



ANN ARBOR

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November 15, 2007

Jacqueline Beaudry, Clerk
City of Ann Arbor
100 N. Fifth Ave., P.O. Box 8647
Ann Arbor, MI 48107

Dear Ms. Beaudry:

At Comcast, we are committed to making public, education and government (PEG) programming readily available to all of our customers. By January 15, 2008, Comcast will deliver PEG programming in a high quality digital format and place these channels in consecutive channel positions largely uniform across the state. Customers will be notified of these channel changes beginning November 15, 2007 by a bill insert, a copy of which is enclosed, reflecting the transition of the current PEG channel to its new channel position.

Comcast will continue to offer PEG channels on our basic tier; however, we will deliver these channels in a digital format. Comcast is offering a special promotion of a free converter box to analog customers. Customers who use CableCard or have a QAM TV set will not need the additional digital converter box to receive these channels.

To support these efforts and reinforce the importance of this programming, Comcast plans to partner with our communities in a public service announcement (PSA) campaign that will create awareness of the value of community programming and inform customers of the new channel locations. Comcast will simultaneously consolidate existing Comcast-created Local Origination (LO) channels to a single digital LO channel, bolstering the image and value of the Comcast Community Network statewide.

Comcast recognizes the investments communities have made in their PEG programming offering, so in addition to the PSA campaign, Comcast will provide conversion at no cost and continue to maintain existing free transmission lines of PEG channels. Comcast will continue to partner with communities to ensure there is a smooth transition.

If you have any questions, please feel free to call me at 734-254-1888.

Sincerely,

Frederick G. Eaton
Government Affairs Manager
Comcast, Midwest Region
41112 Concept Drive
Plymouth, MI 48170

At Comcast, we are committed to offering superior community programming to our subscribers. Therefore we are pleased to announce that Comcast is now able to provide public, education and government (PEG) programming in a high-quality digital format on consistent channels in uniform locations statewide.

To deliver these benefits to you, all PEG programming will be transitioned to a digital format by January 15, 2008.

Basic Cable Customers:

As noted above, the PEG channels will be delivered digitally on the Basic service level for all subscribers by January 15, 2008. Current Basic and Preferred Basic customers can continue to receive PEG programming by acquiring a digital converter, digital service or compatible equipment. For more information on how to continue receiving PEG programming, call 1-877-824-2984. We'll provide information on the easiest way for you to view these channels on your service.

Digital Cable Customers:

At the bottom of this letter, you will find a list of channel changes that will be effective January 15, 2008. These channels will provide convenient access to local information of interest.

Stay Connected to Community Programming:

In addition to the benefit of viewing PEG programming in digital-quality, customers will enjoy greater viewing flexibility. For example, customers enjoying the advantages of a Comcast Digital Video Recorder (DVR) will be able to record PEG programming so they never miss a city council meeting, school program or community event.

If you have any questions about the upcoming channel changes, please feel free to call 1-877-824-2984.

Channel Name	Current Channel	New Channel (by Jan. 15)
CTN Educational Access	18	902
CTN Municipal Access	16	911
CTN City TV	19	912
Public Access	17	916

Certain services are available separately or as a part of other levels of service. A converter/remote control is required to receive Digital Cable. Fees apply to DVR subscription. Services are subject to the terms and conditions of applicable Comcast subscriber agreements. Call Comcast for service details and restrictions. © Comcast Cable Communications, LLC. All rights reserved.

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