature a traction drive Best in class 1hp/200 rpm brush drive motor , 3 stage vacuum motor , 13 gallon recovery tank , Appropriate for commercial and healthcare applications as well as detail cleaning projects in industrial facilities

6- Marathon 2000 Automatic carpet extractor ,Quick fill tanks , Simple to use operator interface Easy to access mechanic , High-performance carpet extraction , 20-gallon, self-propelled, forward-operation unit

4- Electric Floor sweepers SWB 26/8 Fast, efficient sweeping for hard and soft floors

16- Air movers Windshear Storm The Windshear Storm is perfect for drying: Carpets, Rugs, Hard floors General air circulation , Paint, Draperies ,Upholstery ,And more

8-Marathon Carpet Rinser Upright Extractors Dual, 2-stage vacuum motors provide superior solution recovery for carpets that dry faster Three pumps available in 100 p.s.i. without heat, 50-200 p.s.i. (adjustable) with heat and 50-400 p.s.i. (adjustable) with Perfect Heat for maximum cfm and increased cleaning flexibility Simple to fill port can be filled by bucket or hose Compact size for simple transport and maneuverability 20' no-tangle, integrated hose that combines both the vacuum and solution lines into on Large "stair climbing" wheels and front mounted carrying handle to maneuver up and down stairs

6-BD 26 Riding Scrubbers Maintain and renew hard floor surfaces faster than ever before. Tornado's BD 26 Ride-on Automatic Scrubber increases cleaning productivity in areas

where walk-behind scrubbers were used in the past, thanks to its compact footprint and great maneuverability. The BD 26 is the perfect unit for supermarkets, schools, health care, warehouses, and more. Operating at an incredibly low 69 dB the unit is also perfect for daytime cleaning needs.

11-KaiVac 1750 No-Touch Cleaning® System The KaiVac 1750 combines high capacity, high power, and compact size with an attractive price to deliver exceptional value. Plus, the system features a removable "black box" engine compartment for rapid repair and exchange. Well-built and reliable, the powerful 3-stage vacuum motors in our No-Touch Cleaning systems efficiently remove all soils, bacteria and cleaning solution, leaving floors clean, dry, free from bio-contaminants and ready for immediate use. This high-pressure spray effortlessly washes away soils, bacteria and other bio-pollution that other cleaning methods leave behind - leaving fixtures, floors and walls sparkling clean.

STATE OF MICHIGAN



District Court-50th Judicial District

**70 North Saginaw St., Pontiac, Michigan 48342
(248) 758-3800**

**Lynette Ward
Court Administrator**

**Honorable Cynthia Thomas Walker, Chief Judge
Honorable Preston G. Thomas, Chief Judge Pro Tempore
Honorable Michael C. Martinez, District Judge
Honorable Ronda Fowlkes Gross, District Judge**

April 14, 2014

To Whom It May Concern:

Du-All Cleaning, Inc. has been this Court's janitorial company since January 2009. They have set a high standard of performance and have maintained it over the years. Their uniformed staff is pleasant and constantly working throughout the day. Our courthouse is always clean. It is a pleasure doing business with Du-All Cleaning Inc. We find they also do work other than janitorial, including, but not limited to, carpet cleaning, landscaping, sandblasting, and other various tasks.

I do not hesitate in recommending Du-All Cleaning Inc. Should you have any questions, please do not hesitate to contact my office at (248) 758-3815.

Sincerely,

A handwritten signature in cursive script that reads "Lynette M. Ward".

Lynette M. Ward
Court Administrator
50th District Court



PARKS AND RECREATION

5460 ARDEN
WARREN, MI 48092
(586) 268-8400
www.cityofwarren.org

May 12, 2014


To Whom it may concern:

Du All Cleaning has been cleaning the City of Warren Parks and Recreation buildings since November, 2011. They have been cleaning the Warren Community Center, Owen Jax Recreation Center and the Fitzgerald Recreation Center. The total square footage of these buildings totals 180,000 sq. ft. Du All has been doing a good job keeping our buildings clean and in order. The owner of the company is very attentive to our needs and handles any situations that may arise in a timely fashion.

I would recommend them to handle any cleaning needs that you have.

If you have any questions, feel free to give me a call at (586) 258-2041.

Sincerely,


John P. Grassi
Recreation Superintendent



CITY OF FLINT

INFRASTRUCTURE AND DEVELOPMENT

Dayne Walling
Mayor

Darnell Earley
Emergency Manager

Howard Croft
Director

April 23, 2014

To Whom It May Concern:

Du All Cleaning, Inc. has been cleaning numerous buildings for the City of Flint since July, 2012. They have been responsible for cleaning the municipal center, police department, fire department, 911, Fleet garage, as well as various senior centers. All the buildings combined equal 272,000 sq. ft. We have been very happy with their work. Any issues that have come up have been promptly addressed to our satisfaction.

The Du All Cleaning crews show up on time every day and are very reliable. They are also open to any suggestions we may give. They are pleasant and courteous, and deal well with both residents and city employees.

I do not hesitate to recommend Du-All Cleaning, Inc. If you have any questions, feel free to give me a call at 810 766-7135.

Sincerely,

A handwritten signature in black ink, appearing to be "H. Croft", written over a horizontal line.

Howard Croft
Director of Infrastructure

RICK SOLLARS
Mayor

CYNTHIA A. BOWER
City Clerk

EDWARD L. BOURASSA
Treasurer

City of Taylor

23555 GODDARD ROAD
TAYLOR, MICHIGAN 48180

PHONE: (734) 287-6550 (Menu) - FAX: (734) 374-1343
www.cityoftaylor.com

CITY COUNCIL

LINDA PARKER-CRAIG
Chairwoman

ANGELA CROFT
Chairwoman Pro-Tem

DANIEL A. BZURA

ALEX GARZA

CHARLES JOHNSON

LINDA M. ROBERTS

TIMOTHY WOOLLEY

April 25, 2014

To Whom It May Concern:

Du All Cleaning, Inc. has been providing a high standard of janitorial services to our City Hall, Courthouse, Fire Department and Police Department for the past four years.

The uniformed staff is friendly, professional, and reliable and work well with both residents and employees of our buildings. They are always considerate in entering our offices during meetings to ensure that their janitorial performances will not disrupt the meeting in progress. And often times, when needed, they will return to make sure that they have completed all tasks before moving on to another building.

I highly recommend Du All Cleaning, Inc. and am confident that your janitorial and custodial needs will be met when working with them.

Sincerely,



Mayor Rick Sollars,
City Of Taylor



innovative *by* nature

Bryan K. Barnett
Mayor

April 21, 2014

City Council

Stephanie Morita
District 1

Adam Kochenderfer
District 2

Greg Hooper
District 3

Thomas W. Wiggins
District 4

Kevin S. Brown
At-Large

Mark A. Tisdell
At-Large

Michael Webber
At-Large

To Whom It May Concern:

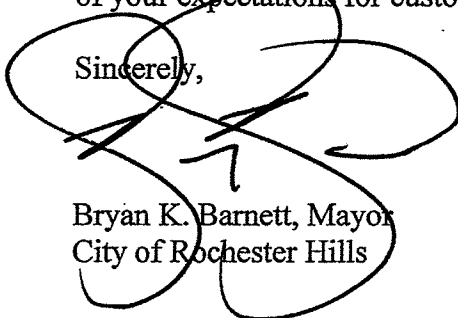
Du All Cleaning, Inc. has provided janitorial services for the City of Rochester Hills since August 2012. They currently clean our City Hall, Department of Public Services, Museum, and Fire Department Headquarters.

During their time here, they have established and maintained the high standard of performance and professionalism that the City of Rochester Hills requires. We also experience ease in dealing with the company through their exceptional management and professional staff.

The uniformed staff, which we see daily in our buildings, is pleasant, professional, and available for work throughout the day and evening.

I highly recommend Du All Cleaning, Inc. and can confidently assure you that all of your expectations for custodial and janitorial services will be met.

Sincerely,



Bryan K. Barnett, Mayor
City of Rochester Hills



CREATIVE CHILD

Infants • Toddlers • Pre-School

To Whom It May Concern:

This letter is in reference to Du-All Cleaning. I have been very pleased since hiring them over a year ago. As a large daycare center, the daily wear and tear is very hard to keep up with. Many services attempted it and were unable to do a quality job. Mondy and his team were impressive right from the start. They gave me a timely and fair quote and had several strong references who assured me that I would be very happy. They have been ultra reliable, friendly, and absolutely professional in every way. I would highly recommend them to anyone who asks, and I can confidently assure you that all your needs will be met.

Sincerely,

Brandon Bilski

Brandon Bilski
Owner
Creative Child

May 5, 2014

ADDENDUM NO. 1

TO ITB # 4338
JANITORIAL SERVICES AT MUNICIPAL CENTER,
WATER TREATMENT PLANT, WHEELER SERVICE CENTER,
& MULTIPLE PARK LOCATIONS

The following additions shall be made to the Bid Document for the Janitorial Services for multiple facilities of the City of Ann Arbor as listed in ITB # 4338

The information contained herein shall take precedence over the original document and all previous addenda, and is appended thereto. **This Addendum includes 2 pages.**

The bidder is to acknowledge receipt of this Addendum No. 1 on P-1 of the Bid Documents prior to submitting its proposal.

Changes in the Bid Document which are outlined below are additions to the bid document and are informational proposes only.

Item # 1: Add Attachment – D. Estimated Square Footage for each service location. Amounts listed are estimates only and not a guaranty, Bidders must develop their own work load calculations based on Pre-Bid walk thru.

Item # 2: Add Attachment – E. 2014 Holiday Calendar is a list of holiday that most City facilities are closed. Some locations including the 911 Dispatch and Water Treatment Plant do not close and will require cleaning on the schedule listed in the Bid Document including holidays.

ATTACHMENT - D

Numbers provided are an estimation ONLY

Prospective bidders shall make their own determination of work load during Walk Thru following Pre-bid meeting

Municipal Center	Approximant Square Footage
<u>Larcom bldg.</u>	
Basement	12,670
1st Floor	16,000
2nd Floor	9,540
3rd Floor	8,540
4th Floor	8,990
5th Floor	9,300
6th Floor	9,630
<u>Justice Center</u>	
1st Floor	9,430
2nd Floor	17,200
3rd Floor	19,780
4th Floor	21,156
5th Floor	21,156
111 N Fifth Ave (Fire Station 1)	
911 Dispatch Area	1,500
Water Treatment Plant	
1st Floor	3,542
2nd Floor	11,760
3rd Floor	1,400
4th Floor	1,635
Stairs & Hallways	2,000
Wheeler Service Center	
Fleet Bldg.	4,340
Field Ops Bldg.	15,040
Vehicle Storage	1,950
Senior Center	
1st Floor	2,260
2nd Floor	425
Farmers Market	
2 Bath Rooms	240
Veterans' Memorial Park	
Bathroom/Locker Rooms	2830
Lobby	1500

ATTACHMENT - E

**City of Ann Arbor
2014 Holidays - City Hall Closed***

2014 New Year's Day Observed	Wednesday	January 1, 2014
Birthday of Martin Luther King, Jr.	Monday	January 20, 2014
Presidents' Day	Monday	February 17, 2014
Good Friday (12N/5PM)	Friday	April 18, 2014
Memorial Day	Monday	May 26, 2014
Independence Day	Friday	July 4, 2014
Labor Day	Monday	September 1, 2014
Veterans Day	Tuesday	November 11, 2014
Thanksgiving Day Holidays	Thurs/Friday	November 27/28, 2014
Christmas Eve Observed (12N/5PM)	Wednesday	December 24, 2014
Christmas Day Observed	Thursday	December 25, 2014
New Year's Eve Observed (12N/5PM)	Wednesday	December 31, 2014
2014 New Year's Day Observed	Thursday	January 1, 2015

*While some labor contracts provide for holidays which may differ from this list, these are the only days when City Hall and other facilities on a Monday through Friday operation schedule are closed.

May 13, 2014

ADDENDUM NO. 2

TO ITB # 4338
JANITORIAL SERVICES AT MUNICIPAL CENTER,
WATER TREATMENT PLANT, WHEELER SERVICE CENTER,
& MULTIPLE PARK LOCATIONS

The following additions shall be made to the Bid Document for the Janitorial Services for multiple facilities of the City of Ann Arbor as listed in ITB # 4338

The information contained herein shall take precedence over the original document and all previous addenda, and is appended thereto. **This Addendum includes 1 pages.**

The bidder is to acknowledge receipt of this Addendum No. 2 on P-1 of the Bid Documents prior to submitting its proposal.

The following are clarifications to questioned during the mandatory Pre-Bid conference held Monday, May 12, 2014 at 1:00 pm. Bids will only be accepted from vendors that attended this meeting. (See attached sign-In Sheet)

Question # 1: If a vendor submits a bid with the required Bid Bond and then is unable to attain the Performance Bond or the Labor and Material Bond, would the Bid bond be returned to them?

Answer: No, the purpose of the Bid Bond is to assure the City that if a Vendor is selected for award they will be able to meet all the requirements of the contract. If the vendor that is selected for award is unable to meet the requirements of the contract for any reason then their Bid Bond will be forfeited.

Question # 2: Does just the company supervisor need to be approved by the City's background check?

Answer: No, the supervisor and all employees must submit the required information including a photo ID for a background check and be approved by the City before they will be allowed to work in any Security areas.

Question # 3: How many days per week is Veterans Memorial Park to be cleaned?

Answer: Veterans Memorial Park is to be cleaned 5 days per week on the schedule listed in the ITB.

Sign-In Sheet

City of Ann Arbor: Public Services
Contact: Dennis Lynn Crum
Phone: Cell 734-323-4158
Email dlcrum@a2gov.org

(Please Print)

Company Name: ANGEL CLEANING COMPANY
Address: 2443 DRAPER AVE
City/State/Zip YPSILANTI MI 48197
Representative or
Contact: FESTIME PRENCI
Phone: Office 248-238-6556
Fax 734-961-7678
Cell 248-238-6556
Email angelcompanycleaning@gmail.com

Company Name: RNA FACILITIES MANAGEMENT
Address: 4722 S STATE ST
City/State/Zip ANN ARBOR MI 48108
Representative or
Contact: RAMI AL-ZOUBI
Phone: Office 877-762-7511
Fax 734-434-4300
Cell 734-845-6272
Email alzoubi@rnafacilitiesmanagement.com

Company Name: Premium Janitorial/Midwest
Address: 3704 Trade Center Drive
City/State/Zip Ann Arbor, MI 48108
Representative or
Contact: LINDA JOHNSON
Phone: Office 734.222.5902 x 370
Fax 734.222.5904
Cell 734.905.4400
Email Linda@midwestjms.com

Company Name: Monda Cleaning
Address: 38513 Shoemaker Dr
City/State/Zip: Westland MI 48186
Representative or Contact: Jimmy Beland
Phone: Office 734 331 3925
Fax 734-331-3925
Cell 734 658 2986
Email Jimmy.Beland@mondacleaning.com

This Vendor came and signed in only. They did not stay or attend the meeting and are therefore DISQUALIFIED

Company Name: KRISTEL GROUP
Address: 136 S. ROCHESTER RD.
City/State/Zip: CLAWSON, MI 48017
Representative or Contact: JOHN TRACE
Phone: Office 248-850-8850 x104
Fax 248-556-5306
Cell 248-930-7376
Email john@kristelgroup.com

Company Name: Hi-Tec Building Services
Address: 6578 Roger Dr.
City/State/Zip: Jenison MI 49426
Representative or Contact: Brian Hogan
Phone: Office 616-662-1623
Fax 616-355-5414
Cell 616-437-3234
Email bhogan@hi-tec-services.com

Company Name: Drive Facility Solutions
Address: 2533 World Gateway Office
City/State/Zip: 48242
Representative or Contact: Deanna Slater
Phone: Office 734-955-9105
Fax 734-955-9110
Cell 734-552-6785
Email d.slater@dfscompany.com

Company Name: tony's Cleaning Inc
Address: 54800 Pelican Lane
City/State/Zip: Shelby Twp
Representative or Contact: EDUARD RAKAJ
Phone: Office (584) 246-8502
Fax 722-7215
Cell _____
Email e.tonyscleaning@yahoo.com

Company Name: L.S. CLEANING INC.
Address: 5125 LIBAL PL
City/State/Zip: WAYNE MI 48184
Representative or Contact: LEBION SAKEMBI
Phone: Office 248-819-6935
Fax 9
Cell 248-819-6935
Email Ledishkambi@gmail.com

Company Name: DUAL Cleaning INC
Address: 1000 John R. Rd. Suite 114
City/State/Zip: TROY, MI 48063
Representative or Contact: Terrill Weatherspoon
Phone: Office 586 709 9517
Fax 586 709 9517 5666573
Cell 586 709 9517
Email mond1@dualcleaninginc.com

Company Name: _____
Address: _____
City/State/Zip: _____
Representative or Contact: _____
Phone: Office _____
Fax _____
Cell _____
Email _____

acceptance of the Bid.

If this Bid is accepted by the City and the Bidder fails to contract and furnish the required Bonds and insurance documentation within 10 days after being notified of the acceptance of this Bid, then the Bidder shall be considered to have abandoned the Contract and the certified check or Bid Bond accompanying this Bid shall become due and payable to the City.

If the Bidder enters into the Contract in accordance with this Bid, or if this Bid is rejected, then the accompanying check or Bid Bond shall be returned to the Bidder.

In submitting this Bid, it is understood that the right is reserved by the City to accept any Bid, to reject any or all Bids, to waive irregularities and/or informalities in any Bid, and to make the award in any manner the City believes to be in its best interest.

SIGNED THIS 13TH DAY OF MAY, 2014.

DU ALL CLEANING INC.

Bidder's Name

13334 W STAR DR

Official Address

586-580-3617

Telephone Number

SHELBY TWP, MI 48315

Mondi Rakaj

Authorized Signature of Bidder

MONDI RAKAJ

(Print Name of Signer Above)

LEGAL STATUS OF BIDDER

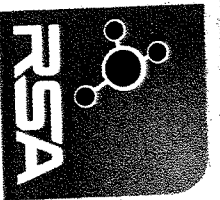
(The Bidder shall fill out the appropriate form and strike out the other two.)

Bidder declares that it is:

- A corporation organized and doing business under the laws of the state of MICHIGAN, for whom MONN RAKAJ bearing the office title of PRESIDENT whose signature is affixed to this bid, is authorized to execute contracts on behalf of Bidder.*

*If not incorporated in Michigan, please attach the corporation's Certificate of Authority

- A limited liability company doing business under the laws of the state of _____, whom _____ bearing the title of _____ whose signature is affixed to this bid, is authorized to execute contract on behalf of the LLC.
- A partnership organized under the laws of the state of _____ and filed with the county of _____, whose members are (attach list including street and mailing address for each.)
- An individual, whose signature with address, is affixed to this bid.



Restoration Sciences
ACADEMY

Certificate of Completion

MONDI RAKAT

Has successfully completed the

RESTORATIVE DRYING 101

COURSE




Signature of Instructor

February 27, 2014
Date


Bill Bruders, President



24 HOUR FLOOD EMERGENCY CONTACT

Office: 586-580-3617

Fax: 586-884-6177

Mondi Rakaj
586-709-9517

Joseph DiMercurio
586-996-6001

PRIMARY INSURANCE

AGENCY GROUP LLC

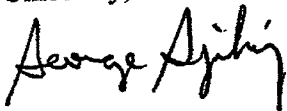
4-1-14

Re: Du All Cleaning Inc

To Whom It May Concern:

Please be advised that Du All Cleaning Inc has been insured with our agency in regards to all their insurance needs since 2007, we are capable of providing any insurance products required for any job they are attempting to secure. If there are any questions feel free to contact our agency.

Sincerely,



George Gjokaj
Agency Owner



Certificate of Recognition

This certifies that

Mondi Rakaj

participated in the in-service clinic held by

Dennis Brennan
Regional Manager

and

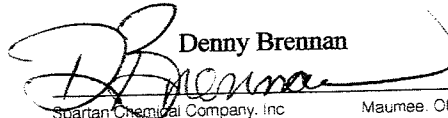
Spartan Chemical Company, Inc.

On the 6th day of May, 2009

concerning
Function of Chemical Cleaners
Life Cycle of Hard Floors

*and is dedicated to the principles of professionalism
in this industry.*


Michigan Maintenance
Authorized Spartan Distributor


Denny Brennan
Spartan Chemical Company, Inc. Maumee, Ohio