



CITY OF ANN ARBOR
CITY CLERK
REC'D

2009 MAR 12 AM 9:45

March 9, 2009

Jacqueline Beaudry, Clerk
City of Ann Arbor
100 N. Fifth Ave., P.O. Box 8647
Ann Arbor, MI 48107

Dear Ms. Beaudry:

As part of Comcast's continuing effort to keep you informed of changes impacting our customers in your community, I am pleased to inform you of a decrease in the prices for three of our triple play bundle packages and the introduction of a new service offering. Comcast is providing notice of these changes directly to our customers through messages on their monthly billing statements.

Effective February 12, 2009, the standard prices for our High Definition Triple Play bundles decreased. The standard price for the HD Starter bundle decreased from \$134.99 to \$129.99 per month. The standard price for the HD Plus bundle decreased from \$169.99 to \$159.99 per month. Finally, the HD Premier bundle monthly price decreased from \$209.99 to \$199.99. Customers do not need to take any action since they are automatically transitioned to the appropriate lower price based on the bundle package that they previously chose.

We also introduced a new service offering in your community. Effective February 12, 2009, the Value Plus Triple Play bundle is available. This bundle includes the following: Digital Starter video service, On Demand, one digital cable box and remote, Comcast High-Speed Internet Performance Service with PowerBoost®, Comcast Digital Voice Local with More®. The standard price for this bundle is \$114.99 per month.

Additionally, Music Choice will introduce a new channel line-up on Comcast Digital Cable. Most channels will move to new locations, some will change names and some will be replaced by more popular listening options. Please see the attached customer notice for more details.

Should residents contact you with questions regarding these changes, please do not hesitate to direct them to our toll free customer service number: 1-800-COMCAST. Our Customer Account Executives are available 24 hours a day, 7 days a week to answer any questions they may have regarding Comcast products, services and prices. If you have any questions about this or any other issue, please feel free to contact me directly at 734-254-1888.

Sincerely,

Frederick G. Eaton
Government Affairs Manager
Comcast, Michigan Region
41112 Concept Drive
Plymouth, MI 48170

What you want to hear, When you want to hear it.

On April 15th, 2009, Music Choice® will introduce a new and improved lineup on Comcast Digital Cable. Most channels will move to new locations, some will change names and some will be replaced by more popular listening options. The new Music Choice lineup will include a total of 46 channels.

Ch	Name	Ch	Name	Ch	Name
401	Hit List	417	Classic Alternative	433	Sounds of the Season
402	Hip-Hop & R&B	418	Adult Alternative	434	Soundscapes
403	MC MixTape	419	Soft Rock	435	Smooth Jazz
404	Dance/Electronica	420	Pop Hits	436	Jazz
405	Rap	421	90's	437	Blues
406	Hip-Hop Classics	422	80's	438	Singers & Swing
407	Throwback Jamz	423	70's	439	Easy Listening
408	R&B Classics	424	Solid Gold Oldies	440	Classical Masterpieces
409	R&B Soul	425	Party Favorites	441	Light Classical
410	Gospel	426	Stage & Screen	442	Musica Urbana
411	Reggae	427	Kidz Only!	443	Pop Latino
412	Classic Rock	428	Toddler Tunes	444	Tropicales
413	Retro Rock	429	Today's Country	445	Mexicana
414	Rock	430	True Country	446	Romances
415	Metal	431	Classic Country		
416	Alternative	432	Contemporary Christian		

For more information visit <http://www.musicchoice.com/channelchange>

Get Music Choice with Comcast Digital Cable!

Call 1.800.COMCAST today!

Comcast.

A CableCard or a digital converter from Comcast is required to view these channels. Not all programming and services available in all areas. Programming subject to change. Certain services are available separately or as a part of other levels of service at regular service rates. Limited Basic Service (or as applicable, the lowest level of service) is required to receive other levels of service. Service is subject to terms and conditions of Comcast Cable Subscriber Agreement. Other restrictions may apply. Comcast © 2009.



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March 10, 2009

Jacqueline Beaudry, Clerk
City of Ann Arbor
100 N. Fifth Ave., P.O. Box 8647
Ann Arbor, MI 48107

Dear Ms. Beaudry:

As part of Comcast's commitment to keep you informed about important developments that affect our customers in your community, I am writing to notify additions and changes to the channel lineup in Ann Arbor. Customers will be notified in advance of these additions and changes by newspaper notice.

Effective April 1, 2009, we are pleased to announce the addition of Major League Baseball (MLB) HD, channel 258 to Digital Classic service.

Effective April 2, 2009 we are pleased to announce the addition of WGTE Family to Limited Basic channel 245, WGTE Create to Limited Basic channel 246 and WGTE HD to Limited Basic Channel 244.

Also effective April 10, 2009, WUDT-CA (Univision) will move from channel 25 to Limited Basic channel 98 and will require a digital receiver or compatible digital equipment. WGTE (PBS) will be replaced by WGTE-DTSD (PBS) on channel 12 and will require a digital receiver or compatible digital equipment. Daystar will move from Digital Classic channel 188 to Digital Starter channel 188.

Additionally, ReelzChannel, channel 161, Lifetime Movie Network, channel 119, and Lifetime Movie Network HD, channel 221, will no longer be available with Business Class TV Digital Basic Plus or Digital Deluxe.

In addition to the appropriate subscription service, a digital receiver or CableCARD-equipped device will be required to view these channels. To receive HD channels, an HD television and HDTV equipment will be required.

Please direct any customer calls about Comcast products, services and prices to 1-888-COMCAST. Our Customer Account Executives are available 24 hours a day, 7 days a week. As always, feel free to contact me directly at 734-254-1888 with any questions you may have.

Sincerely,

Frederick G. Eaton
Government Affairs Manager
Comcast, Michigan Region
41112 Concept Drive
Plymouth, MI 48170