

CITY OF ANN ARBOR. CITY CLERK CEC'D

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December 20, 2011

Jacqueline Beaudry, Clerk City of Ann Arbor 100 N. Fifth Ave., P.O. Box 8647 Ann Arbor, MI 48107

Dear Ms. Beaudry:

As part of Comcast's commitment to keep you informed about important developments that affect our customers in your community, I am writing to notify you of some changes to our channel lineup. Customers are being notified of these changes via bill message.

Effective February 21, 2012, the following channels will no longer be available: Bridges TV ch. 687 on Digital Preferred and TMC Xtra HD ch. 286 on Premium HD.

Effective March 7, 2012, CBET Ch. 99 on Limited Basic will now require Comcast digital equipment to view. CBET HD Ch. 999 will be added to Limited Basic HD and the HD Technology Fee and a HD converter or CableCARD-equipped HD device is required to view this channel.

Also, pursuant to P.A. 480 of 2006, Section 9 (4), Comcast Cable's local operating entity hereby reports that Comcast does not deny access to services to any group of potential residential subscribers because of the race or income of the residents in the local area. A similar report has been filed with the Michigan Public Service Commission.

As always, feel free to contact me directly at 734-254-1888 with any questions you may have.

Sincerely,

Frederick G. Eaton

Government Affairs Manager

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Comcast, Heartland Region 41112 Concept Drive

Plymouth, MI 48170